Exhibit 45

Bloomfield, CT

January 14, 2005

	1 UNITED STATES DISTRICT COURT	Ţ
	2 DISTRICT OF MASSACHUSETTS	/2004
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	EXHIBI 2	T N フス
	No. 01CV12257-PBS	
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	IN RE: PHARMACEUTICAL INDUSTRY *	
	10 AVERACE MUCI ECAL E DE LOS LES ESTADOS ESTA	
	11 *********************	ľ
	12	
		-
	Taken pursuant to	
1	14 the Federal Rules of Civil Procedure, at CIGNA	
	15 Headquarters, 900 Cottage Grove Road, South Building,	
] -	16 Bloomfield, CT, before Diana M. Noel, a Registered	
-	17 Professional Reporter, Certified Realtime Reporter,	
J	18 and Licensed Shorthand Reporter No. 199, in and for	
1	19 the State of Connecticut, on Friday, January 14,	
2	20 2005, commencing at 12:48 PM.	
2	21	
2	22	

January 14, 2005

Bloomfield, CT

2 (Pages 2 to 5)

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1		2	4
١	1	APPEARANCES:	1 MLL S. HERBOLD
1	,	FOR THE PLAINTIFFS:	2 having been first duly sworn, was examined and
١		· 1	3 testified as follows:
١	3	EDWARD NOTARGIACOMO, ESQUIRE (By Telephone) HAGENN BERMAN	4
1	4	One Main Street	5 DIRECT EXAMINATION
1	5	Fourth Floor Cambridge, MA 02141	
٠	•	Tel: (617) 482-3700	
1	6	FOR THE DEFENDANTS:	7 Q. Can you please state your name for the
1	7	ESTELLA J. SCHOEN, ESQUIRE PATTERSON, BELKNAP, WEBB & TYLER, LLP	8 record.
1	8	1133 Avenue of the Americas	9 A. Jill Herbold.
ľ	9.	New York, NY 10036-6710 Tel: (212) 336-2000	10 Q. Can you spell your last name.
ı	10	e-mail: eschoen@pbwt.com	11 A. It's HERBOLD.
ı	11	FOR CONNECTICUT GENERAL LIFE INSURANCE COMPANY.	12 Q. Ms. Herbold, my name Estella Schoen. I
1		AND THE DEPONENT, JILL S. HERBOLD:	13 introduced myself briefly before the deposition
	12	PETER D. ST. PHILLIP, IR., ESQUIRE LOWEY DANNENBERG BEMPORAD & SELINGER, P.C.	14 started. I'm with the firm of Patterson, Belknap, Webb
١	13	The Gateway	15 & Tyler, and we represent the Defendants in this
٠	14	One North Lexington Avenue White Plains, NY 10601	16 matter, and I'll be asking you asking you some
1	16	Tel: (914) 997-0500 e-mail: pstphillip@ldbs.com	17 questions today.
١	15	and ·	18 Can you tell me if you've ever been
1	16	MICHAEL WADE, ESQUIRE Counsel - Legal & Public Affairs	;
	17	CIGNA	19 deposed before?
ļ	18 19	900 Cortage Grove Road, S201 Hartford, CT 06152-5026	20 A. I have not.
1	20	Tel: (860) 226-2457	21 Q. To start out, we'll just go over a few ground
	21 22	e-mail; michael.wade@cigna.com	22 rules for the deposition which you may have gone over
1			
			1 *
1		3	5
	1	INDEX OF EXAMINATION	with your counsel.
	1 2		2 If you have any question or don't
			-
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January 14, 2005

Bloomfield, CT

3 (Pages 6 to 9)

1	Q. Besides speaking with your legal counsel, did
2	you speak with anyone else at Cigna in preparation for
	your testimony today?

- A. Yes, I did. I spoke with one person that has knowledge of the topics prior to me becoming involved
- 6 in these topics.7 Q. Can you tell me what your current position is
- 9 A. I'm responsible for strategy and policy as
- 10 well as financial analysis for practitioner
- 11 reimbursement

at Cigna?

- 12 Q. And is that -- do you have a formal title?
- 13 A. Yes. Assistant Vice President Practitioner
- 14. Reimbursement.
- 15 Q. How long have you held the position of
- 16 Assistant Vice President for Practitioner
- 17 Reimbursement?
- 18 A. Since February 2004.
- 19. Q. And how long have you been employed by Cigna?
- 20 A. Since August 1993.
- 21 Q. Just to get a little background, can you tell
- 22 me about your educational history after high school.

- 1 Q. So in approximately 1998, you shifted into a 2 different position?
- A. Yes. I believe it was called AssistantActuary.
- Q. And how long were you the assistant or an assistant actuary?
 - A Until 2001.
- Q. And in 2001, did you were you given a new9 title?
- 10 A. Yes. Assistant Vice President in Actuary.
- 11 Q. And for how long did you hold the position of
- 12 Assistant Vice President in: Actuary?
 - A. I still do.
- 14 Q. And so are you do you have two titles?
- 15 One is Assistant Vice President of Actuary and one is
- 16 Assistant Vice President Practitioner Reimbursement,
- 17 or-

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- 18 A. To clarify, technically my title is Assistant
- 19 Vice President in Actuary right now. However, what I
- 20 oversee is practitioner reimbursement, so actuary is my
- 21 credentials.
- Q. So your title is Assistant Vice President in
- A. Yes. I have a Bachelor's degree in actuary sciences from the University of Illinois.
- Q. And can you tell me generally about your work
- history after college but prior to coming to Cigna?
- 5 A. I came to Cigna directly from college.
- 6 Q. And can you tell me in 1993, when you first
- 7 came to Cigna, what was your position?
 - A. I was an actuarial student.
- 9 Q. For how long were you an actuarial student?
- 10 A. Three years.
- 11 Q. And so in approximately 1996, you shifted
- 12 positions?

- 13 A. Yes. At that time I became a fellow of the
- 14 Site of Actuaries, and so I had completed -- I had
- 15 finished being a student at that point and just have
- 16 done actuarial positions since then.
- 17 Q. So in 1996, your title shifted to -- do you
- 18 know what your new fitle was?
- 19 A. Associate Actuary perhaps.
- 20 Q. Can you tell me approximately how long you
- 21 were an Associate Actuary?
- A. Two years perhaps.

- 1 Actuary, but you have responsibility for Practitioner2 Reimbursement?
 - A. That's correct.
 - Q. Can you tell me what other -- can you
- 5 describe your responsibilities as they currently exist
- 6 as Assistant Vice President in Actuary?
 - A. Yes. My current responsibilities are for
- 8 practitioner reimbursement, strategy and policy, for
- 9 the financial analysis associated with practitioner
- 10 reimbursement, as well as the operational loading of
- 11 our contracts with practitioners.
- 12 Q. Are you involved in negotiations with 13 practitioners?
- 13 practitioners?14 A. Not on
 - A. Not on a routine basis.
 - Q. But occasionally you would be?
- 16 A. From time to time, yes.
- 17 Q. Since 2001, have those been your
- 18 responsibilities?
- 19 A. No.
- 20 Q. Can you tell me -
- 21 A. Those have been my responsibilities since
- 22 February of 2004.

January 14, 2005

Bloomfield, CT

4 (Pages 10 to 13)

	10
1	 Q. Can you tell me what your responsibilities
2	were from 2001 through 20 through February of 2004?
3	A. Yes. I had a few different responsibilities
4	during that time period. They were all financial in
5	nature. One of those responsibilities was related to
6	the analysis of contracts with hospitals. Another one
7	related to the analysis of our national contracts with
8	national vendors.
9	Q. National vendors of what?
10	A. Of ancillary services such as laboratory
11	services and home healthcare, and another
12	responsibility was around the analysis of practitioner
13	reimbursement.

- Q. When you did analysis of practitioner reimbursement during that time period, can you tell me what you were looking for?
- A. The basic function, which I still oversee
 today, is to analyze proposed changes in our contracts
 with physicians to understand the financial impact to
 the organization.
- Q. And can you tell me at what point in the negotiations with physicians do you does your

Q. Just going backwards in time, from 1996 to

- 2 1998, when you were an associate actuary, can you tell
- 3 me a little bit about your responsibilities in that
- 4 role?

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- A. Uh-hum. I was the pricing actuary for our
- Medicare risk line of business that we had at the time.
- 7 And I also spent a year in corporate finance.
 - Q. Did any of your roles and responsibilities from 1996 to 1998 involve looking at or involve in any
- 0 way reimbursement to physicians?
 - A. No.
- 12 Q. Did it involve in any way reimbursement to 13 hospitals?
 - A. No.
- Q. -Can you tell me briefly about your roles and
 responsibilities from 1993 through approximately 1996,
 when you were an actuarial student?
- A. Yes. I worked in the defined contribution
 pricing area in the retirement and investment business.
- 20 I also worked in it was doing financial projections
- 21 for two different lines of business in the healthcare
- 22 area, and those projections were gross revenues as well

analysis play a role? For example, does it play a role

- at the starting point, at the mid point, at the
- 3 deciding on a final contract, or something else?
- A. It can play an impact at any one of those
- 5 points.
- 6 Q. From 1998 through 2001, when you were an
- 7 Assistant Actuary, can you tell me a little bit about
- 8 your responsibilities then?
- 9 A. I was responsible for pricing of our PPO line 10 of business.
 - Q. Pricing to your clients like employers?
- 12 . A. Setting trends and manual rates.
- 13 Q: To your employers I'm sorry, to your
- 14 clients?

11

- 15 A. Setting the manual rates are used to set
- 16 the rates with clients, but there's also an
- 17 underwriting process that's taken into account, so an
- 18 underwriter would use my manual rates to determine the
- 19 final rate to the client.
- Q. Did your roles and responsibilities from 1998
- 21 to 2001 involve looking at reimbursement to physicians?
- 22 A. No.

- 1 as net underwriting gain.
 - Q. Did any of the work that are your
- responsibilities from 1993 through 1996 involve looking
- 4 at reimbursements to physicians?
 - A. No.
- 6 Q. Did it involve looking at reimbursements to
 - hospitals?
 - A. No.
- Q. So would I be correct to say that you had not
- 10 been involved in reimbursement or payments to
- 11 physicians for their services until 2001?
- 12 A. That's correct.
- 13 Q. And do you have an understanding of how
- 14 providers physicians have been reimbursed by Cigna for
- 15 pharmaceutical products that are administered in a
- 6 physician's office?
- 17 MR. ST. PHILLIP: Objection to form.
- 18 You can answer. I may object, and when
- 19 I do that, I'm just creating a place holder
- 20 in the record for an objection that may be
 - decided later by a court or by someone else.
 - So when I intervene and say objection, then

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January 14, 2005

Bloomfield, CT

5 (Pages 14 to 17)

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	1	after that you can either answer - you can	L	Q. And the rate exhibit, that would contain the
	2	answer the question. The other thing I may	2	reimbursement rate for services and - services of the
	3	do is instruct you not to answer, and then	3	physician?
	4.	you can decide whether or not you're going to	4	A. That is correct.
ı	5	answer by instruction.	5	Q. And it would also contain the rates for
ļ	6	A. Could you please repeat the question?	6	reimbursement of pharmaceutical products administered
ı	<u>:</u> 7 -	Q. Sure.	7	in the physician's office?
1	8	Do you have an understanding of how	8	A. That's correct.
1	9	Cigna has reimbursed physicians for pharmaceutical	9	Q. And the rate exhibit would vary by
١	10	products that are administered in a physician's office	10	physician's practice? In other words, there are many
١	11	from the period of 1991 to the present?	11	different rate exhibits for the different physician
١	12	. A. I have knowledge during part of that time	12	practices that Cigna contracts with?
١	13	period.	13	A. That is correct.
1	14	Q. Can you tell me which part?	14	Q. And is the variation in the rate exhibits due
ļ	15	A. Since 2001.	15	to the negotiation process that you described earlier
ĺ	16	Q. Since 2001, can you tell me how Cigna has	16	with the physicians?
ı	17	reimbursed physicians for pharmaceutical products	17	A. That is correct.
	18	administered in their office?	18	Q. For pharmaceuticals that Cigna would
F	19	A. The reimbursement has been done per the	19	reimburse that have been administered in the
l	20	contracting terms.	20	physician's office, would the rate exhibit contain a

15 negotiations with the provider groups. They may also be established for physicians - well, using our

Q. How are the contract terms established?

A. Contract terms are frequently established via

standards for physicians that we actually don't have negotiations with.

Q. So just to make sure I understand, you're saying in some cases you would go through a negotiation process with a physician or a physician group, but in

other cases, the physician or physician group would accept a standard Cigna contract?

A. That's correct.

11 Q. And where in this contract -- strike that. 12

Would the contract contain the

reimbursement that a physician would receive for a pharmaceutical product administered in the physician's

office?

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Q. So that would be in the terms of the

contract, or would it be in a fee schedule or a

compensation schedule?

20 A. The way it is typically done is there is a

rate exhibit attached contract. I believe that it

technically may become a part of the contract.

some way?

 A. Generally it would group pharmaceutical products together.

Q. And do you know if reimbursement for pharmaceutical products may, in some cases at least, be reimbursed based on some industry benchmark?

line item for each particular pharmaceutical product,

or would it group pharmaceutical products together in

MR. ST. PHILLIP: Objection.

A. Yes. If that is what was negotiated.

Q. So in some cases, the negotiations may yield

a reimbursement rate that is based on a industry

11 benchmark, but in other cases it would not?

MR. ST. PHILLIP: Objection.

13 A. Yes.

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12

Q. Do you know what industry benchmarks --14

15 benchmark or benchmarks may be used?

16 A. Average wholesale price is the typical. I do

17 not recall seeing any other contracts that use industry

18. benchmarks - use anything but average wholesale price.

19 Q. If the reimbursement rate for physicians for

20 pharmaceuticals is not expressed as a - as in relation

21 to the average wholesale price, how else would it be

22 expressed in the contract?

January 14, 2005

Bloomfield, CT

6 (Pages 18 to 21)

	1
1	A. Sometimes it is expressed that we - the
2	reimbursement will be per Cigna's national standard
3	injectable reimbursement, and on occasion, it could be
4	specified that the reimbursement is based on a percent
5	of the billed charges.
6	Q. Can you tell me approximately in what percent
7	of cases would the reimbursement be based on the AWI
8	benchmark that you just described?
Λ	MO OT DIMITIDA MILAGO,

MR. ST. PHILLIP: What time period are we talking about?

MS. SCHOEN: Well, we were talking about since 2001, because the witness testified that prior to that she was not sure of the methodology.

A. Since the 2001 time period, we put a change
 into effect and established that national standard in
 January of 2002, and since that time, I believe

8 approximately half of the reimbursement has been based

19 like AWP standards versus approximately half according

20 to our national standards.

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Q. And you mentioned another option which is apercentage of billed charges?

Q. And how did that correspond with the pharmaceutical products?

A. It is my understanding, without having pharmacy expertise, that — pharmaceutical products are each assigned an NDC, National Drug Code, I believe,

and there are multiple NDCs that may be billed under aHCPCS code.

Q. Like a J-code?

A. Yes. A J-code is a HCPCS code.

10 Q. So for 13 J-codes since September 7, 2004,

Cigna has been using the alternate methodology that you

12 just described?

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A. That is correct.

Q. Now, putting aside those 13 J-codes, Cigna has had its national standard injectable reimbursement rate since January of 2002, and would there be any other factors that Cigna would consider in setting the

18 reimbursement rate for the remainder of the drugs?

19 A. No.

20 Q. So you described to me that Cigna would look

21 at the code and sometimes would set it at the AWP,

2 sometimes would set it at a percentage less than AWP —

A. Very small.

Q. Can you tell me how Cigna's national standard
 injectable reimbursement rate is set?

A. It is a complex setting. This will take a few minutes.

Q. You can tell me - I guess to start, maybe to try to simplify it - just the broad factors that go in or the sources Cigna uses if that helps at all.

9 A. The - for many of the HCPCS codes that are

included within the scope of injectables, we start
looking at the average wholesale price, and to some of

2 those we will set the reimbursement at equal to the

3 average wholesale price. Others, we will reimburse

14 less than the average wholesale price.

And there are other codes,
approximately – I believe it's 13 codes – which,

17 since September 7th of 2004, we have – we changed the

18 reimbursement methodology, and to set the fees on those

19 codes, we are using physician acquisition costs as well

20 as AWP.

Q. And that's for 13 pharmaceutical products?

22 A. 13 HCPCS codes.

A. Yes. The percentages were fixed. They varied by code, but they are fixed. They don't change from time to time.

Q. So for a particular code, Cigna would choose a percentage AWP and stick with that percentage?

A. That's correct, unless we decided there is appropriate reason to change it.

Q. Can you tell me the range below AWP that
these rates and the Cigna national standard injectable
reimbursement rate was varied?

A. Typically 15 percent. We have codes that are up to 45 percent below AWP.

Q. And you mentioned, I believe, that someJ-codes may be set at average wholesale price?

A. That is correct.

Q. Can you tell me what accounts for this -- the variation in the reimbursement rate?

MR. ST. PHILLIP: Objection.

You can answer.

A. The variation is based on what we can or what our subsidiary is willing and able to provide the

service to our members for.

other drugs?

Bloomfield, CT

January 14, 2005

	ſ.			7 (Pages 22 to 2)	5]
			22		24
		Q. When you say the subsidiary, what do you]]		
	J	2 mean?	2	C The state of the said, it's a	
		A. It's a Cigna subsidiary. Are you referring to the Cigna subsidiary.	3		
-			4		
	- 1	5 that would be providing the health plan services to the	. 5	t - J J and the best of understand	
	1.	6 members?	6	since it's seems a little complicated.	
	- 1	A. The Cigna subsidiary that provides	· 7	F-3-1-1-1-1-00 K	
		•	8	pharmaceutical product through Tel-Drug, they use	.
		control and the second	.9		d
	19		10		
	1	Supporting.	11		
	12	2 - 2 - 2 - 2 - 2 - 2 - 2 - 2 - 2 - 2 -	12	reimbursement for that product from Cigna?	
	13	another part	. 13		
	14		14	Q. And Cigna will reimburse Tel-Drug?	1
	15	respectively and additing the	15	Ā. That's correct.	
	16	3 said and a said and a said a	16	Q. Do you know if the variation in the rates	1
	17	8 and other, and	17		١
	18	B · O · Bar directly for the Scrylet. 50	18	relate to Tel-Drug's relate to the cost of	1
	19	1 5 to the state of the state o	19	Tel-Drug's acquisition of the product?	ł
	20	a a series and a series and any obtained.	20	A. I do not know.	
	21	- Proposed wanted to butchase the	21	Q. So if I wanted to understand Tel-Drug's	١
	22	drug himself and seek reimbursement from Cigna? Would	22	reasoning, I would have to ask someone at Tei-Drug, I	[
	\perp				1
		, 23			1
	1	one mean the reimbursement would be the Cigna national	1	25 presume, or is there someone in your group at Cigna	
	2	standard injectable reimbursement rate?	2	that could tell me that?	
	3	A. That would be one potential, yes.	3	MR. ST. PHILLIP: Objection.	
	4	Q. It could be in the contract between Cigna and	4	A. There is not someone in my group.	1
	5	that particular provider?	5	Q. And you don't know who I would talk to at	
	6	A. Uh-hum, yes.	6	Tel-Drug, or what department?	1
	7	Q. So beyond considering what Tel-Drug is	7	A. Department would be Pharmacy Operations.	ŀ
	8	willing to provide in terms of reimbursement, are there	8	And in tellang shout Tel Development in a C	ļ
	9	any other factors that go into the variation between	9	Q. And in talking about Tel-Drug's provision of	ĺ
	10	the different reimbursement rates under Cigna's	10	their pharmaceutical products to physicians, are we	
	11	national standard injectable reimbursement rate?	11	talking about a specialty pharmacy service that	l
	12	A. No. As we're specifically talking about the	12	Tel-Drug provides?	ı
	13	codes outside the approximate 13?	1	A. Could you clarify your question?	İ
	14	Q. Uh-hum.	13	Q. Are you familiar with the term specialty	ĺ
į	15	A. It's for everything but those 13 codes. That	14	pharmacy?	
	16	is all that is considered.	15	A. Not well enough to answer your question.	l
	17		16	Q. Do you know if Cigna has a specialty	
Į	18	Q. And who makes that decision at Tel-Drug? A. I do not know.	17	pharmacy?	
		•	18	A. I have seen announcements.	-
	19	Q. And do you know how Tel-Drug makes the	19	MR. ST. PHILLIP: I guess I would object	1
	20	decision of being willing to expect reimbursement at	20	insofar as I don't think the witness	
I	21	AWP for some drugs and at 45 percent below AWP for other drugs?	21	understands what you mean by definition of a	
	, ,,	muer mure?			4

22

specialty pharmacy.

January 14, 2005

Bloomfield, CT

8 (Pages 26 to 29)

1			
1			28
1	But you can answer.	I	variation between those different levels? Would this
2	A. There is an area in Cigna that is getting	2.	be based on, for example, negotiations with the
3	into specialty pharmacy. Exactly what specialty means,	3	physician groups?
4	I do not understand.	4	A. That is exactly what it's based on.
5	Q. Going back to the rate exhibits that we were	5	Q. So some physician groups would perhaps have
6	discussing previously, you had testified that	6	more bargaining power and demand higher reimbursement
7	approximately 50 percent of the reimbursement rates for	7	rates for pharmaceutical products, and some may
8.	pharmaceuticals dispensed in a physician's office would	8	demand have lesser demands?
9	be based on AWP -	9	A. That is correct.
10	MR. ST. PHILLIP: Objection.	10	Q. Is it also the case that a physician's group,
11	Q. — is that correct?	11	in negotiations with Cigna, may seek higher
12	A. That is correct.	12	reimbursement for pharmaceutical products in exchange
13	Q. And can you tell me would those rates be	13	for WAC reimbursement in a whole other area of the fee
14	typically set at AWP or at a percentage off AWP or at a	14	schedule of the rate exhibit?
15	percentage above AWP?	15	- MR. ST. PHILLIP: Objection to form.
16	MR. ST. PHILLIP: In terms of — we went	16	You can answer.
17	through this a little bit on the pharmacy	17	A. Could you rephrase the question.
18	side, but in terms of the prevailing rates in	18	Q. Sure. Let me ask it in a different way, and
19	the contracts today or historical rates?	19	maybe it will be clear.
	MS. SCHOEN: I think we're limited from	20	When Cigna negotiates with a physician's
20	•]	•
21	2001 to the present, so that's what I'm	21	group, are you negotiating the entire rate schedule or
22	talking about.	22	rate exhibit as a whole, or are you negotiating it on a
١,	27	,	29
1	MR. ST. PHIŁLIP: And I would ask the	1	piecemeal basis?
2	MR. ST. PHILLIP: And I would ask the witness to go back to '91 to the extent she	2	piecemeal basis? A. The negotiation is completed in whole, so
2	MR. ST. PHILLIP: And I would ask the witness to go back to '91 to the extent she knows or has acquired information about that	2 3	piecemeal basis? A. The negotiation is completed in whole, so negotiating all the physician's services.
2 3 4	MR. ST. PHILLIP: And I would ask the witness to go back to '91 to the extent she knows or has acquired information about that or has acquired information about that	2 3 4	piecemeal basis? A. The negotiation is completed in whole, so negotiating all the physician's services. Q. So would it be correct to say that in some
2 3 4 5	MR. ST. PHILLIP: And I would ask the witness to go back to '91 to the extent she knows or has acquired information about that or has acquired information about that — MS. SCHOEN: I think for now, since she	2 3 4 5	piecemeal basis? A. The negotiation is completed in whole, so negotiating all the physician's services. Q. So would it be correct to say that in some cases a physician might accept a lesser reimbursement
2 3 4	MR. ST. PHILLIP: And I would ask the witness to go back to '91 to the extent she knows or has acquired information about that or has acquired information about that — MS. SCHOEN: I think for now, since she testified her knowledge is primarily from	2 3 4	piecemeal basis? A. The negotiation is completed in whole, so negotiating all the physician's services. Q. So would it be correct to say that in some cases a physician might accept a lesser reimbursement for pharmaceutical products and instead demand a
2 3 4 5	MR. ST. PHILLIP: And I would ask the witness to go back to '91 to the extent she knows or has acquired information about that or has acquired information about that — MS. SCHOEN: I think for now, since she testified her knowledge is primarily from 2001 to now, we'll start there —	2 3 4 5	piecemeal basis? A. The negotiation is completed in whole, so negotiating all the physician's services. Q. So would it be correct to say that in some cases a physician might accept a lesser reimbursement for pharmaceutical products and instead demand a greater reimbursement for a particular service, for
2 3 4 5 6	MR. ST. PHILLIP: And I would ask the witness to go back to '91 to the extent she knows or has acquired information about that or has acquired information about that — MS. SCHOEN: I think for now, since she testified her knowledge is primarily from	2 3 4 5 6	piecemeal basis? A. The negotiation is completed in whole, so negotiating all the physician's services. Q. So would it be correct to say that in some cases a physician might accept a lesser reimbursement for pharmaceutical products and instead demand a greater reimbursement for a particular service, for example?
2 3 4 5 6 7	MR. ST. PHILLIP: And I would ask the witness to go back to '91 to the extent she knows or has acquired information about that or has acquired information about that — MS. SCHOEN: I think for now, since she testified her knowledge is primarily from 2001 to now, we'll start there —	2 3 4 5 6 7	piecemeal basis? A. The negotiation is completed in whole, so negotiating all the physician's services. Q. So would it be correct to say that in some cases a physician might accept a lesser reimbursement for pharmaceutical products and instead demand a greater reimbursement for a particular service, for
2 3 4 5 6 7 8	MR. ST. PHILLIP: And I would ask the witness to go back to '91 to the extent she knows or has acquired information about that or has acquired information about that — MS. SCHOEN: I think for now, since she testified her knowledge is primarily from 2001 to now, we'll start there — MR. ST. PHILLIP: Fair enough.	2 3 4 5 6 7 8	A. The negotiation is completed in whole, so negotiating all the physician's services. Q. So would it be correct to say that in some cases a physician might accept a lesser reimbursement for pharmaceutical products and instead demand a greater reimbursement for a particular service, for example? A. That can definitely happen. Q. And can you tell me the range that would
2 3 4 5 6 7 8 9	MR. ST. PHILLIP: And I would ask the witness to go back to '91 to the extent she knows or has acquired information about that or has acquired information about that — MS. SCHOEN: I think for now, since she testified her knowledge is primarily from 2001 to now, we'll start there — MR. ST. PHILLIP: Fair enough. MS. SCHOEN: — and then I can go back	2 3 4 5 6 7 8	piecemeal basis? A. The negotiation is completed in whole, so negotiating all the physician's services. Q. So would it be correct to say that in some cases a physician might accept a lesser reimbursement for pharmaceutical products and instead demand a greater reimbursement for a particular service, for example? A. That can definitely happen.
2 3 4 5 6 7 8 9	MR. ST. PHILLIP: And I would ask the witness to go back to '91 to the extent she knows or has acquired information about that or has acquired information about that — MS. SCHOEN: I think for now, since she testified her knowledge is primarily from 2001 to now, we'll start there — MR. ST. PHILLIP: Fair enough. MS. SCHOEN: — and then I can go back and explore if there's any bits of knowledge	2 3 4 5 6 7 8 .9	A. The negotiation is completed in whole, so negotiating all the physician's services. Q. So would it be correct to say that in some cases a physician might accept a lesser reimbursement for pharmaceutical products and instead demand a greater reimbursement for a particular service, for example? A. That can definitely happen. Q. And can you tell me the range that would
2 3 4 5 6 7 8 9 10	MR. ST. PHILLIP: And I would ask the witness to go back to '91 to the extent she knows or has acquired information about that or has acquired information about that — MS. SCHOEN: I think for now, since she testified her knowledge is primarily from 2001 to now, we'll start there — MR. ST. PHILLIP: Fair enough. MS. SCHOEN: — and then I can go back and explore if there's any bits of knowledge prior to that.	2 3 4 5 6 7 8 .9 10	A. The negotiation is completed in whole, so negotiating all the physician's services. Q. So would it be correct to say that in some cases a physician might accept a lesser reimbursement for pharmaceutical products and instead demand a greater reimbursement for a particular service, for example? A. That can definitely happen. Q. And can you tell me the range that would exist if I were to be able to look at all the rate
2 3 4 5 6 7 8 9 10 11 12 13	MR. ST. PHILLIP: And I would ask the witness to go back to '91 to the extent she knows or has acquired information about that or has acquired information about that — MS. SCHOEN: I think for now, since she testified her knowledge is primarily from 2001 to now, we'll start there — MR. ST. PHILLIP: Fair enough. MS. SCHOEN: — and then I can go back and explore if there's any bits of knowledge prior to that. Q. So from the period from 2001 to the present, I believe you had testified that 50 percent	2 3 4 5 6 7 8 .9 10 11 12 13	A. The negotiation is completed in whole, so negotiating all the physician's services. Q. So would it be correct to say that in some cases a physician might accept a lesser reimbursement for pharmaceutical products and instead demand a greater reimbursement for a particular service, for example? A. That can definitely happen. Q. And can you tell me the range that would exist if I were to be able to look at all the rate exhibits that Cigna has out there, the range and AWP reimbursements that may exist?
2 3 4 5 6 7 8 9 .10 11 12 13 14	MR. ST. PHILLIP: And I would ask the witness to go back to '91 to the extent she knows or has acquired information about that or has acquired information about that — MS. SCHOEN: I think for now, since she testified her knowledge is primarily from 2001 to now, we'll start there — MR. ST. PHILLIP: Fair enough. MS. SCHOEN: — and then I can go back and explore if there's any bits of knowledge prior to that. Q. So from the period from 2001 to the present, I believe you had testified that 50 percent approximately of the rate exhibit would base	2 3 4 5 6 7 8 .9 10 11 12 13 14	A. The negotiation is completed in whole, so negotiating all the physician's services. Q. So would it be correct to say that in some cases a physician might accept a lesser reimbursement for pharmaceutical products and instead demand a greater reimbursement for a particular service, for example? A. That can definitely happen. Q. And can you tell me the range that would exist if I were to be able to look at all the rate exhibits that Cigna has out there, the range and AWP reimbursements that may exist? A. Can you clarify your question? Are you
2 3 4 5 6 7 8 9 10 11 12 13 14 15	MR. ST. PHILLIP: And I would ask the witness to go back to '91 to the extent she knows or has acquired information about that or has acquired information about that — MS. SCHOEN: I think for now, since she testified her knowledge is primarily from 2001 to now, we'll start there — MR. ST. PHILLIP: Fair enough. MS. SCHOEN: — and then I can go back and explore if there's any bits of knowledge prior to that. Q. So from the period from 2001 to the present, I believe you had testified that 50 percent approximately of the rate exhibit would base reimbursement for pharmaceutical products dispensed at	2 3 4 5 6 7 8 .9 10 11 12 13 14 15	A. The negotiation is completed in whole, so negotiating all the physician's services. Q. So would it be correct to say that in some cases a physician might accept a lesser reimbursement for pharmaceutical products and instead demand a greater reimbursement for a particular service, for example? A. That can definitely happen. Q. And can you tell me the range that would exist if I were to be able to look at all the rate exhibits that Cigna has out there, the range and AWP reimbursements that may exist? A. Can you clarify your question? Are you talking about all of Cigna's rate exhibits or the rate
2 3 4 5 6 7 8 9 10 11 12 13 14 15 16	MR. ST. PHILLIP: And I would ask the witness to go back to '91 to the extent she knows or has acquired information about that or has acquired information about that — MS. SCHOEN: I think for now, since she testified her knowledge is primarily from 2001 to now, we'll start there — MR. ST. PHILLIP: Fair enough. MS. SCHOEN: — and then I can go back and explore if there's any bits of knowledge prior to that. Q. So from the period from 2001 to the present, I believe you had testified that 50 percent approximately of the rate exhibit would base reimbursement for pharmaceutical products dispensed at a physician's office on the AWP; is that correct?	2 3 4 5 6 7 8 .9 10 11 12 13 14 15 16	A. The negotiation is completed in whole, so negotiating all the physician's services. Q. So would it be correct to say that in some cases a physician might accept a lesser reimbursement for pharmaceutical products and instead demand a greater reimbursement for a particular service, for example? A. That can definitely happen. Q. And can you tell me the range that would exist if I were to be able to look at all the rate exhibits that Cigna has out there, the range and AWP reimbursements that may exist? A. Can you clarify your question? Are you talking about all of Cigna's rate exhibits or the rate exhibits that are based on AWP?
2 3 4 5 6 7 8 9 10 11 12 13 14 15 16 17	MR. ST. PHILLIP: And I would ask the witness to go back to '91 to the extent she knows or has acquired information about that or has acquired information about that — MS. SCHOEN: I think for now, since she testified her knowledge is primarily from 2001 to now, we'll start there — MR. ST. PHILLIP: Fair enough. MS. SCHOEN: — and then I can go back and explore if there's any bits of knowledge prior to that. Q. So from the period from 2001 to the present, I believe you had testified that 50 percent approximately of the rate exhibit would base reimbursement for pharmaceutical products dispensed at a physician's office on the AWP; is that correct? A. Yes.	2 3 4 5 6 7 8 .9 10 11 12 13 14 15 16 17	A. The negotiation is completed in whole, so negotiating all the physician's services. Q. So would it be correct to say that in some cases a physician might accept a lesser reimbursement for pharmaceutical products and instead demand a greater reimbursement for a particular service, for example? A. That can definitely happen. Q. And can you tell me the range that would exist if I were to be able to look at all the rate exhibits that Cigna has out there, the range and AWP reimbursements that may exist? A. Can you clarify your question? Are you talking about all of Cigna's rate exhibits or the rate exhibits that are based on AWP? Q. Thank you. We're talking about all of the
2 3 4 5 6 7 8 9 10 11 12 13 14 15 16 17 18	MR. ST. PHILLIP: And I would ask the witness to go back to '91 to the extent she knows or has acquired information about that or has acquired information about that — MS. SCHOEN: I think for now, since she testified her knowledge is primarily from 2001 to now, we'll start there — MR. ST. PHILLIP: Fair enough. MS. SCHOEN: — and then I can go back and explore if there's any bits of knowledge prior to that. Q. So from the period from 2001 to the present, I believe you had testified that 50 percent approximately of the rate exhibit would base reimbursement for pharmaceutical products dispensed at a physician's office on the AWP; is that correct? A. Yes. Q. And can you tell me if that reimbursement	2 3 4 5 6 7 8 .9 10 11 12 13 14 15 16 17 18	A. The negotiation is completed in whole, so negotiating all the physician's services. Q. So would it be correct to say that in some cases a physician might accept a lesser reimbursement for pharmaceutical products and instead demand a greater reimbursement for a particular service, for example? A. That can definitely happen. Q. And can you tell me the range that would exist if I were to be able to look at all the rate exhibits that Cigna has out there, the range and AWP reimbursements that may exist? A. Can you clarify your question? Are you talking about all of Cigna's rate exhibits or the rate exhibits that are based on AWP? Q. Thank you. We're talking about all of the rate exhibits that are based on AWP.
2 3 4 5 6 7 8 9 10 11 12 13 14 15 16 17 18	MR. ST. PHILLIP: And I would ask the witness to go back to '91 to the extent she knows or has acquired information about that or has acquired information about that — MS. SCHOEN: I think for now, since she testified her knowledge is primarily from 2001 to now, we'll start there — MR. ST. PHILLIP: Fair enough. MS. SCHOEN: — and then I can go back and explore if there's any bits of knowledge prior to that. Q. So from the period from 2001 to the present, I believe you had testified that 50 percent approximately of the rate exhibit would base reimbursement for pharmaceutical products dispensed at a physician's office on the AWP; is that correct? A. Yes. Q. And can you tell me if that reimbursement rate would be set at the average wholesale price, above	2 3 4 5 6 7 8 .9 10 11 12 13 14 15 16 17 18	A. The negotiation is completed in whole, so negotiating all the physician's services. Q. So would it be correct to say that in some cases a physician might accept a lesser reimbursement for pharmaceutical products and instead demand a greater reimbursement for a particular service, for example? A. That can definitely happen. Q. And can you tell me the range that would exist if I were to be able to look at all the rate exhibits that Cigna has out there, the range and AWP reimbursements that may exist? A. Can you clarify your question? Are you talking about all of Cigna's rate exhibits or the rate exhibits that are based on AWP? Q. Thank you. We're talking about all of the rate exhibits that are based on AWP. A. I do not have enough knowledge to tell you
2 3 4 5 6 7 8 9 .10 11 12 13 14 15 16 17 18 19 20	MR. ST. PHILLIP: And I would ask the witness to go back to '91 to the extent she knows or has acquired information about that or has acquired information about that — MS. SCHOEN: I think for now, since she testified her knowledge is primarily from 2001 to now, we'll start there — MR. ST. PHILLIP: Fair enough. MS. SCHOEN: — and then I can go back and explore if there's any bits of knowledge prior to that. Q. So from the period from 2001 to the present, I believe you had testified that 50 percent approximately of the rate exhibit would base reimbursement for pharmaceutical products dispensed at a physician's office on the AWP; is that correct? A. Yes. Q. And can you tell me if that reimbursement rate would be set at the average wholesale price, above the average wholesale price, or below?	2 3 4 5 6 7 8 .9 10 11 12 13 14 15 16 17 18 19 20	A. The negotiation is completed in whole, so negotiating all the physician's services. Q. So would it be correct to say that in some cases a physician might accept a lesser reimbursement for pharmaceutical products and instead demand a greater reimbursement for a particular service, for example? A. That can definitely happen. Q. And can you tell me the range that would exist if I were to be able to look at all the rate exhibits that Cigna has out there, the range and AWP reimbursements that may exist? A. Can you clarify your question? Are you talking about all of Cigna's rate exhibits or the rate exhibits that are based on AWP? Q. Thank you. We're talking about all of the rate exhibits that are based on AWP. A. I do not have enough knowledge to tell you what the rate is.
2 3 4 5 6 7 8 9 10 11 12 13 14 15 16 17 18	MR. ST. PHILLIP: And I would ask the witness to go back to '91 to the extent she knows or has acquired information about that or has acquired information about that — MS. SCHOEN: I think for now, since she testified her knowledge is primarily from 2001 to now, we'll start there — MR. ST. PHILLIP: Fair enough. MS. SCHOEN: — and then I can go back and explore if there's any bits of knowledge prior to that. Q. So from the period from 2001 to the present, I believe you had testified that 50 percent approximately of the rate exhibit would base reimbursement for pharmaceutical products dispensed at a physician's office on the AWP; is that correct? A. Yes. Q. And can you tell me if that reimbursement rate would be set at the average wholesale price, above	2 3 4 5 6 7 8 .9 10 11 12 13 14 15 16 17 18	A. The negotiation is completed in whole, so negotiating all the physician's services. Q. So would it be correct to say that in some cases a physician might accept a lesser reimbursement for pharmaceutical products and instead demand a greater reimbursement for a particular service, for example? A. That can definitely happen. Q. And can you tell me the range that would exist if I were to be able to look at all the rate exhibits that Cigna has out there, the range and AWP reimbursements that may exist? A. Can you clarify your question? Are you talking about all of Cigna's rate exhibits or the rate exhibits that are based on AWP? Q. Thank you. We're talking about all of the rate exhibits that are based on AWP. A. I do not have enough knowledge to tell you

Bloomfield, CT

January 14, 2005

9 (Pages 30 to 33)

30 120. 1. negotiate with Cigna to change those rates in any way; 2 Q. And the variation between the 80 and 120 it must accept those as is? . 3 would be due to variability in the negotiation process 3 MR. ST. PHILLIP: Objection. 4 with physicians? 4. Q. Is that correct? 5 A. That's correct. 5 A. If he accepts them, he accepts them. If he Q. In your experience, do certain groups of doesn't accept them, he negotiates otherwise. physicians command higher reimbursement rates than 7 Q. I'm comparing - this may be a more helpful others -- for example, oncologists? way to get to where I'm going. Maybe I'm comparing it 9 A. There are certain physician groups that do 9 to the AWP example where, as I understand it from you, 10 demand higher rates than other groups. 10 there is negotiation that results in different Q. When you go into negotiations with 11 reimbursement rates. 11 12 physicians, how does Cigna decide whether the baseline 12 MR. ST. PHILLIP: Objection. will be the AWP based reimbursement that you've 13 A. Yes. . described or the Cigna national standard injectable 14 Q. So comparing to -- how does Cigna's use of 15 reimbursement that you've described? 15 its national standard injectable rates compare to --16 A. It is a standard to use the Cigna national .16 (Discussion off the record.) standard. The reimbursement, other than the Cigna 17 17 Q. Let me try this in a new way. national standard, is only on an exception basis. 18 18 Is Cigna's national standard injectable 19 Q. So would it be correct to say that Cigna reimbursement rate a take it or leave it proposition? 19 20 would like you to use its national standard rates in 20 In other words, there's no negotiation on those rates? all negotiations and only does not use those if the 21 A. When they accept the national standard, physicians' groups object? 22 they've accepted it. If they want to negotiate 31 33 MR. ST. PHILLIP: Object. 1 otherwise, negotiations can happen. 2 A. Yes. 2 Q. Do they happen on the basis of the national Q. And why would a physician group, if you know, 3 3 standard injectable rates or not? why would a physician group object to the use of 4 A. Typically not. Cigna's national standard rates? 5 5 Q. At that point, if a physician's group wants A. Because they feel the reimbursement is 6 to negotiate the reimbursement rate it receives for 6 7 inappropriate. pharmaceuticals products, then that negotiation would Q. If - does Cigna ever negotiate variations 8 take place with a baseline of AWP, is that right? from its national standard rates? In other words, 9 MR. ST. PHILLIP: Objection to form. would Cigna ever present its rates to a physician as a 10 You can answer. national standard rate, and the physician and Cigna 11 11 A. That would be very common. could negotiate from those rates or down from those 12 12 Q. If I were to go out and look at all of 13 rates? 13 Cigna's rate exhibits, would I find anywhere -- I would 14 A. Not - the negotiation does not take place 14 see the Cigna's national standard injectable that we negotiate at a percent of our national

Q. So if Cigna has a contract with a physician's group, and that rate exhibit incorporates Cigna's

national standards rate, there would be no variation 19 20

and - strike that. .

16

17

18

So if a physician's group accepts 21

standard. That we do not do.

Cigna's national standard rates, it is not free to then

- 15 reimbursement rates minus 10 percent set as the
- 16 reimbursement rate?
 - A. Not to my knowledge.
- 18 Q. Or minus any percentage?
- 19 A: No, not to my knowledge.
 - . Q. Plus any percentage?
- 21 A. Not to my knowledge.
- 22 Q. You mentioned that there's a small amount of

17

January 14, 2005

Bloomfield, CT

10 (Pages 34 to 37)

	10	(Pages 34 to 37)		
		34		36
	l I	reimbursement to physicians that's based on a	1	sure that we cover physician acquisition cost, and we
	2	percentage of billed charges?	2	have chosen to add on an additional amount to make sure
	3	A. That is correct.	3	that we are paying above that amount in all situations.
	4	Q. Can you tell me why Cigna reimburses based on	4	Q. So you want - so Cigna wants to insure that
	5	billed charges in a small number of cases?	5	physicians are having their costs, their acquisition
	6	MR. ST. PHILLIP: Objection.	. 6	costs covered in all cases?
	7.	You can answer.	7	MR. ST. PHILLIP: Objection.
	8	A. Part of the negotiation process.	8	O. Is that correct?
	9	Q. Would I be correct in assuming that in that	وا	A. That is the intent.
	10	negotiation process, it would be the physician who	10	Q. Does Cigna also intend to provide physicians
				with a reasonable margin above the acquisition cost?
	11	wanted to be reimbursed at a percentage of their billed	11.	· · · 1
	12	charges?	12	A. It is not something that we have done is
	13	MR. ST. PHILLIP: Objection.	13	taken a position on what is considered reasonable, and
	14	A. Yes.	14	margin, and the appropriateness of that
	15	Q. I want to turn back to what - to your	15	MR. ST. PHILLIP: Can you read that
	16	testimony earlier where you testified that there are 13	16	answer back.
٠	17	J-codes, that since September 7, 2004, have been	17	(The court reporter read back.)
	18	reimbursed using the different methodologies.	18	Q. You mentioned that of the 13 drugs for which
	19	A. Yes.	19	Cigna has applied this relatively new methodology, that
	20	Q. I believe you testified that the	20	many of them are have generic equivalents.
	21	reimbursement for those 13 codes is based, in part, on	21	Can you tell me in a little more detail
	22	the physician's acquisition cost, is that correct?	22	why these 13 drugs were chosen?
		35		37
	1	A. Yes.	1	A. The 13 drugs were chosen because the prior
	2	Q. And can you tell me how Cigna determines the	2	reimbursement methodology, which is as I described
1	3	physician's acquisition cost?	3	otherwise, did not appropriately reflect the changes in
1	4	A. It is information that we have through	4	the market pricing over the last my understanding
	5	working with a I don't know technically what they	5	it's been a couple of years that these generics have
	6	are called, but essentially they are a pharmaceutical	6	become available, and have been introduced to drive
	7	consultant group.	7	down the acquisition cost.
	8	Q. And for those 13 J-codes, does Cigna	8	Q. Does Cigna look at the physician's
	9	reimburse at what it believes the physician's actual	9	acquisition cost for any drugs other than these 13 in
1	10	acquisition cost is? -	10	setting reimbursement rates?
1	11	A. Yes.	11	A. No.
1	12	Q. Can you tell me instead what do you reimburse	12	Q. And can you tell me why not?
1	13	at?	13	THE WITNESS: May I clarify the scope?
	14	A. It is reimbursed at the physician acquisition	14	MS. SCHOEN: Please.
	15	cost plus 20 percent of the AWP.	15	MR. ST. PHILLIP: You may.
I	16.	Q. And can you tell me the reasoning behind that	16	A. I need to clarify that my responses have been
	17	reimbursement methodology?	17	related to injectable medications, not to vaccinations,
	18	A. The reasoning is that the – for most of	18	toxoid immunizations.
	19	those J-codes, generic equivalents have been introduced	19	So would you like to ask that question?
	20	for the drugs. They have with the introduction of	20	MS. SCHOEN: Can you read back the
-	21	generic equivalents, the physician acquisition cost has	21	question.
1		reduced significantly, and the so we have to make	22	(The court reporter read back.)
-1	22	reduced significantly, and me - so we have to make	44	(THE COULTEPOTER TEAU DACK.)

Bloomfield, CT

January 14, 2005

11 (Pages 38 to 41)

	_		_,	11 (Pages 38 to 4)	IJ
•		3	8	4	٦
		A. We haven't felt it's been necessary.	1		۱
	2		2	reimbursement by J-code?	ı
	. 3	awhile. When you find an appropriate	. 3	A. We obtain the average wholesale price at the	1
	- 4	breaking point, we'd like to take a break.	4	It is a line of the diodology dist lie vehicle	-
	5	MS. SCHOEN: We can take a break now.	5	and a poster word area to look across the	-
	6	(Recess taken.)	6	NDCs and come up with the appropriate average wholesale	.
	7	Q. So going back to the Cigna national standard	. 7		ŀ
	8	injectable reimbursement rate, those reimbursement	8	Q. And when say the vendor, you mean a third	1
	9	rates are set on a drug-by-drug basis, is that correct?	9	party?	1
	10	A. They are set by HCPCS code.	10	A. Yeah. It's not within Cigna.	1
	11	Q. So they are set on a J-code by J-code basis?	111	MR. ST. PHILLIP: Could I clarify for a	1
	12		12	second?	1
	13	Q. So Cigna would look at each J-code and make	13	MS. SCHOEN: Sure.	ŀ
	14	an individualized determination of the percentage below	14	(Witness and counsel confer).	1
- 4	15	AWP or otherwise that it should be - the drug - that	15	Q. After conferring briefly with counsel, do you	١
ŀ	16	the J-code rather should be reimbursed at?	16	have any	1
	17	A. Yes. Each J-code is set individually.	17		
1	18	Q. And just to make sure that I'm clear on your	18	MS. SCHOEN: Can you read back the	1
ļ	19	prior testimony, the decision of whether to reimburse	19	question.	
- [20	based at AWP or below AWP by 15 percent or below AWP by	20	(The court reporter read back.)	
.	21	45 percent is all made by Tel-Drug?	21	A. Yes. The third party is First Data Bank.	ļ
- 1	22	A. Yes, I believe that is where discounts came	22	Q. So First Data Bank provides you with an AWP	1
- 1		•		. 1	1
-			ļ		
-	·····	39		41	
	1	from.	.1	by J-code?	
	2	from. Q. Can you think of any other place that those	1 2	by J-code? A. That is correct.	
	2	from. Q. Can you think of any other place that those rates may have come from?	1	by J-code? A. That is correct. Q. And I believe you had testified that First	
	2 3 4	from. Q. Can you think of any other place that those rates may have come from? A. Pharmacy Operations within Cigna that are	2 3 4	by J-code? A. That is correct. Q. And I believe you had testified that First Data Bank uses some methodology to arrive at that AWP	
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	2 3 4 5 6 7	from. Q. Can you think of any other place that those rates may have come from? A. Pharmacy Operations within Cigna that are technically not of the Tel-Drug subsidiary but work very closely with them. Q. And you're not aware of the factors that go	2 3 4 5 6 7	by J-code? A. That is correct. Q. And I believe you had testified that First Data Bank uses some methodology to arrive at that AWP by J-code, but you're not exactly sure of which methodology they use, is that correct? A. No. They use a methodology.	
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	2 3 4 5 6 7 8 9 10 11 12 13 14 15 16 17 18	from. Q. Can you think of any other place that those rates may have come from? A. Pharmacy Operations within Cigna that are technically not of the Tel-Drug subsidiary but work very closely with them. Q. And you're not aware of the factors that go into making the determination of the reimbursement rate? A. That is correct, I have no knowledge. Q. Now, we discussed briefly that one particular I-code may incorporate more than one NDC, is that correct? A. That is correct. Q. So if a physician submits a reimbursement claims form with only a J-code, under the — how does Cigna know what reimbursement to provide? A. A reimbursement is set at the J-code level.	2 3 4 5 6 7 8 9 10 11 12 13 14 15 16 17 18	by J-code? A. That is correct. Q. And I believe you had testified that First Data Bank uses some methodology to arrive at that AWP by J-code, but you're not exactly sure of which methodology they use, is that correct? A. No. They use a methodology. My understanding of the methodology is as follows. They take all of the NDC's appropriate to bill underneath that J-code, and they break them into brand drugs and generic drugs, and take the average of the average wholesale prices of the brand drugs and the average of the average wholesale prices of the generics, and they use the lesser of the two of those numbers. Q. And if there are no generics, then I would suppose they'd just take the average of the branded drugs?	

21 average wholesale price by J-code for its national

22 standard injectable reimbursement rates, you're not

22

Q. So how does Cigna determine which average

22

A. I can only assume that they do. I do not

January 14, 2005

Bloomfield, CT

12 (Pages 42 to 45)

12	(Pages 42 to 45)		
	42		. 44
1	actually using the average wholesale price that relates	1	know for certain.
2	to a particular NDC unless that NDC is the only NDC for	2	Q. But the AWPs you use and First Data Bank for
3	a particular J-code?	3	your rate exhibits are the ones that you've described
4	MR. ST. PHILLIP: Objection.	4	previously where First Data Bank would average the AWPs
5	You can answer.	5	for a J-code?
6	A. That is correct.	6	MR. ST. PHILLIP: Objection. It's
7	Q. And going back to the other methodology for	7	really been asked and answered, but if you
8	reimbursing physicians for pharmaceutical products, the	8	want to elaborate
9	AWP based methodology, is that based on J-code, or is	9	A. Yes. It's the AWP is set by J-code using
10	that based on an NDC?	10	the method described earlier about averaging the
11	A. I want to clarify. You're talking about the	11	different AWPs across the NDCs.
12	rate exhibit when it says a certain percentage of AWP,	.12	Q. Prior to 2001, are you aware of what
13	are those AWPs based on J-code versus NDC?	13	methodologies Cigna used to reimburse providers for
14	Q. Right.	14	pharmaceutical products?
15	A. The reimbursement is set at the HCPCS level,	15	MR. ST. PHILLIP: Objection to form.
16	the J-code level.	16	You can answer.
17	Q. So then would I be correct to say that if I	17	A. In my conversations with colleagues who have
18	looked at Cigna's rate exhibits for all pharmaceuticals	18	knowledge about that time, it is my understanding that
19	that would be included under the rate exhibits, the	19	the reimbursement was as I have described, meaning that
20	reimbursement rate would be set by J-code, not by NDC?	20	it's per the contracting terms. It's - those
21	MR. ST. PHILLIP: Objection.	21	contracting terms can take on different forms.
22	A. The it is always done by the appropriate	22	Prior to 2002, the national standard did
122		ļ	A TANK NO DOOD, AND IMPORTANT OR OTHER
	. 43		45
1	coding. It's not done by NDC. It is done by HCPCS	1	not exist, so that would not have been an option. So
2	code or CPT code, whatever is appropriate for the	2	the options prior to that would have just been AWP
3	physician to bill according to the industry standard	3	based and percentable charges.
4	coding requirements.	4	Q. If I were to go to the claims data for Aetna,
5	Q. So in the approximate 50 percent of the cases	5	would how would I tell if a particular reimbursement
6	where the rate exhibit is based on an AWP based	6	was based on AWP or it was based on a percent of billed
7	reimbursement, is the AWP referenced in that	7	charges?
8	reimbursement the AWP for a particular J-code, or is it	8	MR. WADE: You asked if she went to an
9	the AWP for a particular NDC?	وا	Aetna claim.
10	A. AWP for a particular J-code	10	MS. SCHOEN: Excuse me?
11	Q. So once again, if there are multiple NDCs for	11	MR. WADE: You asked if she went to an
12	a particular J-code, the AWP that would be used would	12	Aetna claim.
	be determined by First Data Bank, as you have	13	MS. SCHOEN: I'm sorry, I don't mean
13	described, by averaging the different AWPs for the	14	Aetna. I mean Cigna.
14	•	15	A. By looking at a claim, you could not tell.
15	different NDCs in that J-code, is that correct? A. When we have a contract that we base the	16	Q. So can you just describe to me what I would
16		1	
17	reimbursement of injectables as a percentage of AWP,	17	
18	those AWP amounts come from the First Data Bank.	18	A. You would have to find out what the
19	Q. Are you aware that First Data Bank provides	19	contracting terms are.
20	AWPs by NDC?	20	Q. Prior to 2002, do you have an idea of what
21	MR. ST. PHILLIP: Objection.	21	percentage of reimbursement to providers was based upon

22 the percent of billed charges as opposed to AWP?

Bloomfield, CT

January 14, 2005

13 (Pages 46 to 49)

A. I do not know. 1 A. No. 2 . Q. Do you know if that percentage would have 2 Oh, I do have to clarify that one. On changed over time from 1991 to 2002? 3 injectables, no. On the immunizations, we have more A. I do not know. 4 recently, very recently actually, tried to get 5 Q. Does Aetna information by talking with the manufacturers of the MR ST PHILLIP. Cigna. 6 immunizations that are able to sell directly to the 7 MS. SCHOEN: Sorry. doctors. Some manufacturers do that and others do not. 8 Q. Does Cigna have any - strike that. 8 Q. So in those cases, you might have been able ... Does Cigna make any attempts to 9 to obtain estimates of what the physician's office encourage physicians to utilize Tel-Med -- Tel-Drug? 10. might pay for the drugs? 11 MR. ST. PHILLIP: Objection to form. · A. Yes. 11 12 12 . Q. Have you ever undertaken a similar inquiry Q. And can you tell me how Cigna does that? 13 with regard to injectables? 14 A. Through written communications to the 14 A. No. providers. 15 Q. And do you know why not? 15 16 Q. Any other ways? 16 A. No. A. I do not know for certain, but I would expect 17 17 Q. Do you know if - strike that. that it was included within the Website that we have 18 Have you ever looked at the prices that 19 for the practitioners. 19 Tel-Drug pays for injectables? 20 Q. But Cigna does not require physicians to use A. No. I have no knowledge what Tel-Drug's 20 21 the Tel-Drug service? 21 acquisition costs are. 22 A. That is correct. 22 Q. Have you ever considered asking Tel-Drug what

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Q. When the rate -- when the reimbursement for pharmaceutical products and the rate exhibit is based on average wholesale price, is that reimbursement rate set for all drugs together as a lumped unit, or would 4 certain individualized drugs sometimes be subject to separate negotiations and have a separate reimbursement rate? MR. ST. PHILLIP: Objection to form. 8

A. I understand, from what I have seen in contracts, all the injectables would be reimbursed at the same percent AWP. I have not seen a contract where we've varied that percentage by particular J-code.

Q. And what other categories of drugs would 13 14 there be in the rate exhibits besides the injectables that you've referred to? 15

A. Immunizations and vaccinations. ·16

17 Q. Any others?

18 A. No. .

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19 Q. Do you have an understanding of why

physicians pay for the drugs that they may administer

21 in an office?

MR. ST. PHILLIP: Objection.

its acquisitions costs were in order to utilize that information in negotiations with physicians?

MR. ST. PHILLIP: Objection.

A. I personally have not considered that, but it's possible perhaps that people that were involved prior to my tenure might have considered that.

Q. Would that yield information that would be useful in negotiations with physicians?

MR. ST. PHILLIP: I'm just going to object insofar as there's been no foundation of the corporate relationship, and so the control between the various companies, and there hasn't been any foundation for that, so go ahead.

MS. SCHOEN: The witness did testify that Tel-Drug was a subsidiary of Cigna.

MR. ST. PHILLIP: The witness hasn't been authorized to testify about the corporate structure, so to the extent that testimony has been given, it hasn't been consented to by the company.

MS. SCHOEN: I'll start - I'll ask a

January 14, 2005

Bloomfield, CT

14 (Pages 50 to 53)

maintained so that we can then call for their new question. 2 Q. Is the reason that Cigna has not acquired production. this information from Tel-Drug because the information 3 3 MR. ST. PHILLIP: That's okay. We don't would, in fact, not be useful in its negotiations with consent to have this witness testify about providers? 5 A. No. 6 MS. SCHOEN: Are you instructing her not 7 Q. Then what would the reason be? to answer this question? A. We haven't done it. We haven't -- it hasn't 8 MR. ST. PHILLIP: No. been a consideration. THE WITNESS: Can you repeat the Q. But presumably if it would yield savings for 10 question, please. 11 Cigna, in pharmaceutical reimbursement, you would have 11 (The court reporter read back.) A. It has a standard business practice to 12 done that? 12 13 MR. ST. PHILLIP: I ask the witness not 13 maintain contracts with providers. Q. And can you tell me where those contracts are 14 14 15 A. If we knew Tel-Drug's acquisition costs, it 15 maintained, if you know? would just be another factor to consider in setting 16 MR. ST. PHILLIP: Same objection. 16 reimbursement. It's not that it would necessarily 17 A. No response on that one. 17 impact the reimbursement to physicians, because there You don't know? 18 may be other valid reasons why we should sell it at a 19 A. I don't have enough information to respond. 19 different level. So there may or may not be savings Q. Are you aware that some, injectable products 20 21 from knowing what Tel-Drug's acquisitions costs are. 21 can be obtained through a retail pharmacy network? Q. I think that you were telling me earlier 22 A. No, I do not have good knowledge about how 22 53 51 about the competitive nature of negotiations. physicians acquire their injectables. 1 MR. ST. PHILLIP: Can we confer for a 2 Would the competitive nature of negotiations be one reason why that information may not second? MS. SCHOEN: Sure. be -- may not impact the ultimate reimbursement rate? 4 5 A. Certainly. (Witness and counsel confer). Q. Does Cigna maintain its contracts with A. Counsel has clarified what he thought the question was. So let me say that it is my providers in the regular occurrence of its business? MR. ST. PHILLIP: I'm going to object. understanding that people can go to the local pharmacy The deposition topic No. 25 which reads, the 9 and get certain injectable medications. 9 Q. And do you have an understanding whether the 10 authentication and knowledge of all documents 10 produced in response to Defendants' subpoena, 11 reimbursement that Cigna would provide to the 11 pharmacist for dispensing that injectable medication 12 and the extent to which such production is would be the same as the reimbursement that Cigna would responsive to the Defendants' demands was 13 13 provide to a provider who dispensed that and excluded by the Magistrate Judge's ruling. 14 administered that injectable medication? As a result, Cigna does not consent to 15 15 MR. ST. PHILLIP: Objection. 16 16 have this witness testify concerning the authentication of documents. 17 A. I do not know. 17 Q. And would a variation between those two rates MS. SCHOEN: Well, unfortunately at this 18 18 stage, we have no documents to authenticate be-a product of what you've described to me earlier as 19 the negotiation process with a physician's group that because Cigna has produced no contracts with 20 20 21 providers. So I'm trying to determine 21 results in varying rates of reimbursement? MR. ST. PHILLIP: Objection. Lack of 22 whether such contracts exist and are 22

January 14, 2005

Bloomfield; CT

15 (Pages 54 to 57)

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	5	4	
. 1	foundation. It calls for speculation.	1	The state of the s
1.	2 You can answer.	2	i Billing of the production
- 1	A. There are negotiations with provider groups,	3	products?
1	and there are also negotiations with pharmacies, and	4	MR. ST. PHILLIP: All pharmaceutical
		5	products?
16	and physician's side,	. 6	MS. SCHOEN: Let's start with all, and
1.7		: 7	
. 8	F2	8	
9	The state of the s	9	· -
10	<u> </u>	10	• =
[1]		11	practitioners. I'm not involved with the acquisition
12	, i e	12	
13	college or in taking the actuarial exams, so prior to	13	knowledge that is relative to the pharmacy operations
14	1996	14	
15		1.5	Q. So when you, in your work, use the average
16	. •	16	wholesale price as a benchmark, you don't have any
17	A. My current understanding about what average	17	expectation that it bears any particular relationship
18		18	with the actual acquisitions costs because that's a
19		19	separate thing -
20	frequently used benchmark in the pharmaceutical	20	MR. ST. PHILLIP: Objection to form.
21	industry. I do not know specifics about how it was	21	Q is that correct?
22		22	A. Yeah. I do not know that the acquisition
		<u>. </u>	
]	55	1	57
1	Q. Are you familiar with the term wholesalers	1	cost has a consistent relationship to the AWP. My
2	acquisition cost or WAC?	.2	understanding is that the acquisition cost is either
3	A. I have become familiar with that term.	-3	less than or equal to the AWP.
4	Q. Do you have any understanding of whether	4	Q. And where is that understanding from?
5	there's a relationship between a WAC price and an AWP	5	A. That understanding comes from my exposure to
6	price for a particular drug?	6	AWP through my education and training, and really
7	A. My limited exposure is that there is not a	7	through, over the last couple of years, just being
8	consistent relationship between WAC and AWP across the	8	around and listening to what's going on in the industry
9	NDCs. So in other words, I do not think that WAC is	9	and what's going on at Cigna.
10	always a set percentage of AWP and all NDCs.	10	Q. Do you have any involvement or understanding
11	Q. Do you have any understanding of whether the	11	of the reimbursement provided by Cigna to hospitals for
12	AWP bears any relationship to the actual acquisition	12	pharmaceuticals administered in the hospital outpatient
13	cost of drugs?	13	department?
14	MR. ST. PHILLIP: Object to the form.	14	A. That reimbursement would be based on the
15	A. Whose acquisition cost?	15	contractual terms.
16 -	Q. Acquisition costs generally.	16	Q. So once again, it would be based on rates
17	MR. ST. PHILLIP: If you can answer	17	that were determined through a process of negotiation
18	that, go ahead.	18	with a hospital and a hospital group?
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Q. To your knowledge, has Cigna ever experienced

21 a situation where a physician's practice group

projected Cigna's rate exhibit rates?

A. I don't think I can answer that one.

Q. What about Cigna's acquisition costs?

A. Can you please restate the whole question?

Q. Do you have any understanding as to whether

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January 14, 2005

Bloomfield, CT

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16 (Pages 58 to 61)

1	A. There have been physician groups that have
2	not accepted our proposed rate exhibits.

Q. And what happens then?

A. Either we come up with a new proposal through the negotiation process or the provider - we do not contract with the provider, so they are not a part of our network.

Q. And what determines which approach Cigna takes?

MR. ST. PHILLIP: Objection.

10 11 A. What is the group demanding; how much level of reimbursement is affordable; and is there a 12 13 particular need for that provider group in our network,

because certain specialties where we make sure we have

to have certain physicians -- a certain number of

physicians in our networks to insure an appropriate.

access of care for our members. . 17 18

Q. So would it be correct to say that in order 19 to provide a plan that is - that appeals to clients like employer groups, Cigna has to work to maintain a comprehensive network of providers?

MR. ST. PHILLIP: Objection.

Cigna network.

A. Yes. I'm sure there have been situations where provider groups have approached us to become members of the Cigna network.

Q. Are you aware of whether Cigna provides reimbursement for the administration of a particular. drug in a physician's office?

A. We do, at least during my tenure and my knowledge. Prior to like the 2001 time frame, I do not have knowledge.

Q. When Cigna considers the reimbursement for deposition administration fee for service, can you tell me how that fits into the negotiation process that we've been discussing?

> MR. ST. PHILLIP: I'm just going to make an objection based on the exclusion of deposition topic No. 15, which deals with the area of negotiation between the reimbursement of the drug itself and the administrative service. The question is not precisely in there, so I'll allow the witness to answer it, but you're getting close.

A. To have sellable products, we do have to work to maintain competitive networks.

Q. Does Cigna ever approach a physician's group with a take it or leave it contract? In other words, here's what our offer is, and we won't deviate from it

at all? 6

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A. Yeah.

Q. Can you tell me approximately in what percentage of cases does that happen as opposed to the negotiation process?

- MR. ST. PHILLIP: Over what period of

MS. SCHOEN: Well, let's start with 2001 through the present.

A. I do not know.

Q. Are you familiar with -- strike that.

Do providers -- physician's groups or physicians solicit bids from Cigna?

MR. ST. PHILLIP: Objection.

A. What do you mean by bid? 20

Q. Say a proposal for a contract between Cigna 21

and that group, for that group to become a part of the

A. The reimbursement with our provider groups, when negotiating, is considered in total, so it's the final total contract that may be decided - that will be decided upon, and there are trade-offs made between the different services as you go through the process of negotiation and compromise to get to a solution that is agreeable to both parties.

Q. And would that statement be true for all of the line items in the rate exhibit?

MR. ST. PHILLIP: Objection.

Q. In other words, you're looking at all the line items in a rate exhibit together and the total package - not pulling out one line and just looking at that -- pulling out one segment and looking at that?

MR. ST. PHILLIP: Same objection.

A. The negotiations are done looking across the entire range of services that the provider groups provide to the members, and during those negotiations there are trade-offs to get to a final compromise solution between ourselves and the provider group, and during those negotiation discussions, it is - it very much happens that they talk about an individual line

January 14, 2005

Bloomfield, CT

17 (Pages 62 to 65)

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	· 1	item.	1	group purchases the pharmaceutical products from a	4
	1 2		2	wholesaler or a manufacturer?	ļ
	.3	what is the overall level of reimbursement. That's	3	A. No, I do not know.	-
	4	what both parties have to get comfortable with.	4	Q. Have you ever considered looking at the	-
•	5	Q. So could there ever be a case where Cigna may	.5	that physician group's acquisition costs for	1
	6	agree to a higher reimbursement for the for	6	pharmaceutical products?	
	7	injectable drugs, for example, and — in exchange for a	7	A. No.	1
	8	lower reimbursement for the physician's administrative	8		-
	9	fee?	9	Q. We spoke earlier about the average wholesale	ı
	10	MR. ST. PHILLIP: I think actually that	10	price and about pricing reporters generally like First Data Bank?	
	111	question is right at the heart of this, so	111	A. Yes.	-
	12	we'll object based on Magistrate Judge's	12	•	١
	13	exclusion in paragraph 15. But I'll allow	1 '	Q. Do you know of other pricing reporters besides First Data Bank?	1
	14	the witness to answer the question and	13 14	· ·	1
	15	preserve our right to move to strike.	15	A. I've heard of the name Redbook, and I'm aware	ļ
	16	MS. SCHOEN: For the record, we clearly	16	that our pharmacy area uses a system called Argus, but	١
	17	disagree on that, but to move things along	17	I've recently learned that the numbers in Argus for AWP are from First Data Bank.	١
	18	A. That could be a potential trade-off that does	18		1
	19	happen during the negotiation process.	19	Q. Do you have an understanding that the AWPs	1
	20	Q. From 2001 to the present, do any of the	20	for a particular drug may be different in First Data Bank versus Redbook?	1
	21	reimbursement rates that Cigna uses rely on Medicare's	21	•	
	22	reimbursement rates?	22	MR. ST. PHILLIP: Objection.	1
		Tomiodisononi ratos:	22	A. Yes. I have learned that they are different.	
					1
•	. 1	A. For what services are you asking that	1	65	
	2	question of?	1	Q. Can you tell me how you learned that?	ŀ
	3	Q. In particular, drugs?	3	A. Because we've had contractors provider	
	4	A. We have not based our reimbursement of any	1	groups have come back to our contractors who have	1
٠,	5	injectable medications based on what Medicare pays.	4	called me and have told me such, because they like to	ļ
•	6	MR. WADE: Estella, I'm sorry to	5	quote a different number as AWP when trying to	
	7	interrupt you. How much longer do you think	6	negotiate to the right amount.	l
ļ	8	you'll be with Jill?	7	Q. So in the negotiation process, in the context	
ı	i	· · · · · · · · · · · · · · · · · · ·	8	of a negotiation process, a provider might tell you or	١
ı	9 10	(Discussion off the record.) (Recess deposition at 3:00 PM.)	9	someone else at Cigna that the Redbook has a different	
1		• ~	10	AWP than First Data Bank; is that what you're saying?	ı
l	11 12	(Deposition resumed at 4:05 PM.)	11	A. I don't think they necessarily tell us that	
١		Q. Do you know if Cigna owns any physician	12	the numbers are different, but they quote an AWP	
1	13	groups?	13	number, and we tell them it's not the same as ours or	l
۱	14	A. Yes, one.	14	we tell them it is the same as ours.	١.
	15	Q. And can you tell me where that group is	15	Q. But the AWP that Cigna uses is always the	
1	16	located?	16	First Data Bank AWP?	
	17	A. Phoenix, Arizona.	17	A. That is correct.	
ı	18	Q. And has - do you know how the physicians in	18	Q. Do you have any other knowledge of why First	
1		that physician group acquire pharmaceutical products	19	Data Bank might have a different average wholesale	
ļ		that they administer to patients?	20	price listed than another pricing service?	١.
1	21	A. I have no idea.	21	A. No.	
1	22	Q. You don't know whether they - that physician	22	Q. Earlier we also spoke of your understanding	1
1	LL			Q. Learner we also spoke or your understanding	1

January 14, 2005

Bloomfield, CT

18 (Pages 66 to 69)

1 of the term average wholesale price. Q. Sure. I'll rephrase it. I wonder if you could tell me if your 2 Isn't it correct that when Cigna understanding of that term has changed at all over time reimburses a provider for a pharmaceutical product, or has it been static? that Cigna will presume that that provider has A. It's been pretty static. I can't -- when I purchased that product for a price that's less than first learned about AWP through my studies in my very what the reimbursement is?. early career when I started becoming more involved, it .MR. ST. PHILLIP: Same objection. had the same meaning to me. A. We like to be able to cover the physician's Q. And how is AWP relevant to your studies? acquisition cost. However, we are operating in a 10 A. To pass my actuarial exam, we had to have competitive industry, and if the physicians are not 10 some basic understanding of products, healthcare purchasing at lower rates that are available in the -products, life insurance products and different things, 12 market, so they're paying an amount that's higher than so there's a lot of -- wide scope of knowledge that you 13 they can buy the same thing from somebody else, then . have to pass the exams. 14 it's potentially possible that our reimbursement can be Q: So this was a general actuarial exam, but it 15 less than their acquisition cost, because we are a required some particularized knowledge about the competitor market driven company. It's the marketplace healthcare industry? 17 17 we operate in. A. Yes. 18. 18 Q. And any such loss that the provider may incur · Q. And I believe you testified earlier that you 19 19 for a pharmaceutical product, reimbursement could don't know the prices that pharmacies may pay to 20 potentially be made up by Cigna's reimbursement to that acquire injectable drugs; is that fair? 21 21 provider for another line item on the rate exhibit; A. That's correct. isn't that correct? 22 22 Q. Do you have any understanding of -- strike MR. ST. PHILLIP: Objection. Calls for 1 2 that. 2 speculation. 3 Do you have any understanding of whether 3 A. That is correct. the price that pharmacies pay for injectable drugs 4 4 Q. Have some providers threatened to leave the 5 bears any relationship to the average wholesale price? 5 Cigna network during the negotiation process around the A. I'm sorry, you asked if I understand if the 6 rate exhibit reimbursement rates? 7 7. acquisition cost of what group? Pharmacies? That can happen during negotiations, yes. Q. The acquisition costs of injectable drugs by And like you testified earlier, would that pharmacies bears any relationship to the average 9 either lead Cigna to offer perhaps a higher 10 wholesale price? . 10 reimbursement rate or lead Cigna to tell the physicians A. It is my understanding that there is no 11 11 group that the rates are nonnegotiable? 12 consistent relationship to average wholesale price, but 12 MR. ST. PHILLIP: Objection. that acquisition of drugs by pharmacy's providers is 13 A. If the provider is unsatisfied with the 13 typically at less than or equal to the average . 14 14 reimbursement, there could be other alternatives wholesale price. 15 15 negotiated, or there may not be a contract with that Q. At the same time you presume that pharmacies 16 16 provider. are - providers are acquiring the pharmaceutical Q. You've testified that in your current role, 17 17 18 products at a price that's less than the price that one of your many functions is to analyze the 19 Cigna reimburses that provider? 19 reimbursement rates provided to providers? 20 MR. ST. PHILLIP: Objection. 20 A. That is correct. 21 21 Don't presume. Q. And can you tell me a little bit more about A. I'm not sure I understand the whole question. 22 22 what type of analysis that you engage in?

Bloomfield, CT

January 14, 2005

19 (Pages 70 to 73)

A. The analysis that we do is to look at part MR. ST. PHILLIP: What time frame? reimbursement as well as proposed reimbursement and how MS. SCHOEN: Let's start with currently. much of an increase that is going to be, and what is I do not know. that overall impact going to be on the amount of costs Q. What about historically? Do you know if for our members. 5 Cigna has, in the past, received rebates from Q. Do you do that analysis on a physician's pharmaceutical manufacturers for injectable products? group by physician's group basis? 7 A. I do not know: A. That is done, yes, basically a physician Q. In the negotiation process with physicians 8 group-by-physician group. It's whenever we have a groups, who are Cigna's competitors? negotiation. We could end up doing multiple analyses 10 MR. ST. PHILLIP: Objection: depending on how many different scenarios there are 11 You can answer. within the negotiations that we have. 12 A. Our competitors are the carriers who are 13 Q. So if there are different rounds of providing health care insurance coverage to other 13 negotiations that lead to different offers for rate members, to other people in the population. So there's 14 exhibits on the table, you might do an analysis for 15 numerous competitors out there. each different rate exhibit before it's offered? 16 Q. Do you see pharmacy benefit managers as 17 A. Yes. 17 competitors in this negotiation process with Q. And are you looking at any in the -- in your. 18 18 physicians? analysis, are you looking at any information that would 19 MR. ST. PHILLIP: Objection. let you know whether the rates that you're considering 20 A. No, I do not see them as competitors as it offering this provider are competitive in the 21 relates to a relationship with physicians. 22 marketplace? 22 Q. I may have asked you this already, but given A. . Well, sometimes as part of our analysis, we the time lapse, I'll go ahead and ask you again. 1 will look at what we are reimbursing other physicians 2 · Do you have any understanding of whether 3

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for the same services to help us understand is that competitive with our other negotiations. My team can do 5 that. Contract negotiators might have discussions with providers about our reimbursement

versus the reimbursement that they might get from another carrier.

Q. And would Cigna take into account what the providers have told them about what they may be getting

from another carrier?

13 A. Indirectly, yes. As it - we make the 14 decisions -- it's really the outcome about what the

provider is going to be reimbursed is the outcome of 15 the negotiation process. It's back and forth, give and

take, and there's many factors to consider.

Q. Are injectable drugs included on the Cigna 18 19 förmulary?

20 I do not know.

Q. Do you know whether Cigna receives rebates 21

from pharmaceutical manufacturers for injectable drugs?

providers may receive rebates from pharmaceutical manufacturers for injectable drugs?

A. I do not know.

6 Q. What about for any other type of drugs that a physician may administer in the physician's office? 8

A. I do not know.

9 Q. I believe you testified that it's your 10 understanding that providers may pay the average 11 wholesale price or some percentage below that for 12 pharmaceutical products administered in their office, 13 correct?

MR. ST. PHILLIP: Objection.

A. Could you please repeat the guestion.

Q. I believe it was your testimony that providers pay average wholesale price or some percentage below average wholesale price for

18 pharmaceutical products administered in an office, is 19

20 that correct?

21 A. That's my understanding.

Q. Are you familiar with the term wholesaler's

January 14, 2005

· Bloomfield, CT

20 (Pages 74 to 77)

acquisition costs? administered in a hospital outpatient department, does 2 · A. Yes. Cigna have any preference over the site of care? Q. And what is your understanding of that term? MR. ST. PHILLIP: Objection, insofar as A. That it is - it represents a rate amount it calls for an across the board answer. Go - that is supposed to be the wholesaler's acquisition cost, but exactly how it all gets calculated, I do not-A. The answer to that is that our preference, if know. What I do know about it is that it -- every it was medically appropriate to do so, for that situation - I've never known it to be above AWP, so injectable to be administered in a physician's office less than AWP, but exactly what the number is doesn't because it generally is better for the member as well have a direct relationship with AWP. as the lower medical costs. 10 Q. Would you say that Cigna has an understanding 11 11 Q. And do you know why there are lower medical costs in a physician's office as opposed to a hospital that providers need to make a profit margin in order to 12 12 13 stay in business? 13 outpatient department? MR. ST. PHILLIP: Objection. 14 14 A. That would be because of the overhead and 15 A. Your question was if providers need a profit 15 facility costs that is associated with the outpatient margin to stay in business? 16 facilities. Q. Is that correct? 17 Q. So Cigna's reimbursement to the hospital 17 18 would generally be greater than its reimbursement to a 18 A. Yes. Q. And that as a general matter, Cigna assumes 19 19 physician's office for administration of the same that the reimbursement rates that it provides providers 20 product? MR. ST. PHILLIP: I'm going to object. will allow the physicians to make a fair and reasonable 21 21 margin and stay in business; isn't that correct? 22 Q. Is that correct? 75 MR. ST. PHILLIP: Objection. MR. ST. PHILLIP: The court excluded THE WITNESS: Could you repeat the 2 deposition topic No. 18 which reads, whether question. and to what extent you provide different 3 3 (The court reporter read back.) reimbursement rates for subject drugs when A. The reimbursement to the providers is the 5 they are administered in providers' offices result of the negotiations, and while as we cannot 6 rather than in hospitals, including your determine if that reimbursement will allow us - will clients' rationale for doing so or not doing allow the provider to make a profit or not, it is in so. The Magistrate Judge excluded that Cigna's interest that providers do stay in business, 9 testimony, so I instruct the witness not to 10 because they are the ones that are servicing our 10 answer: MS. SCHOEN: Well, clearly we disagree 11 members. 11 Q. Does Cigna have a preference for the site. and feel that this deposition topic falls 12 12 that a physician administered drug is administered? 13 under other areas. MR. ST. PHILLIP: I'm sorry, can you 14 For purposes of moving forward today, we 14 read that back. 15 will move forward. 15 16 (The court reporter read back.) 16 Q. Do you have any knowledge that doctors have A. To my knowledge, no. The - we want doctors 17 conspired with drug manufacturers to inflate drugs' 17 average wholesale price? following standard medical protocols, but I do not know 18 19 of a specific statement of any sort related to that MR. ST. PHILLIP: Object insofar as it 19 20 20 calls for a legal conclusion, but you can Q. For example, if a particular drug could be 21 answer. 21 22 administered in a physician's office but could also be 22 A. · I have no knowledge.

Bloomfield, CT

January 14, 2005.

21 (Pages 78 to 81)

Q Do you have any knowledge of any activities information we would have had when we first made the undertaken by any drug manufacturers to inflate the decision. average wholesale prices for their drugs? MR. ST. PHILLIP: It relates to the MR. ST. PHILLIP: Same objection. bankruptcy filings of the physicians groups. Go ahead. MS. SCHOEN: I have no further questions A. I have no knowledge. at this time. MS. SCHOEN: I think if I could, I'm Ed? probably about to wrap up here. I have to 8 look over my notes. 9 CROSS EXAMINATION Ed, are you going to have any questions 10 BY MR. NOTARGIACOMO: 11 of this witness? 11 Q. Ms. Herbold, I'll be very brief. If you MR. NOTARGIACOMO: Yes, a few. Not too 12 can't understand -- my name is Ed Notargiacomo. I'm 13 long. not sure if I introduced myself to you prior to today. 13 14 MS. SCHOEN: I have just a couple more 14 I represent the Plaintiff in this action, and I have a 15 questions. 15 few more questions. Q. How does Cigna determine whether it's 16 16 This afternoon, I guess, and partially achieving a competitive reimbursement level when 17 this morning - I'm losing track at this point -- you 18 negotiating with providers? testified about -- I think it's payment to physicians 18 19 MR. ST. PHILLIP: Objection. 19 for - to physicians and physician groups for physician 20 A. We try to find the most credible sources of 20 administered drugs provided to or administered to Cigna information that we can, and sometimes we'll get 21 members; is that fair to say? information from the providers. We can also look at 22 A. Could I ask that you repeat that question so what we paid to other providers for the same or similar 1 I make sure I understand it correctly. types of services. 2 MR. NOTARGIACOMO: I'm sorry, I couldn't Q. So on occasion, Cigna uses external sources 3 hear. to assess its reimbursement levels to providers, is 4 (The court reporter read back.) that correct? 5 Q. It really is a preparatory question. 6 MR. ST. PHILLIP: Objection. You testified today about the payment by 6 A. Yes. The assessments that we're able to do 7 Cigna to physicians for physician administered drugs, are - that would really be external are not to 8 is that correct? specific provider groups but rather to the competitive 9 A. Yes. 10 position in the overall market. 10 Q. And in that you talked about two distinct 11 Q. Does Cigna attempt to lower its negotiated time periods: One time period being pre-2002; is that 11 12 rates with physicians over time? 12 correct? 13 A. Cigna tries to get competitive rates with 13 Could you repeat that. physicians because we need to control the medical costs 14 14 Q. One of the time periods we talked about is for our members. Sometimes that means competitive --15 the pre-2002 time period? 15 16 we give increases. Other times it means decreases. 16 A. My testimony today related primarily to the Q. And does Cigna have a way of determining 17 17 period like 2002 and later. I provided a little whether any increases or decreases of the reimbursement 18 testimony related to prior to 2002 based on my rate in an attempt to be competitive have gone too far 19 19 conversations with people that have knowledge of that 20 or gone not far enough in the case of an increase?

A. We don't have any specific way to assess that

22 beyond a retrospective look at the same type of

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time.

Q. Still sticking with the pre-2002 time period,

22 based on your conversation with people in Cigna who

January 14, 2005

Bloomfield, CT

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22 (Pages 82 to 85)

have knowledge of that period, is it your testimony that Cigna reimburses the physician at a rate, a negotiated rate; but a rate that was a percentage off of -- expressed as a percentage off of average wholesale price or AWP, is that correct? MS. SCHOEN: Objection to form. : MR. ST. PHILLIP: If you could do that one more time, we just increased in volume so we'll be able to do it. Q. Sticking with the period from 2002 earlier, I'm basing your conversations with people at Cigna, was it your testimony today that Cigna reimburses physicians or reimbursed physicians at a price that was a discount off of average wholesale price? MS. SCHOEN: Objection to form. 15 16 Q. Is that correct? 17 A. Prior to 2002, Cigna reimbursed physicians at the negotiated rates. Those negotiated rates were commonly expressed as percent of AWP. They may have also been expressed as a percent of billed charges, but those are the only two approaches that I'm aware of. Q. And then for the period from 2002 on, you

part of the formula that is also based on average wholesale price, is that correct?

A. That is correct.

Q. Would you agree with me that Cigna's goal is to get the best—when negotiating with physicians about the reimbursement for physician administered drugs, would you agree that Cigna's goal is to get the best deal it can for itself while providing adequate reimbursement to physicians for the drugs it administers to its members?

A. Yes.

Q. And is it fair to say that Cigna expects that the doctors in its network to make a living primarily providing treatment to patients and not from large markups on those physician administered drugs?

MS. SCHOEN: Objection to form.

A. Could you please repeat the question.

Q. Sure.

Is it fair to say that Cigna expects that doctors in its networks are — make their living primarily providing treatment to patients and the payment from providing treatment to patients and not

said that approximately 50 percent of reimbursement is done at or under that same methodology as a negotiated price off of the average wholesale price or as a

A. That is correct.

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Q. And the other 50 percent is based on Cigna's national standard pricing list, is that correct?

percentage of bill charged; is that correct?

A. Yes, that is correct.

Q. And even the prices on Cigna's national
 standard pricing list are expressed as a percentage off
 of average wholesale price, is that correct?

A. Yes, some of them are. Not all of them are.

Q. Some of them are.

The ones that aren't, are you referring specifically to the 13 — the drugs that fall under the 16 13 codes that are based—

A. Yes.

Q. — on something different?

19 A. Yes.

Q. And those exceptions, those 13 codes, the
 reimbursement methodology for those drugs is based on

acquisition costs, but isn't it true that it also has a

from large markups on prescription drugs that it administers?

MS. SCHOEN: Objection to form.

A. With respect to the reimbursement of practitioners for their services, we expect that the

6 physician is negotiating with us and another carrier so

7 that they can maintain sufficient profit margin to

8 operate their business and stay in business. We don't

9 have a specific expectation about exactly what their

10 billed charges might be for a particular service

because it's a difference between that billed charge

12 and the reimbursement amount that I would call and13 refer to as a markup.

14 Q. When you use the term billed charge, what are 15 you referring to?

A. What I'm referring to there is the fee amount that the physician would submit on the claim in order for the claim to get paid. It's -- another way to say it is it is the amount that the physician would charge for an indemnity member.

21 . Q. Let's turn back to the 13 codes that we 22 talked about a few minutes ago.

Bloomfield, CT

January 14, 2005

23 (Pages 86 to 89)

86 I believe you testified that one - and correct me if I'm wrong -- that the reason that Cigna 2 3 singled out these 13 codes for different treatment was the fact that there became available on the market generic forms of those drugs that were available at a 5 cheaper price, is that accurate? A. Yes, and let me clarify. Our change that we made was in reaction to the result of competitive 8 9 market forces. Generic drugs were introduced that drove down the acquisition cost, the cost of the 10 10 product in the marketplace. 11 11 12 Q. And the change - were you finished? 12 13 A. Yes - I'm finished, yes. 13 14 Q. And the change in the reimbursement for those 14 15 codes that Cigna instituted, was that an attempt to 15 bring physician reimbursements for those codes in line 16 with the lower price available in the marketplace for 17 17 18 those drugs? 18 19 A. Yes. 19 20 Q. So if Cigna had information that other drugs other than that 13 were available for a price that was 21 21 significantly less than the reimbursement that Cigna 22 A. Yes. 87

whether Cigna understands what physicians paid for physician administered drugs, you just testified that Cigna didn't have an understanding of that. Is that generally your testimony? A. We don't have specific knowledge about it. The knowledge that we have is just based on what it's really based on we set a fee amount, and the providers come back and complain about it or they don't. So it's not that we understand their specific acquisition costs, but if our reimbursement is too low, we hear about it. Q. I think you testified that one of the exceptions is some - with respect to some manufacturers of immunization products. Do you remember testifying about that? A. I'm sorry, can you please repeat that question? Q. Sure. I think that you testified with respect to having had some contact with some manufacturers of immunization products?

currently provides in its national standard price list, would Cigna take steps to try to bring the reimbursement rate that it provides down to the level that's available -- the level of reimbursement that's available to doctors who purchase in the marketplace? MS. SCHOEN: Objection to form. 6 A. Cigna is trying to make sure that we maintain -- well, that we have competitive medical costs that we are able to sell our products and have members, and Cigna is - also has an interest, as I've stated, in making sure that the providers can stay in business. 11 And in terms of applying that to the 12 reimbursement for specific drugs, we made those changes 13 reflecting the changes that were going on in the marketplace, and also what physicians were willing to 16 accept for reimbursement. 17 I mean, another way of thinking about that is that we ranked the changes that we're aware of in terms of market price changes, but it also - we 19 have to factor in what is the reimbursement amount that 20 21 physicians are willing to accept. 22 Q. You testified that -- when you were asked

Q. And in that way learning what the physician 1 2 acquisition price for immunization products - at least 3 some products are; is that accurate? A. That is accurate. My prior comment was 5 related to injectables. I'm sorry, I didn't clarify 6 that. 7 Q. That's okay. 8 As with respect to the immunization products and the information that Cigna obtained with 10 respect to those conversations, did that information 11 then - was that used by Cigna in determining what 12 reimbursement it would provide to physicians for those immunization products? 13 A. That's a very interesting question. As I 14 mentioned, it is in the recent past, and to be more 16 specific, the last month and a half, that we have 17 gotten that information, and we have yet to make a 18 determination about exactly how we're going to set our 19 reimbursement on immunizations going forward. 20 MR. NOTARGIACOMO: I have no other 21 questions. 22

MR. ST. PHILLIP: I have none.

January 14, 2005

Bloomfield, CT

24 (Pages 90 to 92)

	(483-4 10 3-4)	
1 2 3 4 .5 6 7 8 9 10 11 12 13 14 15 16 17 18 19 20 21 22 3 4 5	MR. WADE: None for me. MS. SCHOEN: I have just a couple more questions. REDIRECT EXAMINATION BY MS. SCHOEN: Q. The time period prior to 2002, you testified as to the reimbursement methodologies generally employed during that time period. One was a methodology based on the average wholesale price, and the other was billed charges. My question goes to the reimbursement based on average wholesale price. Can you tell me whether there was variability in the reimbursement percentage above or below AWP during the time prior to 2002? MR. ST. PHILLIP: Objection. Asked and answered. Go ahead. A. I have no specific knowledge. However, I would have a hard time believing that there wasn't some variation as a result of provider negotiations. MS. SCHOEN: No further questions. MR. ST. PHILLIP: We're done. (The deposition adjourned at 5:00 PM.)	1 CERTIFICATE 2 I, DIANA M. NOEL, a Registered Professional Reporter, Certified Realtime Reporter, Licensed 3 Shorthand Reporter, and Notary Public duly commissioned and qualified in and for the State of Connecticut, do hereby certify that there came before me JILL S. 5 HERBOLD, who was by me duly swom and thereupon testified as appears in the foregoing deposition; that said deposition was taken by me stenographically in the presence of counsel and reduced to writing under my direction; that this deposition is a true record of the testimony given by the witness. I further certify that I am neither attorney nor counsel for, nor related to, nor employed by any of the parties to the action in which this deposition is a taken, and further that I am not a relative or employee of any attorney or counsel employed by the parties hereto, or financially interested in the action. 14 IN WITNESS THEREOF, I have hereunto set my hand this 19th day of January, 2005. 17 DIANA M. NOEL, Notary Public Registered Professional Reporter Certified Realtime Reporter 19 Licensed Shorthand Reporter No. 199 20 My Commission Expires: 21 June 30, 2007
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Bloomfield, CT

January 14, 2005

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		-1	 		
	A	71:10	54:13 66:10	.80:16	36:2,3 65:6
able2	1:21	accounts 21:16	- f - , - , - , - , - , - , - , - , - ,	again 43:11	68:12 70:4
29:1	1 48:6,8	accurate 86:6	Actuaries 7:14	57:16 73:1	74:4 85:12
68:8	79:7	89:3,4	actuary 7:1,19	ago 85:22	85:16,19
\$ 2:9	87:9	achieving	7:21 8:4,6,10	agree 62:6	87:20 88:7
about	6:22 7:3	78:17	8:12,15,19,20	84:4,7	amounts 43:18
11:7	12:3,15	acquire 53:1	9:1,611:7	agreeable 61:7	analyses 70:10
18.1	0,11	63:19 66:21	12:2,5	ahead 49:14	analysis 6:10
22:19	9 23:12	acquired 27:3	add 36:2	55:18 73:1	9:9 10:6,7,12
25.8,	10	27:4 50:2	additional	76:5 78:5	10:14 11:1
26:22	2 27:3,4	acquiring	36:2	90:19	69:22:70:1,6
29:15	5,17	22:15 67:17	adequate 84:8	all 10:4 19:8	70:15,19
42:11	44:10	acquisition	adjourned	23:16 29:3	71:1
44:18	3 49:18	19:19 24:19	91:3	29:11,15,17	analyze 10:18
51:1	52:4,22	34:22 35:3	administer	30:21 33:12	69:18
54:17	7,21	35:10,14,21	22:17 47:20	36:3,6 38:21	ancillary 10:10
55:20	61:22	36:1,5,11	63:20 73:7	41:9 42:18	announceme
. 64:8,	9 66:6	37:7,9 48:21	administered	47:4,10	25:18.
66:16	69:21	50:15 55:2	13:15 14:10	51:10 55:10	another 10:6
71:7,	11,14	55:12,15,16	14:18 15:14	56:4,6 59:6	10:11 18:21
72:4	73:6	55:20 56:2	16:6,19	61:8,11 66:3	22:13 50:16
. 74:71	78:8	- 56:11,22	53:15 57:12	74:6 83:12	65:20 68:21
80:18	81:6	57:2 64:5	73:12,19	allow 60:21	71:9,12 85:6
81:10	,14	67:7,8,13	75:13,13,22	62:13 74:21	85:18 87:17
ы	35:9,22	68:9,15 74:1	76:1,8 77:5	75:7,8 ·	answer 13:18
ži –	88:5,8	74:5 83:22	80:20,20	along 62:17	14:1,2,3,5
88:11	-	86:10 88:10	81:7 84:6,15	already 72:22	21:19 25:15
89:18		89:2	88:2	also 5:6,22	26:1 28:16
above2	6:15	acquisitions	administers	11:16 12:7	33:10 34:7
27:19	36:3	49:1 50:21	84:10 85:2	12:20 15:1	36:16 42:5
36:11	_ 1	56:18	administrati	16:5 28:10	44:16 52:7
90:15		across 40:5	60:6,12	36:10 54:4	54:2 55:17
accept 1	5:9	44:11 55:8	76:19	65:22 75:22	55:19 60:21
24:17		61:16 76:4	administrative	78:22 82:20	62:14 72:11
32:2,6		action 80:14	60:19 62:8	83:22 84:1	76:4,6 77:10
87:16,	· 1	92:11,13	Aetna 45:4,9	87:10,15,19	77:21
accepte		activities 78:1	45:12,14	alternate 20:11	answered 44:7
58:2		actual 35:9	46:5	alternatives	90:18
accepts	31-21	55:12 56:18	Affairs 2:16	69:14	any 5:2,18 11:4
32:5,5		actually 15:3	affordable	always 42:22	12:8,9,12
access 5		42:1 48:4	58:12	55:10 65:15	13:2 17:17
accordi		62:10	after 6:22 7:4	am 92:9,12	20:16 23:9
18:19	_ ,	actuarial 7:8,9	14:1 40:15	Americas 2:8	27:10,21
		7:16 12:17	afternoon	amount 33:22	32:1 33:18
account	TT:T\	7.10 12.17	alici Hooh	amount 33.22	32:1 33:18
	<u></u>				

January 14, 2005

Bloomfield, CT

_	
	33:20 37:9
	39:2:40:16
	46:8.9:16

				
33:20 37:9	12:16 18:6	assuming 34:9	87:18	71:16 75:4
39:2:40:16	18:18,19	attached 15:21	awhile 38:3	75:15,16
46:8,9,16	19:16 26:7	attempt 79:11	AWP 18:7,19	81:4 85:21
47:17 49:13	27:14 59:8	79:19 86:15	19:20 20:21	88:8
55:4,11,12,22	83:1	attempts 46:9	20:22 21:5,8	background.
56:16,17	area 12:19,22	attorney 92:9	21:12 23:21	6:21
- 57:10 62:20	26:2 28:13	92:12	23:21 26:9	backwards
63:4,12	56:14 60:18	August 6:20	26:14,14,15	12:1
65:18 67:1,3	64:15	authenticate	27:16 29:12	Bank 40:21,22
67:5,9 68:18	areas 77:13	51:19	29:16,18	41:4 43:13
70:18,19	aren't 83:14	authentication	30:13 32:9	43:18,19
73:2,6 75:19	Argus 64:15	51:10,17	33:8 35:15	44:2,4 64:10
76.2 77:16	64:16	authorized	38:15,20,20	64:13,17,20
78:1,1,2,10	Arizona 63:17	49:18	38:20 39:20	65:10,16,19
79:18,21	around 10:12	available 37:6	40:22 41:4	bankruptcy
92:10,12	57:8 69:5	68:11 86:4,5	42:9,12 43:6	80:4
anyone 6:2	arrive 41:4	86:17,21	43:7,8,9,10	bargaining
anything 17:18	aside 20:14	87:4,5	43:12,17,18	28:6
anywhere	ask 5:6 24:22	Avenue 2:8,13	44:9 45:2,6	base 27:14
· 33:13	27:1 28:18	average 1:10	45:22 47:11	43:16
appeals 58:19	. 37:19 49:22	17:16,18,21	54:16 55:5,8	based 17:6,10
appears 92:6	50:13-73:1	19:11,13,14	55:10,12	18:4,7,18
applied 36:19	80:22	21:14 27:19	57:1,3,6	21:20 26:9
applying 87:12.	asked 44:7	27:20 39:22	64:16 65:5	28:2,4:29:16
approach 58:8	45:8,11 67:6	40:3,6 41:11	65:10,12,15	29:18 30:13
59:3	72:22 87:22	41:12,13,13	65:16 66:6,9	34:1,4,21
approached	90:17	41:17,21	74:8,9,10	38:20 42:9,9
60:3	asking 4:16,16	42:1 44:4	82:5,19	42:10,13
approaches	48:22 63:1	47:3 54:10	90:16	43:6,6 45:3,6
82:21	assess 79:4,21	54:12,17	AWPs 42:13	45:6,21 47:2
appropriate	assessments	56:1,15 64:8	43:14,20	57:14,16
21:7.38:3	79:7	65:19 66:1	44:2,4,11	60:16 62:12
40:6 41:9	assigned 20:5	67:5,9,12,14	64:18	63:4,5 81:18
42:22 43:2	assistant 6:13	73:10,17,18		81:22 83:6
54:5 58:16	6:16 8:3,5,6	77:18 78:3	<u>B</u>	83:16,21
76:7	8:10,12,15,16	82:4,14 83:3	B 4:11	84:1 88:6,7
appropriately	8:18,22 9:6	83:11 84:1	Bachelor's 7:1	90:10,13
37:3	11:7	90:10,13	back 26:5 27:2	baseline 30:12
appropriate	associate 7:19	averaging	27:9 34:15	33:8 ·
36:14	7:21 12:2	43:14.44:10	36:16,17	basic 10:17
approximate	associated 9:9	aware 39:7	37:20,22	66:11
23:13 43:5	76:15	43:19 44:12	38:7 40:18	basically 70:8
approximately	assume 43:22	52:20 60:5	40:20 42:7	basing 82:11
7:11,20 8:1	assumes 74:19	64:14 82:21	52:11 65:3	basis 9:14 29:1

January 14, 2005

Bloomfield, CT

30:18 33:2 38:9,11 70:7 be 4:16 9:15 50:3,18 50:3,18 13:9,20 15:2 51:20 56:10 15:17,18 17:5,15,21 18:2,3,7,20:6 75:10 76:9 20:16 21:14 22:5,13 23:1 23:3, 4 25:7 26:9,13 27:19,21 28:2,19 29:4 29:11,22 56:23 56:22 28:2,19 29:4 60:3 29:11,22 56:3 33:11 34:9 5:21 6:19 34:10,11 38:15,16 39:19 42:17 42:19,20 43:12,13 34:17 35:19 42:19,20 43:12,13 34:17 35:19 47:5,10,14 49:75,01,4 49:75,01,61,9 0 (33:6) (33:6) (34:6) (35:		<u> </u>			<u></u>
38:9.11 70:7 31:6 37:1 50:3,18 50:10 50:18 58:14 17:5,15,21 65:2,4 68:15 18:2,3,7.20.6 76:14 79:14 22:5,13 23:1 85:11 23:3,4 25:7 269,13 37:6 54:9,11 27:19,21 25:3 59:22 60:3 33:13.4:9 31:19 32:7 33:13 34:9 31:13 34:17 35:19 42:19,20 18:18 20:11 43:12,13 34:17 35:19 42:19,20 18:18 20:11 43:12,13 47:5,6,16 49:75,0,14 59:76,14,16	30:18 33:2	because 18:12	73:9,16 86:1	90:11	75:22.77:20
be+i16 9:15	38:9,11 70:7	31:637:1		1	
15:9,20 15:2 51:20 56:10 56:18 58:14 56:18 58:14 65:2,4 68:15 17:5,15,21 18:2,3,7 20:6 75:10 76:9 20:16 21:14 76:14 79:14 22:5,13 23:1 23:3,4 25:7 26:9,13 37:6 54:9,11 27:19,21 27:19,21 28:2,19 29:4 29:11,22 60:3 66:7 18:8 54:19 55:3 59:22 60:3 33:11 34:9 33:11 34:9 33:11 34:9 33:11,34:9 33:10,11 9:17,21 33:10,11 9:17,21 33:12,13 34:17 35:19 42:19,20 18:18 20:11 43:12,13 34:17 35:19 47:5,10,14 47:5,6,16 49:7 50:4,7 50:16,19,20 45:1,2 48:8 51:3,34 52:21 49:0,14 50:9 58:1 53:13,19 57:14,16 50:9 58:1 58:13 50:9 57:14,16 58:13 19 60:24 60:3 60:24 60:3 60:3 60:4 60:4 60:5 82:20 57:14,16 50:9 58:1 58:13 50:19 57:14,16 50:9 58:1 58:13 50:19 57:14,16 50:9 58:1 58:13 50:19 57:14,16 50:9 58:1 58:13 50:19 57:14,16 50:9 58:1 58:13 50:19 57:14,16 50:9 58:1 58:13 50:19 57:14,16 50:9 58:1 58:13 50:19 57:14,16 50:9 58:1 50:19 52:10 50:18 59:18 57:24:21 57:3,11 11 57:4:5,8 60:2,14 66:4 60:2,14 60:4 60:2,14 60:4 60:2,14 60:4 60:2,14 60:4 60:2,14 60:4	be 4:16 9:15	50:3,18	believing 90:21	26:17 69:21	
15:17,18	13:9,20 15:2	51:20 56:10		1 .	
17:5,15,21	15:17,18	56:18 58:14	· · · · · · · · · · · · · · · · · · ·	Bloomfield	1 :
20:16 21:14 76:14 79:14 22:5,13 23:1 85:11 73:11,18 90:16 73:11,18 90:16 54:22 54:22 74:6 62:19,13 27:19,21 27:19,21 25:3,59:22 28:2,19 29:4 60:3 52:12 52:12 52:12 52:13 52	17.5,15,21	65:2,4 68:15	below 21:8,12	1:16	
22:5,13-23:1 23:13,4-25:7 26:9,13 37:6 54:9,11 27:19,24 55:3 59:22 2:12 28:2,19-29:4 60:3 becoming 6:5 17:6,11,15 38:4,5-41:10 breaking 38:4 54:16-6:4 54:22-74:6 call 52:18-53:6 64:15-65:4 6	18:2,3,7 20:6	75:10 76:9	23:21 27:20	board 76:4	<u> </u>
22:5,13 23:1 85:11 73:11,18 90:16 54:22 74:6 54:22 74:6 54:22 74:6 54:21 85:12 54:25 74:6 54:25 74:6 54:22 74:6 54:25 74:5 54:25 74:5	20:16 21:14	76:14 79:14	38:14,20,20		C 2:1 92:1,1
23:3,4 25:7 26:9,13 37:6 54:9,11 27:19,21 55:3 59:22 60:3 29:11,22 56:67 17:6,11,15 18:8 54:19 54:20 56:16 54:10,11 38:15,16 39:19 42:17 14:19,20 18:18 20:11 43:12,13 47:5,10,14 49:7 50:4,7 50:16,19,20 51:3,4 52:21 49:10,13,18 53:13,19 57:14,16 58:18 61:3,4 66:5 82:20 56:16 68:8,14,20 66:5,18 64:19 66:65 82:20 66:51 65:18 66:65 82:20 66:51 65:12 66:65 82:10 89:15 66:7 68:11 54:20 156:16 60:18 61:4 76:41:10 61:10 61:20 85:11 61:20 85:12 60:20 62:2 25:16 6:15 66:51 56:15 66:51 56:15 66:51 56:15 66:51 56:15 66:51 56:15 66:51 56:15 66:7 60:20 85:12 60:20 62:18 60:21 85:12 60:20 62:18 60:21 85:12 60:20 62:18 60:20 85:18 60:20 62:18 60:20 85:18 60:20 65:17 67:59 80:40 85:19 60:20 85:18 60:20 85:	22:5,13 23:1	85:11	1 7 7		calculated
27:19,21	23:3,4 25:7	become 15:22	90:16	brand 41:11	54:22 74:6
28:2;19:29:4 60:3 becoming 6:5 17:6;11,15 38:4;5 41:10 break 5:11 38:4;5 41:10 breaking 38:4 54:169:1 54:20:56:16 breaking 38:4 54:169:1 54:20:56:16 breaking 38:4 56:4 77:20 Cambridge 2:5 came 7:5,7 38:15,16 38:15,16 38:15,16 38:15,16 38:15,16 38:15,16 38:19:34:10,11 39:19:42:17 42:19;20 18:18:20:11 47:14,15,18 benefit 72:16 BERMAN 2:3 besides 6:1 47:14:64:13 bring 86:16 5:7,12,16,19 42:19;20 18:18:20:11 47:14:64:13 bring 86:16 5:7,12,16,19 47:5,10,14 49:7:50:4,7 50:16,19,20 51:3,4:52:1 49:10,13,18 better 40:5 57:14,16 50:9:58:1 30:2:49:12 57:14,16 50:9:58:1 60:2,14:66:4 53:18:55.5,8 58:18:61:3,4 60:2,14:66:4 53:18:55.5,8 66:5:82:20 56:1:59:21 56:14:15 70:16:92:4 behind 35:16 bid 59:20 39:5:41:5 33:1,10 34:4 35:18:19 80:11 80:15 believe 8:3 85:10 89:15 believe 8:3 85:10 89:15 believe 8:3 56:15:66:15 6		37:6 54:9,11	BEMPORAD	41:12	call 52:1 85:12
28:2;19:29:4 60:3 becoming 6:5 17:6,11,15 38:4,5 41:10 54:15 65:4 61:5 65:4 62:11 30:3,13,19 66:7 been 4:2,18 54:20 56:16 breaking 38:4 76:4 77:20 Cambridge 2:5 came 7:5,7 34:10,11 39:17,21 17:14,15,18 12:15 39:11 38:29:4 42:19,20 18:18 20:11 47:14 64:13 besides 6:1 47:14 64:13 besides 6:1 47:14 64:13 49:20,20 47:5,10,14 49:7 50:4,7 50:16,19,20 45:1,2 48:8 53:13,19 49:20,20 49:10,13,18 better 40:5 57:14,16 50:9 58:1 50:9 58:1 50:24 66:5 82:20 56:15 59:21 58:18 61:3,4 60:2,14 66:4 66:5 82:20 56:1 59:21 before 1:16 60:18 61:4 17:11,18 27:18,21,22 76:3,14,18 70:16 92:4 behind 35:16 bid 59:20 39:5 41:5 39:10 34:20 38:22 56:17 67:5,9 56:17 67:5,9 56:18 67:12 56:17 67:5,9 56:17 67:5,9 56:18 67:12 56:17 67:5,9 56:17 67:5,9 56:18 67:12 56:15 66:15 56:15 66:15 42:51 64:13 56:15 66:15 56:16 66:15 42:51 64:13 56:15 66:15 56:16 66:13 56:16 66:15 56:16 66:18 56	27:19,21	55:3 59:22	2:12	branded 41:17	called 8:3 35:6
29:11,22	28:2,19 29:4	60:3	benchmark	'	64:15 65:4
31:19 32:7 been 4:2,18 5:420 56:16 brief 80:11 benchmarks 34:10,11 9:17,21 17:14,15,18 12:15 39:11 38:22 92:4 38:15,16 13:10,14 benefit 72:16 BERMAN 2:3 bring 86:16 5:7,12,16,19 42:19,20 18:18 20:11 best 6:1 47:14 64:13 bring 86:16 5:7,12,16,19 47:5,10,14 37:5,6,16 best 5:7 84:5,8 Building 1:15 10:1,15,21 49:7 50:4,7 38:1,2 44:7 better 40:5 50:16,19,20 45:1,2 48:8 76:9 12:6,19,21 12:15 13:18 51:3,4 52:21 49:10,13,18 between 23:4,9 51:7 52:12 14:1,1,4,14 53:13,19 49:20,20 28:1 29:22 74:13,16,22 14:16 18:6 58:18 61:3,4 60:2,14 66:4 53:18 55:5,8 66:5 82:20 56:1 59:21 but 7:4 9:1,15 22:16 26:1 69:14,15 70:16 92:4 beyond 23:7 21:2 23:15 28:16 29:9 29:10,14,21 71:15 74:5,8 75:21,22 being 7:15 bids 59:18 44:2,7 46:17 34:20 38:22 45:10 49:15 believe 8:3 85:10 89:15 15:21 18:17 believe 8:3 85:10 89:15 believe 8:3 85:10 89:15 became 7:13 34:20 38:22 45:22 82:20 67:12 72:22 45:16 46:13 56:15	29:11,22	becoming 6:5	17:6,11,15	38:4,5 41:10	calls 54:1 69:1
31:19 32:7 been 4:2,18 54:20 56:16 brief 80:11 briefly 4:13 38:15,16 13:10,14 benefit 72:16 BERMAN2:3 12:15 39:11 38:22 92:4 42:19,20 18:18 20:11 besides 6:1 47:14,15,18 bring 86:16 57,12,16,19 42:19,20 18:18 20:11 besides 6:1 47:5,10,14 37:5,6,16 best 5:7 84:5,8 better 40:5 50:16,19,20 45:1,2 48:8 76:9 12:6,19,21 12:15 13:18 51:3,4 52:21 49:10,13,18 between 23:4,9 51:7 52:12 14:1,1,4,14 53:13,19 49:20,20 28:1 29:22 74:13,16,22 14:16,18:6 57:14,16 50:9 58:1 30:2 49:12 75:9 85:8,8 58:18 61:3,4 60:2,14 66:4 53:18 55:5,8 87:11 21:16,19,20 68:8,14,20 61:8 62:5,18 66:5 82:20 56:1 59:21 before 1:16 60:18 61:4 11:16 15:7 26:13 27:9 68:8,14,20 69:14,15 70:16 92:4 beyond 23:7 79:22 26:1,18 35:6 29:10,14,21 71:15 74:5,8 75:21,22 being 7:15 bids 59:18 44:2,7 46:17 34:20 38:22 45:20 85:10 89:15 believe 8:3 83:4 60:22 62:2 37:20 38:5 56:17 67:5,9 21:13 27:13 34:11 45:6 65:15 66:15 64:13 56:15 66:15 66:15 66:15 64:16 41:16 46:13 66:21 37:29 26:13,17 39:24 00:18 60:22 62:2 56:17 67:5,9 21:13 27:13 34:11 45:6 65:15 66:15 64:16 46:13 66:22 62:20 67:12 72:22 45:16 46:13 66:21 37:20 67:12 72:22 45:16 46:13 66:21 37:20 67:12 72:22 45:16 46:13 66:21 37:20 67:12 72:22 45:16 46:13 66:21 37:12 66:15 66:15 66:15 66:15 66:15 66:15 66:15 66:15 66:15 66:15 66:15 66:15 66:15 66:15 66:15 66:15 66:15 66:15 66:15 66:15 66:15 66:15 66:15 66:15 66:15 66:15 66:15 66:15 66:15 66:15 66:15 66:15 66:15 66:15 66:15 66:15 66:15 66:15 66:15 66:15 66:15 66:15 66:15 66:15 66:15 66:15 66:15 66:15 66:15 66:15 66:15 66:15 66:15 66:15 6	30:3,13,19	66:7	18:8 54:19	breaking 38:4	76:4 77:20
34:10,11 9:17,21 17:14,15,18 12:15 39:11 38:22 92:4 38:15,16 13:10,14 benefit 72:16 40:15 can 4:7,10,18 39:19 42:17 14:19 16:19 BERMAN 2:3 bring 86:16 5:7,12,16,19 42:19,20 18:18 20:11 besides 6:1 87:2 6:7,21 7:3,6 43:12,13 34:17 35:19 47:14 64:13 broad 19:7 7:20 9:4,4,20 47:5,10,14 37:5,6,16 best 5:7 84:5,8 Building 1:15 10:1,15,21 49:7 50:4,7 38:1,2 44:7 better 40:5 better 40:5 12:6,19,21 12:15 13:18 51:3,4 52:21 49:10,13,18 between 23:4,9 51:7.52:12 14:1,1,4,14 53:13,19 49:20,20 28:1 29:22 74:13,16,22 14:16 18:6 58:18 61:3,4 60:2,14 66:4 53:18 55:5,8 87:11 21:16,19,20 61:8 62:5,18 66:5 82:20 before 1:16 60:18 61:4 11:16 15:7 26:13 27:9 68:8,14,20 4:13,19 61:20 85:11 17:11,18 27:18,21,22 69:14,15 70:16 92:4 behalf 5:14 59:20 39:5 41:5 28:16 29:9	31:19 32:7.	been 4:2,18	54:20 56:16	, –	Cambridge 2:5
34:10,11 9:17,21 17:14,15,18 12:15 39:11 38:22 92:4 38:15,16 13:10,14 benefit 72:16 40:15 can 4:7,10,18 39:19 42:17 14:19 16:19 BERMAN 2:3 bring 86:16 5:7,12,16,19 42:19,20 18:18 20:11 47:14 64:13 beides 6:1 87:2 6:7,21 7:3,6 47:5,10,14 37:5,6,16 best 5:7 84:5,8 broad 19:7 7:20 9:4,4,20 49:7 50:4,7 38:1,2 44:7 better 40:5 38:ilding 1:15 10:1,15,21 50:16,19,20 45:1,2 48:8 76:9 12:6,19,21 12:15 13:18 51:3,4 52:21 49:10,13,18 between 23:4,9 51:7 52:12 14:1,1,4,14 53:13,19 49:20,20 28:1 29:22 74:13,16,22 14:16 18:6 58:18 61:3,4 60:2,14 66:4 53:18 55:5,8 87:11 21:16,19,20 61:8 62:5,18 66:5 82:20 56:1 59:21 but 7:4 9:1,15 22:16 26:1 63:8 64:19 before 1:16 60:18 61:4 17:11,18 27:18,21,22 69:14,15 70:16 92:4 79:22	33:11 34:9	5:21 6:19	benchmarks	briefly 4:13	came 7:5,7
39:19 42:17 14:19 16:19 BERMAN 2:3 bring 86:16 5:7,12,16,19 42:19,20 18:18 20:11 besides 6:1 87:2 6:7,21 7:3,6 43:12,13 34:17 35:19 47:14 64:13 broad 19:7 7:20 9:4,4,20 47:5,10,14 37:5,6,16 best 5:7 84:5,8 building 1:15 10:1,15,21 49:7 50:4,7 38:1,2 44:7 50:16,19,20 45:1,2 48:8 better 40:5 12:6,19,21 11:4,7 12:2 51:3,4 52:21 49:10,13,18 between 23:4,9 51:7 52:12 12:15,13:18 57:14,16 50:9 58:1 30:2 49:12 75:9 85:8,8 19:2,6 21:8 58:18 61:3,4 60:2,14 66:4 53:18 55:5,8 87:11 21:16,19,20 61:8 62:5,18 66:5 82:20 56:1 59:21 but 7:4 9:1,15 22:16,219,20 68:8,14,20 4:13,19 61:20 85:11 17:11,18 27:18,21,22 69:14,15 70:16 92:4 beyond 23:7 21:2 23:15 28:16 29:9 70:3,4 71:11 behalf 5:14 behalf 5:12 bid 59:20 39:5 41:5 33:1,10 34:4 79:8,19 81:11 41:10 43:3 50:10 54:19 36:21 37:12	34:10,11	9:17,21	17:14,15,18		38:22 92:4
42:19,20 18:18 20:11 besides 6:1 87:2 6:7,21 7:3,6 43:12,13 34:17 35:19 47:14 64:13 broad 19:7 7:20 9:4,4,20 47:5,10,14 37:5,6,16 best 5:7 84:5,8 Building 1:15 10:1,15,21 49:7 50:4,7 38:1,2 44:7 better 40:5 business 11:10 11:4,7 12:2 50:16,19,20 45:1,2 48:8 76:9 12:6,19,21 12:15 13:18 51:3,4 52:21 49:10,13,18 between 23:4,9 51:7.52:12 14:11,1,4,14 53:13,19 49:20,20 28:1 29:22 74:13,16,22 14:16 18:6 57:14,16 50:9 58:1 30:2 49:12 75:9 85:8,8 19:2,6 21:8 58:18 61:3,4 60:2,14 66:4 53:18 55:5,8 87:11 21:16,19,20 61:8 62:5,18 66:5 82:20 56:1 59:21 but 7:4 9:1,15 22:16 26:1 63:8 64:19 before 1:16 60:18 61:4 11:16 15:7 26:13 27:9 68:8,14,20 4:13,19 61:20 85:11 17:11,18 27:18,21,22 69:14,15 70:16 92:4 beyond 23:7 21:2 23:15 28:16 29:9 70:3,4 71:11 behalf 5:14 79	38:15,16	13:10,14	benefit 72:16	40:15	can 4:7,10,18
42:19,20 18:18 20:11 besides 6:1 87:2 6:7,21 7:3,6 43:12,13 34:17 35:19 47:14 64:13 best 5:7 84:5,8 broad 19:7 7:20 9:4,4,20 47:5,10,14 37:5,6,16 best 5:7 84:5,8 better 40:5 Building 1:15 10:1,15,21 49:7 50:4,7 38:1,2 44:7 better 40:5 76:9 12:6,19,21 12:15 13:18 51:3,4 52:21 49:10,13,18 between 23:4,9 51:7.52:12 14:11,4,14 53:13,19 49:20,20 28:1 29:22 74:13,16,22 14:16 18:6 57:14,16 50:9 58:1 30:2 49:12 75:9 85:8,8 19:2,6 21:8 58:18 61:3,4 60:2,14 66:4 53:18 55:5,8 87:11 21:16,19,20 61:8 62:5,18 66:5 82:20 56:1 59:21 but 7:4 9:1,15 22:16 26:1 63:8 64:19 before 1:16 60:18 61:4 11:16 15:7 26:13 27:9 68:8,14,20 4:13,19 61:20 85:11 17:11,18 27:18,21,22 69:14,15 70:16 92:4 behalf 5:14 79:22 26:1,18 35:6 29:10,14,21 71:15 74:5,8 behind 35:16 bid 59:20 39:5 41:5 3	1	14:19 16:19	BERMAN 2:3	bring 86:16	5:7,12,16,19
47:5,10,14 37:5,6,16 best 5:7 84:5,8 Building 1:15 10:1;15,21 49:7 50:4,7 38:1,2 44:7 better 40:5 11:4,7 12:2 50:16,19,20 45:1,2 48:8 76:9 12:6,19,21 12:15 13:18 51:3,4 52:21 49:10,13,18 between 23:4,9 51:7 52:12 14:1,1,4,14 53:13,19 49:20,20 28:1 29:22 74:13,16,22 14:16 18:6 57:14,16 50:9 58:1 30:2 49:12 75:9 85:8,8 19:2,6 21:8 58:18 61:3,4 60:2,14 66:4 53:18 55:5,8 87:11 21:16,19,20 61:8 62:5,18 66:5 82:20 56:1 59:21 but 7:4 9:1,15 22:16 26:1 63:8 64:19 before 1:16 60:18 61:4 11:16 15:7 26:13 27:9 68:8,14,20 4:13,19 61:20 85:11 17:11,18 27:18,21,22 69:14,15 70:16 92:4 beyond 23:7 21:2 23:15 28:16 29:9 70:3,4 71:11 71:15 74:5,8 79:22 26:1,18 35:6 29:10,14,21 75:21,22 behind 35:16 bid 59:20 39:5 41:5 33:1,10 34:4 79:8,19 81:11 41:10 43:3 50:10 54:19 <td></td> <td>18:18 20:11</td> <td>besides 6:1</td> <td>, –</td> <td>6:7,21 7:3,6</td>		18:18 20:11	besides 6:1	, –	6:7,21 7:3,6
49:7 50:4,7 38:1,2 44:7 better 40:5 business 11:10 11:4,7 12:2 50:16,19,20 45:1,2 48:8 76:9 12:6,19,21 12:15 13:18 51:3,4 52:21 49:10,13,18 between 23:4,9 51:7 52:12 14:1,1,4,14 53:13,19 49:20,20 28:1 29:22 74:13,16,22 14:16 18:6 57:14,16 50:9 58:1 30:2 49:12 75:9 85:8,8 19:2,6 21:8 58:18 61:3,4 60:2,14 66:4 53:18 55:5,8 87:11 21:16,19,20 61:8 62:5,18 66:5 82:20 56:1 59:21 but 7:4 9:1,15 22:16 26:1 63:8 64:19 before 1:16 60:18 61:4 11:16 15:7 26:13 27:9 68:8,14,20 4:13,19 61:20 85:11 17:11,18 27:18,21,22 69:14,15 70:16 92:4 beyond 23:7 21:2 23:15 28:16 29:9 70:3,4 71:11 54:15 9:20 39:5 41:5 33:1,10 34:4 75:21,22 54:15 9:20 39:5 41:5 33:1,10 34:4 79:8,19 81:11 41:10 43:3 50:10 54:19 36:21 37:12 80	43:12,13	34:17 35:19	47:14 64:13	broad 19:7	7:20 9:4,4,20
50:16,19,20 45:1,2 48:8 76:9 12:6,19,21 12:15 13:18 51:3,4 52:21 49:10,13,18 between 23:4,9 51:7.52:12 14:1,1,4,14 53:13,19 49:20,20 28:1 29:22 74:13,16,22 14:16 18:6 57:14,16 50:9 58:1 30:2 49:12 75:9 85:8,8 19:2,6 21:8 58:18 61:3,4 60:2,14 66:4 53:18 55:5,8 87:11 21:16,19,20 61:8 62:5,18 66:5 82:20 56:1 59:21 but 7:4 9:1,15 22:16 26:1 63:8 64:19 before 1:16 60:18 61:4 11:16 15:7 26:13 27:9 68:8,14,20 4:13,19 61:20 85:11 17:11,18 27:18,21,22 69:14,15 70:16 92:4 beyond 23:7 21:2 23:15 28:16 29:9 70:3,4 71:11 behalf 5:14 79:22 26:1,18 35:6 29:10,14,21 71:15 74:5,8 behind 35:16 bids 59:18 44:2,7 46:17 34:7 35:2,12 76:8,14,18 23:20 57:7 bill 22:18 46:20 49:4 35:16 36:15 79:8,19 81:11 41:10 43:3 50:10 54:19 36:21 37:12 80:11 82:9 believe 8:3 83:4	47:5,10,14	-37:5,6,16	best 5:7 84:5,8	Building 1:15	10:1,15,21
51:3,4 52:21 49:10,13,18 between 23:4,9 51:7 52:12 14:1,1,4,14 53:13,19 49:20,20 28:1 29:22 74:13,16,22 14:16 18:6 57:14,16 50:9 58:1 30:2 49:12 75:9 85:8,8 19:2,6 21:8 58:18 61:3,4 60:2,14 66:4 53:18 55:5,8 87:11 21:16,19,20 61:8 62:5,18 66:5 82:20 56:1 59:21 but 7:4 9:1,15 22:16 26:1 63:8 64:19 before 1:16 60:18 61:4 11:16 15:7 26:13 27:9 68:8,14,20 4:13,19 61:20 85:11 17:11,18 27:18,21,22 69:14,15 70:16 92:4 beyond 23:7 21:2 23:15 28:16 29:9 70:3,4 71:11 79:22 26:1,18 35:6 29:10,14,21 75:21,22 behind 35:16 bid 59:20 39:5 41:5 33:1,10 34:4 79:8,19 81:11 41:10 43:3 50:10 54:19 36:21 37:12 80:11 82:9 believe 8:3 83:4 60:22 62:2 37:20 38:5 85:10 89:15 15:21 18:17 billed 18:5,22 62:13,17 39:2 40:18 bears 55:12 21:13 27:13 34:11 45:6 65:15 66:15		38:1,2 44:7	better 40:5	business 11:10	11:4,7 12:2
53:13,19 49:20,20 28:1 29:22 74:13,16,22 14:16 18:6 57:14,16 50:9 58:1 30:2 49:12 75:9 85:8,8 19:2,6 21:8 58:18 61:3,4 60:2,14 66:4 53:18 55:5,8 87:11 21:16,19,20 61:8 62:5,18 66:5 82:20 56:1 59:21 but 7:4 9:1,15 22:16 26:1 63:8 64:19 before 1:16 60:18 61:4 11:16 15:7 26:13 27:9 68:8,14,20 4:13,19 61:20 85:11 17:11,18 27:18,21,22 69:14,15 70:16 92:4 beyond 23:7 21:2 23:15 28:16 29:9 70:3,4 71:11 behalf 5:14 79:22 26:1,18 35:6 29:10,14,21 75:21,22 being 7:15 bids 59:18 44:2,7 46:17 34:7 35:2,12 76:8,14,18 23:20 57:7 bill 22:18 46:20 49:4 35:16 36:15 79:8,19 81:11 41:10 43:3 50:10 54:19 36:21 37:12 80:11 82:9 85:10 89:15 15:21 18:17 billed 18:5,22 62:13,17 39:2 40:18 85:10 89:15 19:16 20:5 20:6 34:2,5 64:15 65:12 42:5 43:22 56:17 67:5,9 21:13 27:13		45:1,2 48:8	76:9	12:6,19,21	12:15 13:18
57:14,16 50:9 58:1 30:2 49:12 75:9 85:8,8 19:2,6 21:8 58:18 61:3,4 60:2,14 66:4 53:18 55:5,8 87:11 21:16,19,20 61:8 62:5,18 66:5 82:20 56:1 59:21 but 7:4 9:1,15 22:16 26:1 63:8 64:19 before 1:16 60:18 61:4 11:16 15:7 26:13 27:9 68:8,14,20 4:13,19 61:20 85:11 17:11,18 27:18,21,22 69:14,15 70:16 92:4 beyond 23:7 21:2 23:15 28:16 29:9 70:3,4 71:11 behalf 5:14 79:22 26:1,18 35:6 29:10,14,21 75:21,22 being 7:15 bids 59:20 39:5 41:5 33:1,10 34:4 75:21,22 being 7:15 bids 59:18 44:2,7 46:17 34:7 35:2,12 76:8,14,18 23:20 57:7 bill 22:18 46:20 49:4 35:16 36:15 79:8,19 81:11 41:10 43:3 50:10 54:19 36:21 37:12 80:11 82:9 believe 8:3 83:4 60:22 62:2 37:20 38:5 85:10 89:15 15:21 18:17 billed 18:5,22 62:13,17 39:	-	49:10,13,18	between 23:4,9	51:7-52:12	14:1,1,4,14
58:18 61:3,4 60:2,14 66:4 53:18 55:5,8 87:11 21:16,19,20 61:8 62:5,18 66:5 82:20 56:1 59:21 but 7:4 9:1,15 22:16 26:1 63:8 64:19 before 1:16 60:18 61:4 11:16 15:7 26:13 27:9 68:8,14,20 4:13,19 61:20 85:11 17:11,18 27:18,21,22 69:14,15 70:16 92:4 beyond 23:7 21:2 23:15 28:16 29:9 70:3,4 71:11 behalf 5:14 79:22 26:1,18 35:6 29:10,14,21 71:15 74:5,8 behind 35:16 bid 59:20 39:5 41:5 33:1,10 34:4 75:21,22 being 7:15 bids 59:18 44:2,7 46:17 34:7 35:2,12 76:8,14,18 23:20 57:7 bill 22:18 46:20 49:4 35:16 36:15 79:8,19 81:11 41:10 43:3 50:10 54:19 36:21 37:12 80:11 82:9 believe 8:3 83:4 60:22 62:2 37:20 38:5 85:10 89:15 15:21 18:17 billed 18:5,22 62:13,17 39:2 40:18 bears 55:12 19:16 20:5 20:6 34:2,5 64:15 65:12 42:5 43:22 56:17 67:5,9 21:13 27:13 34:21 45:6 <td></td> <td>49:20,20</td> <td>28:1 29:22</td> <td>74:13,16,22</td> <td>l 11</td>		49:20,20	28:1 29:22	74:13,16,22	l 11
61:8 62:5,18		50:9 58:1	30:2 49:12	75:9 85:8,8	· ' II
63:8 64:19 before 1:16 60:18 61:4 11:16 15:7 26:13 27:9 68:8,14,20 4:13,19 61:20 85:11 17:11,18 27:18,21,22 69:14,15 70:16 92:4 beyond 23:7 21:2 23:15 28:16 29:9 70:3,4 71:11 behalf 5:14 79:22 26:1,18 35:6 29:10,14,21 71:15 74:5,8 behind 35:16 bid 59:20 39:5 41:5 33:1,10 34:4 75:21,22 being 7:15 bids 59:18 44:2,7 46:17 34:7 35:2,12 76:8,14,18 23:20 57:7 bill 22:18 46:20 49:4 35:16 36:15 79:8,19 81:11 41:10 43:3 50:10 54:19 36:21 37:12 80:11 82:9 believe 8:3 83:4 60:22 62:2 37:20 38:5 85:10 89:15 15:21 18:17 billed 18:5,22 62:13,17 39:2 40:18 bears 55:12 19:16 20:5 20:6 34:2,5 64:15 65:12 42:5 43:22 56:17 67:5,9 21:13 27:13 34:11 45:6 65:15 66:15 45:16 46:13 became 7:13 34:20 38:22 45:22 82:20 67:12 72:22		60:2,14 66:4	53:18 55:5,8	87:11	21:16,19,20
68:8,14,20 4:13,19 61:20 85:11 17:11,18 27:18,21,22 69:14,15 70:16 92:4 beyond 23:7 21:2 23:15 28:16 29:9 70:3,4 71:11 behalf 5:14 79:22 26:1,18 35:6 29:10,14,21 71:15 74:5,8 behind 35:16 bid 59:20 39:5 41:5 33:1,10 34:4 75:21,22 being 7:15 bids 59:18 44:2,7 46:17 34:7 35:2,12 76:8,14,18 23:20 57:7 bill 22:18 46:20 49:4 35:16 36:15 79:8,19 81:11 41:10 43:3 50:10 54:19 36:21 37:12 80:11 82:9 believe 8:3 83:4 60:22 62:2 37:20 38:5 85:10 89:15 15:21 18:17 billed 18:5;22 62:13,17 39:2 40:18 bears 55:12 19:16 20:5 20:6 34:2,5 64:15 65:12 42:5 43:22 56:17 67:5,9 21:13 27:13 34:11 45:6 65:15 66:15 44:16,21 became 7:13 34:20 38:22 45:22 82:20 67:12 72:22 45:16 46:13		- 66:5 82:20	56:1 59:21	but 7:4 9:1,15	22:16 26:1
69:14,15 70:16 92:4 beyond 23:7 21:2 23:15 28:16 29:9 70:3,4 71:11 behalf 5:14 79:22 26:1,18 35:6 29:10,14,21 71:15 74:5,8 behind 35:16 bid 59:20 39:5 41:5 33:1,10 34:4 75:21,22 being 7:15 bids 59:18 44:2,7 46:17 34:7 35:2,12 76:8,14,18 23:20 57:7 bill 22:18 46:20 49:4 35:16 36:15 79:8,19 81:11 41:10 43:3 50:10 54:19 36:21 37:12 80:11 82:9 believe 8:3 83:4 60:22 62:2 37:20 38:5 85:10 89:15 15:21 18:17 billed 18:5,22 62:13,17 39:2 40:18 bears 55:12 19:16 20:5 20:6 34:2,5 64:15 65:12 42:5 43:22 56:17 67:5,9 21:13 27:13 34:11 45:6 65:15 66:15 44:16,21 became 7:13 34:20 38:22 45:22 82:20 67:12 72:22 45:16 46:13		before 1:16		11:16 15:7	
70:3,4 71:11 behalf 5:14 79:22 26:1,18 35:6 29:10,14,21 71:15 74:5,8 behind 35:16 bid 59:20 39:5 41:5 33:1,10 34:4 75:21,22 being 7:15 bids 59:18 44:2,7 46:17 34:7 35:2,12 76:8,14,18 23:20 57:7 bill 22:18 46:20 49:4 35:16 36:15 79:8,19 81:11 41:10 43:3 50:10 54:19 36:21 37:12 80:11 82:9 believe 8:3 83:4 60:22 62:2 37:20 38:5 85:10 89:15 15:21 18:17 billed 18:5;22 62:13,17 39:2 40:18 bears 55:12 19:16 20:5 20:6 34:2,5 64:15 65:12 42:5 43:22 56:17 67:5,9 21:13 27:13 34:11 45:6 65:15 66:15 44:16,21 became 7:13 34:20 38:22 45:22 82:20 67:12 72:22 45:16 46:13		4:13,19	61:20 85:11	17:11,18	27:18,21,22
71:15 74:5,8 behind 35:16 bid 59:20 39:5 41:5 33:1,10 34:4 75:21,22 being 7:15 bids 59:18 44:2,7 46:17 34:7 35:2,12 76:8,14,18 23:20 57:7 bill 22:18 46:20 49:4 35:16 36:15 79:8,19 81:11 41:10 43:3 50:10 54:19 36:21 37:12 80:11 82:9 believe 8:3 83:4 60:22 62:2 37:20 38:5 85:10 89:15 15:21 18:17 billed 18:5,22 62:13,17 39:2 40:18 bears 55:12 19:16 20:5 20:6 34:2,5 64:15 65:12 42:5 43:22 56:17 67:5,9 21:13 27:13 34:11 45:6 65:15 66:15 44:16,21 became 7:13 34:20 38:22 45:22 82:20 67:12 72:22 45:16 46:13		70:16 92:4	beyond 23:7	21:2 23:15	28:16 29:9
75:21,22 being 7:15 bids 59:18 44:2,7 46:17 34:7 35:2,12 76:8,14,18 23:20 57:7 bill 22:18 46:20 49:4 35:16 36:15 79:8,19 81:11 41:10 43:3 50:10 54:19 36:21 37:12 80:11 82:9 believe 8:3 83:4 60:22 62:2 37:20 38:5 85:10 89:15 15:21 18:17 billed 18:5,22 62:13,17 39:2 40:18 bears 55:12 19:16 20:5 20:6 34:2,5 64:15 65:12 42:5 43:22 56:17 67:5,9 21:13 27:13 34:11 45:6 65:15 66:15 44:16,21 became 7:13 34:20 38:22 45:22 82:20 67:12 72:22 45:16 46:13		behalf 5:14	79:22	26:1,18 35:6	
76:8,14,18 23:20 57:7 bill 22:18 46:20 49:4 35:16 36:15 79:8,19 81:11 41:10 43:3 50:10 54:19 36:21 37:12 80:11 82:9 believe 8:3 83:4 60:22 62:2 37:20 38:5 85:10 89:15 15:21 18:17 billed 18:5;22 62:13,17 39:2 40:18 bears 55:12 19:16 20:5 20:6 34:2,5 64:15 65:12 42:5 43:22 56:17 67:5,9 21:13 27:13 34:11 45:6 65:15 66:15 44:16,21 became 7:13 34:20 38:22 45:22 82:20 67:12 72:22 45:16 46:13	-	behind 35:16	bid 59:20	39:5 41:5	· 11
79:8,19 81:11 41:10 43:3 50:10 54:19 36:21 37:12 80:11 82:9 believe 8:3 83:4 60:22 62:2 37:20 38:5 85:10 89:15 15:21 18:17 billed 18:5;22 62:13,17 39:2 40:18 bears 55:12 19:16 20:5 20:6 34:2,5 64:15 65:12 42:5 43:22 56:17 67:5,9 21:13 27:13 34:11 45:6 65:15 66:15 44:16,21 became 7:13 34:20 38:22 45:22 82:20 67:12 72:22 45:16 46:13	75:21,22	being 7:15	bids 59:18	44:2,7 46:17	, II
80:11 82:9 believe 8:3 83:4 60:22 62:2 37:20 38:5 85:10 89:15 15:21 18:17 billed 18:5,22 62:13,17 39:2 40:18 bears 55:12 19:16 20:5 20:6 34:2,5 64:15 65:12 42:5 43:22 56:17 67:5,9 21:13 27:13 34:11 45:6 65:15 66:15 44:16,21 became 7:13 34:20 38:22 45:22 82:20 67:12 72:22 45:16 46:13		23:20 57:7	bill 22:18	46:20 49:4	il i
85:10 89:15 15:21 18:17 billed 18:5;22 62:13,17 39:2 40:18 bears 55:12 19:16 20:5 20:6 34:2,5 64:15 65:12 42:5 43:22 56:17 67:5,9 21:13 27:13 34:11 45:6 65:15 66:15 44:16,21 became 7:13 34:20 38:22 45:22 82:20 67:12 72:22 45:16 46:13	7	81:11	41:10 43:3	50:10 54:19	lt .
bears 55:12 19:16 20:5 20:6 34:2,5 64:15 65:12 42:5 43:22 56:17 67:5,9 21:13 27:13 34:11 45:6 65:15 66:15 44:16,21 became 7:13 34:20 38:22 45:22 82:20 67:12 72:22 45:16 46:13		believe 8:3	83:4	60:22 62:2	lt.
56:17 67:5,9 21:13 27:13 34:11 45:6 65:15 66:15 44:16,21 became 7:13 34:20 38:22 45:22 82:20 67:12 72:22 45:16 46:13	i i	15:21 18:17	billed 18:5,22	62:13,17	
became 7:13 34:20 38:22 45:22 82:20 67:12 72:22 45:16 46:13	1	19:16 20:5	20:6 34:2,5	64:15 65:12	
0.712 72.22	. ,	21:13 27:13	34:11 45:6	65:15 66:15	7 11
86:4 41:3 66:19 85:10,11,14 74:6,9 75:18 52:1,9,14,21		34:20 38:22	45:22 82:20	67:12 72:22	45:16 46:13
	86:4	41:3 66:19	85:10,11,14	74:6,9 75:18	52:1,9,14,21
	· .		-		

January 14, 2005

Bloomfield, CT

		T		
53:2,8 54:2	changed 19:17	50:2,11 51:6	25:12 29:14	- 92:3
54:15 55:17	46:3 66:3	51:15;20	37:13,16	common 33:11
55:19,21	changes 10:18	53:11,13	40:11 42:11	commonly
56:7 59:8	37:3 87:13	57:9,11,20	48:2 86:7	82:19
60:12 63:15	87:14,18,19	58:8,20 59:3	89:5	communicati
65:1 68:13	charge 85:11	59:18,21	clear 28:19	46:14
68:14 69:7	85:14,19	60:1,4,5,11	.38:18	companies
69:21 71:4	charged 83:4	62:5,21	clearly 62:16	49:12
72:11 75:14	charges 18:5	63:12 65:9	77:11	company 2:11
77:20 78:21	18:22 34:2,5	. 65:15 67:19	client 11:19	49:21 68:16
78:22 84:8	34:12 45:3,7	68:2,4 69:5,9	clients 11:11	compare 32:15
85:7 87:11	45:22 82:20	69:10 71:10	11:14,16	comparing
4 - 88:16.90:14 ↑	85:10 90:11	71:18,21	58:19 77:7	32:7,8,14
cannot 75:6	cheaper 86:6	72:5 74:11	close 60:22	compensation
can't 66:5	choose 21:4	74:19 75:12	closely 39:6	15:19
80:12	chosen 36:2,22	76:2 78:16	code 20:5,7,9	competitive
care 58:17	37:1	79:3,11,13,17	20:21 21:2,4	51.1,2 59:2
72:13 76:2	Cigna 1:14	80:20 81:7	38:10 43:2,2	68:10 70:21
career 66:7	2:17 5:14 6:2	81:22 82:2	codes 19:9,15	71:4.78:17
carrier 71:9,12	6:8,19 7:4,5	82:11,12,17	19:16,19,22	79:9,13,15,19
85:6	7:7 13:14	84:12,19	21:11 23:13	86:8 87:8
carriers 72:12	14:9,16 15:9	86:2,15,20,22	23:15 34:21	competitor
case 28:10 62:5	16:12,18	87:2,7,10	83:16,20	68:16
79:20	19:8 20:11	88:1,3 89:9	85:21 86:3	competitors
cases 15:6,8	20:14,17,20	89:11	86:15,16	72:9,12,15,17
17:5,9,11	21:4,9 22:3,4	Cigna's 18:2	coding 43:1,4	72:20 · .
18:7 29:5	22:7,14,18,22	19:2 23:10	colleagues	complain 88:8
34:5 36:6	23:1,4 24:3	29:15 31:5	44:17	completed
43:5 48:8	24:12,14	31:18,22	college 7:4,5	7:14 29:2
59:9	25:1,16 26:2	32:14,18	54:13	complex 19:4
categories	28:11,20	33:13,14	come 39:3 40:6	complicated
47:13	29:12 30:12	42:18 55:20	43:18 58:4	⁻ 24:6
certain 30:6,9	30:14,16,17	56:2 57:22	65:3 88:8	comprehensi
42:12 44:1	30:19 31:8	68:20 72:9	comes 57:5	58:21
46:17 47:5	31:10,11,17	75:9 76:17	comfortable	compromise
53:9 58:14	32:1 34:4	. 83:6,9 84:4;7	62:4	61:6,19
58:15,15	35:2,8 36:4	Civil 1:14	coming 7:4	concerning
Certainly 51:5	36:10,19	claim 45:9,12	command 30:7	51:16
Certified 1:17	37:8 38:7,13	45:15 85:17	commencing	conclusion
92:2,18	39:4,17,22	85:18	1:20	77:20
certify 92:4,9	40:10 41:20	claims 39:16	comment 89:4	confer 40:14
change 18:15	44:13 45:14	45:4	Commission	53:2,5
21:2,7 32:1	46:6,8,9,13	clarified 53:6	92:20	conferring
86:7,12,14	46:20:49:16	clarify 8:18	commissioned	40:15
		<u> </u>		

January 14, 2005

Bloomfield, CT

<u> </u>	• • •			•
Connecticut	10:6,7,18	92.57011	02.10.10	· · · · · · · · · · · · · · · · · · ·
1:19 2:11	16:12 17:17	83:5,7,8,11	92:10,12	decided 13:21
92:4	26:19 47:10	84:2,3 86:2	couple 37:5	21:6.61:3,4
consent 51:15	51:6,20,22	correctly 81:1	-	deciding 11:3
52:4	52:13,14	correspond	90:2	22:12
consented	contractual	20:1	court 1:1 5:7	decision 23:17
49:21	57:15	cost 24:18	13:21:36:17	
consider 20:17	1	34:22:35:3	37:22:40:20	80:2
50:16 71:17	contribution 12:18	35:10,15,21	52:11 75:4	decisions 71:14
consideration		36:1,11 37:7	75:16 77:1	decreases
50:9	control 49:12	37:9 55:2,13	81:4	79:16,18
considered	79:14	55:15 56:2	cover 36:1	Defendants 2:6.
23:16:36:13	conversation	57:1,2 67:7	68:8	4:15 51:11
48:22 49:4,6	81:22	68:9,15 74:6	coverage 72:13	1 .
61:2 64:4	conversations	86:10,10	covered 36:6	defined 12:18
n ·	5:19 44:17	costs 19:19	CPT 43:2	definitely 29:9
considering 23:7 70:20	81:19 82:11	36:5,6 48:21	creating 13:19	definition
n .	89:10	49:1 50:15	credentials	25:21
considers 60:11	corporate 12:7	50:21 55:16	8:21	degree 7:1
ll	49:11,19	55:20 56:18	credible 78:20	demand 28:6,8
consistent 55:8	correct 9:3	64:5 67:8	CROSS 3:5	29:6 30:10
57:1 67:12	13:9,12	70:4 74:1	80:9	demanding
conspired	15:10 16:4,8	76:10,12,15	CT 1:16 2:19	58:11
77:17	16:13,17	79:14 83:22	current 6:7 9:7	demands 28:8
consultant .	20:13 21:6	87:8 88:10	54:15,17	51:13
35:7	21:15 24:4	Cottage 1:15	69:17	department
contact 88:20	24:13,15	2:18	currently 9:5	25:6,7 57:13
contain 15:12	26:11,12	could 14:6	72:2 87:1	76:1,13
16:1,5,20	27:16 28:9	18:3 23:4		depending
context 65:7	29:4 30:5,19	25:2,12	<u>D</u>	70:11
contract 11:3	32:4 34:3,9	28:17 31:12	D 2:12 4:11	DEPONENT
14:21,22	34:22 36:8	40:11,17	DANNENB	2:11
15:9,11,12,18	38:9,12	45:15 62:5	2:12	deposed 4:19
15:21,22	39:10,13,14	62:18 66:2	data 40:21,22	deposition
17:22 23:4	39:21 41:2,6	. 68:19 69:14	41:4 43:13	1:13 4:13,22
31:17 43:16	42:6,17	70:10 73:15	43:18,19	51:9 60:12
47:11 58:6	43:15 46:22	75:2,21,22	44:2,4 45:4	60:17 63:10
59:4,21 61:3	56:21 58:18	78:7 80:22	64:10,13,17	63:11 77:2
69:15 71:6	65:17 66:22	81:13 82:7	64:19 65:10	77:12 91:3
contracting	68:2,22 69:3	84:17	65:16,19	92:6,6,7,11
14:20 44:20	69:20 73:13	couldn't 81:2	day 92:16	describe 9:5
44:21 45:19	73:20 74:17	counsel 2:16	deal 84:8	45:16
contractors	74:22 76:22	5:1,22 6:1	deals 60:17	described
65:2,3	79:5 81:8,12	40:14,15	decide 14:4	16:15 18:8
contracts 9:11	82:5,16 83:4	53:5,6 92:7	30:12	20:12,20
	, , , , , , , , , , , , , , , , , , , ,	20.0,0 32.1		20.12,20
				

Bloomfield, CT

January 14, 2005

_
_
n
v

6	· · · · · · · · · · · · · · · · · · ·	· ,		
30:14,15	64:22 65:5,9	39:16,22	36:22 37:1.9	education 57:6
37:2 43:14	65:12,19	46:5,8,9,13	41:11,11,12	educational
44:3,10,19	66:12 70:11	46:20 51:6	41:18 47:4,5	6:22
53:19	70:13,14,16	51:15 54:7	47:13,20	EDWARD 2:3
detail 36:21	77:3 83:18	59:3,9 62:18	48:10 55:13	effect 18:16
determination	86:3	75:12 76:1	56:12 62:7	either 14:1.
38:14 39:8	difficult 5:8	78:16 79:11	63:3 66:21	54:12 57:2
89:18	direct 3:3 4:5	79:17	67:4,8,13	58:4 69:9
determine	74:10	doesn't 32:6	71:18,22	elaborate 44:8
11:18 39:22	direction 92:7	74:9	73:4,6 77:4	else 6:2 11:3
51:21 75:7	directly 7:5	doing 5:21	77:17-78:3	13:21 17:21
78:16	22:18 48:6	12:20 70:10	80:20 81:7	65:9 68:13
determined	disagree 62:17	77:7,7	83:15,21	employed 6:19
43:13 57:17	77:11	done 5:16,20	84:7,9,15	90:9 92:10
determines	discount 82:14	7:16 14:19	85:1 86:5,9	92:12
27:22 35:2	discounts	15:20 36:12	86:18,20	employee
58:8	38:22	42:22 43:1,1	87:13 88:2	92:12
determining	discussed	50:8,12	drug-by-drug	employer
40:1 79:17	39:11	61:16 70:8	38:9	58:20
89:11	discussing	83:2 91:2	due 16:14 30:3	employers
deviate 59:5	26:6 60:14	don't 5:2 15:3	duly 4:2 92:3,5	11:11,13
Diana 1:16	Discussion	21:2 25:5,20	during 10:4,15	encourage
92:2,17	32:16 63:9	35:5 45:13	14:12:54:12	46:10
did 6:1,4 8:8	discussions	52:3,18,19	60:8 61:18	end 70:10
8:11 10:14	61:21 71:7	55:19 56:16	61:21 62:19	engage 69:22
11:20 12:8	dispensed 26:8	63:22 65:11	69:5,7 90:9	enough 25:15
12:12 13:2,6	27:15 53:14	66:20 67:21	90:16	27:8 29:19
20:1 37:3	dispensing	79:21 85:8	773	- 52:19 79:20
44:22 49:15	53:12	88:5,9	<u>E</u>	entire 28:21
54:9 89:10	distinct 81:10	down 5:8,8	E 2:1,1 4:11	61:17
didn't'88:3	DISTRICT 1:1	31:12 37:7	92:1,1	equal 19:12
89:5	1:2	86:10 87:3	each 16:21	57:3 67:14
difference	doctors 48:7	drive 37:6	20:5 38:13	equivalents
85:11	75:17 77:16	driven 68:16	38:17 39:19	35:19,21
different 8:2	84:13,20	drove 86:10	70:16	36:20
10:3 12:21	87:5	drug 20:5	earlier 16:15	eschoen@pb
16:11,11	documents	22:22 38:15	34:16 44:10	2:10
23:10 28:1	51:10,17,19	55:6 60:7,19	50:22 53:19	ESQUIRE 2:3
28:18 32:10	does 10:22	64:19 75:13	64:8 65:22	2:7,12,16
34:18 39:20	11:1 22:9	75:21 77:17	66:19 69:8	essentially
43:14,15	30:12,21	78:2	82:10	35:6
44:11,21	31:8,14	drugs 20:18	early 66:7	established
50:20 54:8	32:14 35:8	23:21,22	Ed 78:10 80:7	14:21,22
61:5 64:19		·	90.12°	4 4 4 4 4 4
01.505	36:10 37:8	35:20 36:18	80:12	15:2 18:16

January 14, 2005

Bloomfield, CT

Estella 2:7	42:12 43:6	facilities 76:16	86:12,13	14:22 54:20
4:12 63:6	47:2 57:22	facility 76:15	firm 4:14	Friday 1:19
estimate 29:21	61:9,12	fact 50:4 86:4	first 4:2 7:6	from 7:2,5
29:22	68:21 69:6	factor 50:16	40:21,22	9:16 10:2
estimates 48:9	70:16	87:20	41.3 43:13	11:6,20 12:1
even 83:9	exhibits 16:11	factors 19:7	43:18,19	12:9,16 13:3
ever 4:18 31:8	16:14 26:5	20:17 23:9	44:2,4 54:9	14:11 21:3
- 31:10 48:12	29:12,15,16	39:7 71:17	64:9,13,17,19	22:16,22
48:18,22	29:18 33:13	fair 27:8 66:21	65:10,16,18	24:9,12
57:20 59:3	42:18,19	74:21 80:21	66:6 80:1	26:20 27:6
62:5 64:4	44:3 47:14	84:12,19	fits 60:13	27:12,12
every 74:7	58:2 70:15	fall 83:15	fixed 21:1,2	31:9,12,12
everything	exist 9:5 29:11	falls 77:12	Floor 2:4	32:9 39:1,3
23:15	29:13 45:1	familiar 25:13	following	43:18 46:3
exactly 26:3	51:22	54:9,11 55:1	75:18	47:9 50:3,21
28:4 41:5	expect 23:20	55:3 59:16	follows 4:3	57:4,5 59:5
74:6,9 85:9	46:17 85:5	73:22	41:9	59:18 62:20
89:18	expectation	far 79:19,20	forces 86:9	64:1,17
exam 66:10,15	56:17 85:9.	February 6:18	foregoing 92:6	68:13 71:8
EXAMINAT	expects 84:12	9:22 10:2	form 13:17	71:12,22
3:1,3,4,5 4:5	84:19	Federal 1:14	28:15 33:9	72:5 73:3
80:9 90:5	experience	fee 15:18 28:13	39:16 44:15	78:22 82:10
examined 4:2	30:6	60:12 62:9	46:11 47:8	82:22 84:14
example 11:1	experienced	85:16 88:7	55:14 56:20	84:22 85:1
28:2 29:8	57:20	feel 31:6 77:12	82:6,15	function 10:17
30:8 32:9	expertise 20:4	fees 19:18	84:16 85:3	functions
62:7 75:21	Expires 92:20	fellow 7:13	87:6	69:18
exams 54:13	explain 5:5	felt 38:1	formal 6:12	further 80:5
66:14	explore 27:10	few 4:21 10:3	forms 44:21	91:1 92:9,12
exception 30:18	exposure 55:7	19:5 78:12	86:5	G
	57:5	80:15 85:22	formula 84:1	·
exceptions 83:20 88:13	expressed	filings 80:4	formulary	gain 13:1
	17:20,22	final 11:3,19	71:19	Gateway 2:13
exchange 28:12 62:7	18:1 82:4,19	61:3,19	forth 71:16	general 2:11 66:15 74:19
	82:20 83:10	finance 12:7	forward 77:14	
excluded 51:14	extent 27:2	financial 6:10	77:15 89:19	generally 7:3
77:1,8 exclusion	49:19 51:12	9:9 10:4,19	foundation	17:2 55:16
60:16 62:13	77:3 :	12:20	49:10,13	64:9 76:9,18 88:4 90:8
Excuse 45:10	external 79:3,8	financially	54:1	generic 35:19
exhibit 15:21	e-mail 2:10,15	92:13	Fourth 2:4	35:21 36:20
16:1,9,20	2:21	find 33:13 38:3	frame 60:9	41:11 86:5,9
27:14 28:14	F ·	45:17,18	72:1	generics 37:5
28:22 31:18	F92:1	78:20	free 31:22	41:14,16
20.22 31.16	7 72.1	finished 7:15	frequently	41.14,10
	<u> </u>			

greater 29:7

gross 12:22

ground 4:21

group 15:7,8°

76:18

80:1 86:20

HAGENN 2:3

half 18:18,19

88:20

89:16

January 14, 2005

Bloomfield, CT

	8					
	get 6:21 22:16	16:22 17:2	hand 92:15	44:19 45:1,2	88:20	Ī
	32:8 48:4	25:1,4 28:10	happen 29:9	45:17,18,20	HCPCS 19:9	
	53:9 61:6,19	28:21 31:3,4	.33:1,2 59:9	46:2,8,18	19:22 20:7,9	
	62:4 71:8	31:18,21	62:19 69:7	47:6,9,11,19	38:10 42:15	
	78:21 79:13	33:5 35:7	happens 58:3	48:2,3,8,12	43:1	
	84:5,7 85:18	53:20 57:18	61:22	48:18,20,22	he 32:5,5,5,6	ı
•	gets 74:6	57:21.58:11	hard 90:21	49:4,6 50:11	53:6	
	getting 26:2	58:13 59:3	Hartford 2:19	51:16,19	head 5:9,9	
	60:22 71:11	59:22,22	has 6:4 14:9,16	52:4,19,22	Headquarters	
	give 29:21	61:20 63:15	14:19 18:18	53:10 54:11	1:15	
	71:16 79:16	63:19 64:1	20:11,15	54:19 55:3,4	health 22:5	
	given 8:8 49:20	67:7 69:11	22:19 25:16	55:11,22	72:13	i
	72:22 92:8	70:7,7,9	27:3,4 29:12	56:12,16	healthcare	
	giving 5:17	groups 15:1	31:17 35:21	57:10 58:1,1	10:11 12:21	
	go 4:21 15:6	28:3,5 30:6,9	36:19 49:20	58:14,15	66:11,17	
	19:7 23:9	30:10,22	50:2 51:20	59:1,1 60:2,3	hear 81:3	1
, .	27:2,9 30:11	54:3 58:1,20	52:12 53:6	60:10 62:4	88:11	
	33:12 39:7	59:17 60:3	57:1,20.	63:4,21 64:4	heard 64:14	
	45:4 49:14	61:1,17	58:20 63:18	64:18,22	heart 62:11	1
	53:8 55:18	63:13 65:3	65:9 66:3,4	65:3,3,4,18	held 6:15	
	56:8 61:5	72:9 79:9	68:4 72;5	65:19 66:10	help 71:3	
٠.	73:1 76:4	80:4,19	, 74:11 83:22	66:14 67:1,3	helpful 32:7:	١.
	78:5 90:19	group's 64:5	87:10	69:4 70:9,12	helps 19:8	
	goal 84:4,7	group-by-ph	hasn't 49:13	71:6,11	her 5:8,19 27:6	
	goes 90:12	70:9	49:17,20	72:22 73:2	52:6	
	going 5:18	Grove 1:15	50:8	74:10 75:12	Herbold 1:13	
	12:1 14:4	2:18	have 4:20,22	76:2 77:16	2:11 4:1,9,12	
İ	26:5 32:8	guess 19:6	5:2,3,21,21	77:16,22	5:13 80:11	ĺ
	38:2,7 42:7	25:19 50:14	6:12,15,19	78:1,6,8,10	92:5	l
	49:9 51:8	80:16	7:1,15 8:14	78:14 79:17	here 5:14 78:8	
ļ	57:8,9 60:15	H	9:1,17,21	79:19,21	hereby 92:4	
١	70:3,4 71:15	H 4:11	13:13,14	80:1,5,14	hereto 92:13	
	76:21-78:10		14:8,12 15:3	81:19 82:1	hereunto 92:15	١
	87:14 89:18	had 5:19 7:14	16:19 19:17	82:19 85:9	here's 59:5	1
	89:19	7:14 10:3	21:11 22:9	87:8,9,20	high 6:22	
1	gone 4:22	12:6 13;9	24:22 25:18	88:3,5,6	higher 28:6,11	
	79:19,20	20:15 26:6 27:13 41:3	28:5,8 29:19	89:16,17,20	30:7,10 62:6	
-	good 52:22	65:2 66:8;10	34:17 35:4	89:22 90:2	68:12 69:9	
-	gotten 89:17	20:2 00:8;10 20:1 26:20	35:19;20,22	90:20,21	himself 22:22	

Henderson Legal Services (202) 220-4158

36:2,12,20

37:5,6,16

40:16 43:13

43:16 44:17

39:3,10

92:15

50:8,8

having 4:2

20:3 36:5

haven't 38:1

historical

26:19

historically

history 6:22

72:4.

Bloomfield, CT

January 14, 2005

	· · · · · · · · · · · · · · · · · · ·		····	<u> </u>
7:4	44:7 45:4,5,8	71:13	insofar 25:20	13:3,6
hold 8:11	45:11 46:2	individual	49:10 76:3	involved 6:5
holder 13:19	48:17.50:10	61:22	77:19	9:12 13:10
home 10:11	50:15 52:15	individualized	instead 22:16	49:5 56:11
hospital 57:12	55:17 56:7	38:14 47:5	29:6 35:12	66:7
57:18,18	63:12 66:2,2	individually	instituted	involvement
76:1,12,17	67.6,6 68:10	38:17	86:15	57:10
hospitals 10:6	69:13 70:13	industry 1:9	instruct 14:3	isn't 68:2,22
12:13 13:7	72:4 74:15	17:6,10,14,17	77:9	74:22 83:22
57:11 77:6	75:7,21 76:6	43:3 54:21	instructing	item 16:21
how 6:15,19	78:7 80:11	57:8 66:17	52:6	62:1 68:21
7:9,20 8:5,11	80:13 82:7	68:10	instruction	items 61:9,12
13:13 14:8	86:2,20	inflate 77:17	14:5	its 20:15 30:20
14:16,21	88:10	78:2	insurance 2:11	31:9,10
17:21 19:2	Illinois 7:2	information	66:12 72:13	32:15 41:21
20:1 23:19	immunization	27:3,4 35:4	insure 36:4	49:1 50:4
30:12 32:14	88:14;21	48:5 49:2,7	58:16	51:6,7 76:18
35:239:16	89:2,8,13	50:3,3 51:3	intend 36:10	79:4,11
39:22 45:5	immunizatio	52:19 70:19	intent 36:9	84:10,13,20
46:13 52:22	37:18 47:16	78:21,22	interest 75:9	87:1
54:21 58:11	48:3,6 89:19	80:1 86:20	87:10	itself 60:19
60:13 63:7	impact 10:19	89:9,10,17	interested	84:8
63:18 65:1 . 66:9 70:2,11	11:4 50:18	injectable 18:3	92:13	I'll4:16 5:4
74:6 78:16	51:4 70:4	19:3 20:15	interesting	49:22,22
89:18	inappropriate 31:7	21:9 22:16	89:14	60:21 62:13
However 8:19	included 19:10	22:20 23:2	interrupt 63:7	68:1 73:1
68:9 90:20	42:19 46:18	23:11 30:14	intervene	80:11
	71:18	32:15,18	13:22	I'm 4:14 6:9
I	including 77:6	33:3,14 37:17 38:8	into 5:18 8:1	11:13 13:19
idea 45:20	incorporate	41:22 52:20	11:17 18:16	26:21 32:7,8
63:21	39:12	53:9,12,15	23:9 26:3 30:11 39:8	32:8 38:18
if 4:18 5:2,6,11	incorporates	62:7 63:5	41:10 60:13	45:13 49:9
17:4,8,19	31:18 ⁻	66:21 67:4,8	71:10	51:8,21
19:8 22:21	increase 70:3	71:18,22	introduced	56:11 60:2
24:7,16,21	79:20	72:6 73:4	4:13 35:19	60:15 63:6
25:16 27:10	increased 82:8	76:8	37:6 80:13	64:14 67:6 67:22 75:14
27:18 29:11	increases	injectables	86:9	76:21 78:7
30:21.31:3,8	79:16,18	19:10 43:17	introduction	80:12,17
31:17,21	incur 68:18	47:10.14	35:20	81:2 82:11
32:5,5,22	indemnity	48:3,13,19	investment	82:21 85:16
33:5,12	85:20	53:1 56:8	12:19	86:2,13
39:15 41:16	INDEX 3.1	89:5	involve 11:21	88:16 89:5
42:17 43:11	Indirectly	inquiry 48:12	12:9,9,12	I've 64:14,16
·	, 		٠٠٠ ما و دو د سند	. 1001.17,10
				

Henderson Legal Services (202) 220-4158

January 14, 2005

Bloomfield, CT

1	U

10	· · · ·			
74:8 87:10	knew 50:15	large 84:14	30:20 37:19	61:13,14,16
	know 5:4,12	85:1	38:4 58:20	64:4 70:18
J	7:18 17:4,14	last 4:10 37:4	60:9 64:9	70:19
J 2:7	23:18,19	57:7 89:16	65:4 68:8	losing 80:17
January 1:19	24:16,20	later 13:21	69:8 81:17	loss 68:18
18:17.20:16	25:5,16 31:3	81:17	limited 26:20	lot 66:13
92:16	35:5 39:17	lead 69:9,10	: -55:7 ⁻²	low 88:10
Jill 1:13 2:11	44:1 46:1,2,4	70:14	line 11:9 12:6	lower 62:8
4:1,9 63:8	46:17 48:15	learned 64:16	16:21 61:9	68:11 76:10
92:4	48:17 52:15	64:22 65:1	61:12,13,22	76:11 79:11
job 5:21	52:18 53:17	66:6	62:2 68:21	86:17
JR 2:12	54:6,21 56:7	learning 89:1	86:16	LOWEY 2:12
Judge 77:8	56:22 59:15	least 17:5 60:8	lines 12:21	lumped 47:4
Judge's 51:14	63:12,18,22	89:2	list 83:7,10	
62:12	64:3,12	leave 32:19	87:1	M ·
June 92:21	66:20 70:20	59:4 69:4	listed 65:20	M 1:16 92:2,17
just 4:21 5:3	71:20,21	legal 2:16 5:22	listening 57:8	MA 2:5
5:12,21 6:21	72:3,4,7 73:5	6:1 77:20	LITIGATION	made 38:21
7:15 12:1	73:8 74:7,7	less 19:14	1:10	61:4 68:20
13:19 15:5	75:18 76:11	20:22 57:3	little 6:21 11:7	80:1 86:8
18:8 19:7	knowing 50:21	67:14,18	12:3 24.6	87:13
20:12 24:5	knowledge 6:5	68:5,15 74:9	26:17 36:21	Magistrate
38:18 41:17	14:12 27:6	86:22	69:21 81:17	51:14 62:12
45:2,16 49:9	27:10 29:19	lesser 28:8	living 84:13,20	77:8
50:16 57:7	33:17,19,21	29:5 41:14	LLP 2:7	Main 2:4
60:15 61:13	39:10 44:18	let 5:4,12 28:18	loading 9:10	maintain 51:6
78:14 82:8	48:20 51:10	32:17 53:7	local 53:8	52:13 58:20
88:2,6 90:2	52:22 56:13	70:20 86:7	located 63:16	59:2 85:7
J-code 20:8,9	57:20 60:9°	let's 56:6 59:13	long 6:15,19	87:7
38:11,11,13	60:10 65:18	72:2 85:21	7:9,20 8:5,11	maintained
38:16,17	66:13,16	level 39:18	78:13	52:1,15
39:12,16,18	75:17 77:16	40:4 42:15	longer 63:7	make 15:5
40:2,4 41:1,5	77:22 78:1,6	42:16 50:20	look 20:20	24:5:35:22
41:10,21	81:19-82:1	58:11 62:3	29:11 33:12	-36:2 38:13
42:3,9,13,16	88:5,6 90:20	78:17 87:3,4	37:8 38:13	38:18 46:9
42:20 43:8	known 74:8	levels 27:21	40:5 70:1	58:14.60:15
43:10,12,15	knows 27:3	28:1 54:7	71:2 78:9,22	71:13 74:12
44:5,9 47:12		79:4	79:22	74:21 75:8
J-codes 20:10	L	Lexington 2:13	looked 42:18	81:1 84:13
20:14 21:14	L4:11	Licensed 1:18	48:18	84:20 87:7
34:17 35:8	laboratory	92:2,19	looking 10:16	89:17
25.10	10:10	life 2:11 66:12	11:21 12:9	makes 23:17
35:19			·	
	lack 40:5 53:22	like 5:11 11:11	13-3 6 19-11 1	23:19
K	lack 40:5 53:22 lapse 73:1	like 5:11 11:11 18:19 20:8	13:3,6 19:11 45:15 61:11	23:19 making 39:8

Bloomfield, CT

January 14, 2005

	1	<u>1</u> ·
))		1
22 17.		
)		
22		1
9		
51:10		
52:10		╢
:21		ŀ
8:7	•	
272:1		
9 '4:14		
4:14		
76:3	:	
7:1 [.] 8:4		
6:4 9		∥.
3,10		∥.
:7	٠.	
2		
2 91:2		
4:6		
13		ľ
6:20		
37:14		٠
8.5		
8		ļ.
3		
:15	į	
1:18	ï	11

·				1
87:11	47:20 50:19	means 26:3.	2:21	53:16,22
managers	50:20,20	79:15,16	mid 11:2	55:14,17.
72:16	51:3,4 61:3	medical 75:18	might 29:5	56:4,20
manual 11:12	62:5 64:19	76:10,11	48:8,10 49:6	58:10,22
11:15,18	66:20 68:18	79:14 87:8	65:8,19	59:11,19
manufacturer	69:15 71:11	medically 76:7	70:15 71:6,8	60:15 61:10
64.2	72:22 73:3,7	Medicare 12:6	85:10	61:15 62:10
manufacture	73:10 82:19	63:5	minus 33:15	63:6 64:21
48:5,7 71:22	maybe 19:6	Medicare's	33:18	67:20 68:7
72:6 73:4	28:19 32:8	62:21	minutes 19:5,	69:1,12 72:1
77:17 78:2	me 4:18 5:4,12	medication	85:22	72:10.19
88:14,20	5:16 6:5,7,22	53:12,15	month 89:16	73:14 74:14
many 16:10	7:3,6,20 9:4	medications	more 28:6 32:7	75:1,14 76:3
19:9 36:20	9:20 10:1,15	37:17 53:9	36:21-39:12	76:21 77:1
69:18 70:11	10:21 11:7	63:5	48:3 66:7	77:19 78:4
71:17	12:3,15	member 76:9	69:21 78:14	78:12,19
margin 36:11	14:14,16	85:20	80:15 82:8	79:6 80:3,10
36:14 74:12	18:6 19:2,6	members	89:15 90:2	81:2 82:7
74:16,22	20:20 21:8	21:22:22:6	morning 80:17	89:20,22
85:7	21:16 24:10	58:17 60:4	most35:18	90:1,17 91:2
market 37:4	25:2 26:13	61:18 70:5	78:20	Ms 3:3,4 4:6
68:12,16	27:18,22	72:14 75:11.	move 62:15,17	4:12 5:13
79:10 86:4,9	28:18 29:10	79:15 80:21	77:15	18:11 26:20
87:19	29:21 32:17	84:10 87:9	moving 77:14	27:5,9 37:14
marketplace	34:4 35:2,12	mentioned	MIR 3:5 5:18	37:20 38:5
68:16 70:22	35:16-36:21	18:21 21:13	13:17.17:7	40:13,18
86:11,17	37:12 45:10	33:22 36:18	17:12 18:9	45:10,13
87:5,15	45:16 46:13	89:15	21:18 25:3	46:7 49:15
markup 85:13	50:22 52:14	met 5:22	25:19 26:10	49:22 51:18
markups 84:15	53:7,19	method 44:10	26:16 27:1,8	52:6 53:4
85:1	- 54:15 59:8	methodologies	28:15 31:1	56:6 59:13
MASSACH	60:13 63:15	34:18.44:13	32:3,12 33:9	62:16 72:2
1:2	65:1,4,4 66:2	90:8	34:6,13 36:7	77:11 78:7
matter 4:16	66:8 69:21	methodology	36:15 37:15	78:14 80:5
74:19 75:20	84:4 86:2,7	18:14 19.18	38:2 40:11	80:11 82:6
may 4:22	90:1,14 92:4	20:11 35:17	42:4,21	82:15 84:16
13:18,20	92:5,6	36:19 37:2	43:21 44:6	85:3 87:6
14:2 15:1,22	mean 22:2	40:4 41:4,6,7	44:15 45:8	90:2,6 91:1
17:5,9,15	23:1 25:21	41:8 42:7,9	45:11 46:6	much 58:11
20:6 21:14	40:8 45:13	83:2,21	46:11 47:8	61:22 63:7
28.7,11	45:14 54:7	90:10	47:22 49:3,9	70:3
29:13 32:7	59:20 87:17	MICHAEL .	49:17 50:13	multiple 20:6
37:13,15	meaning 44:19	2:16	51:8 52:3,8	43:11 70:10
39:3,12,19	66:8	michael.wad	52:16 53:2	must 32:2
				

Bloomfield, CT

January 14, 2005

. 12

14		· · · · · · · · · · · · · · · · · · ·	<u> </u>	•
my 4:12 5:21	39:12,19	72:17	24:20 25:4	27:5,7 38:5
8:18,20 9:7	42:2,2,2,10	negotiations	25:15 26:4	39.11
9:21 11:18	42:13,20	9:12 10:22	29:19 30:21	number 34:5
20:3 25:4	43:1,9,20	15:1,4 17:9	31:14,14,16	54:18 58:15
29:22:33:17	NDCs 20:6	28:2,11	31:22 33:3,4	65:5,13 74:9
33:19,21	40:6 43:11	30:11,21	33:17,19,21	numbers 41:15
37:4,16	43:15 44:11	33:1 47:6	36:12 37:3	64:16 65:12
39:21 41:8	55.9,10	49:2,8 50:4	37:12,17	numerous
41:19 44:17	NDC's 41:9	51:1,3 54:3,4	39:5,7 40:10	. 72:15
44:18 49:6	necessarily	54:5 61:16	41:5,22	NY 2:8,14
53:7 54:17	50:17 65:11	61:18 69:7	42:20 43:1	
55:7 57:1,5,6	necessary 38:1	70:12,14	43:22 45:1,1	O
60:8,8 66:6,6	need 37:16	71:4 75:6	45:15 46:1,4	O 4:11
66:10 67:11	. 58:13 74:12.	90:22	46:17,20	object 13:18
71:4 73:21	74:15 79:14	negotiators	47:11 48:7	25:19 30:22
75:17 78:9	negotiate 31:8	71:6	48:15 49:4	31:1,4 49:10
80:12 81:16	31:12,15	neither 92:9	50:2,4,13,17	51:8 55:14
81:18 89:4	32:1,22 33:6	net 13:1	50:20 51:3,4	62:12 76:21
90:12 92:7	· 65:6	network 52:21	51:15 52:6	77:19
92:15,20	negotiated	58:7,13,21	52:22 53:17	objection
myself 4:13	17:8 69:15	60:1,4 69:5	54:19,21	13:17,20,22
80:13	79:11 82:3	84:13	55:7,9 56:11	17:7,12
	82:18,18	networks	56:12,22	21:18 25:3
N	83:2	58:16 59:2	58:2,5,6	26:10 28:15
N2:1	negotiates	84:20	59:15 60:9	32:3,12 33:9
name 4:7,10,12	28:20 32:6	never 22:19	60:20 61:13	34:6,13 36:7
22:9 64:14	negotiating	74:8	63:4 64:3	42:4,21
80:12	28:21,22	new 2:8 7:18	65:13 67:22	43:21 44:6
national 10:7,8	29:3 61:2:	8:8.32:17	68:10 69:15	44:15 46:11
10:9 18:2,16	78:18 84:5	36:19 50:1	71:20 72:3,7	47:8,22 49:3
18:20 19:2	85:6	58:4	72:20 73:5,8	52:16 53:16
20:5,15 21:9	negotiation	nod 5:9	74:6 75:8,18	53:22 56:20
23:1,11	15:6 16:15	Noel 1:16 92:2	77:7,9 78:12	58:10,22
30:14,16,18	29:2 30:3	92:17	79:8,20	59:19 60:16
30:20 31:5,9	31:14 32:10	none 89:22	80:13 83:12	61:10,15
31:11,15,19	32:20 33:7	90:1	84:14,22	64:21 67:20
31:22 32:15	34:8,10	nonnegotiable	88:9 92:12	68:7 69:1,12
32:18,21	53:20 57:17	69:11	Notargiacomo	72:10,19
33:2,14 38:7	58:5 59:10	nor 92:9,10,10	2:3 3:5 78:12	73:14 74:14
41:21 44:22	60:13,18	North 2:13	80:10,12	75:1 76:3
83:7,9 87:1	61:6,21	not 4:20 9:14	81:2 89:20	78:4,19 79:6
nature 10:5	62:19 65:7,8	13:9 14:3,4	Notary 92:3,17	82:6,15
51:1,2	69:5 70:10	17:11,17,20	notes 78:9	84:16 85:3
NDC 20:5	71:16 72:8	18:13 23:18	now 8:19 20:14	87:6 90:17
		•		
			•	

Bloomfield, CT

January 14, 2005

		·		1
obtain 24:9	86:1 88:12	86:20,21	70:4 79:10	48:10 66:20
40:3 48:9	90:9	89:20 90:11	overhead	67:4 73:10
obtained 52:21	ones 44:3	others 19:13	76:14 ⁻	73:17
89:9	75:10 83:14	30:8 47:17	oversee 8:20	paying 22:19
occasion 18:3	only 30:18,21	48:7	10:17	36:3 68:12
79:3	39:16 42:2	otherwise 32:6	owns 63:12	payment 80:18
occasionally	43:22 56:7	33:1 37:3		81:6 84:22
9:15	82:21	38:15	P	payments
occurrence	operate 68:17	our 5:22 9:11	P 2:1,1	13:10
51:7	85:8	10:7,18 11:9	package 61:13	pays 48:19
off 26:14 32:16	operating 68:9	12:5 15:2	paid 79:1	63:5
63:9 82:3,4	operational	18:20 21:21	85:18 88:1	people 49:5
82:14 83:3	9:10	21:22 31:15	paragraph	53:8 72:14
83:10	operations	58.2,7,13,16	62:13	81:19,22
offer 59:5 69:9	25:7 39:4	58:17 59:5	part 14:12,14	82:11
offered 70:16	56:13	61:1 62:15	15:22 22:13	per 14:19 18:2
offering 70:21	opposed 22:13	63:4 64:15	34:8,21.58:6	44:20
offers 70:14	45:22 59:9	65:3 68:14	59:22 70:1	percent 18:4,6
office 13:16	76:12	70:5 71:1,4,7	71:1 84:1	21:11,12
14:10,18	option 18:21	72:12 75:10	partially 80:16	23:21 26:7
15:15 16:7 16:20 22:17	45:1	76:6 79:15	particular 16:21-21:4	27:13 31:15
26:8 27:16	options 45:2	86:7 87:9	23:5 29:7	33:15 35:15
47:21 48:9	order 49:1	88:10 89:18	39:11 42:2,3	38:20,21
60:7 73:7,12	58:18 74:12 85:17	ours 65:13,14	43:8,9,10,12	43:5 45:6,22
73:19 75:22		ourselves	45:5 47:12	47:11 82:19
76:8,12,19	organization 10:20	61:20 out 4:21 29:12	55:6 56:12	82:20 83:1,6
offices 77:5	other 9:4 14:2	33:12 45:17	56:17 58:13	percentable
Oh 48:2	15:8 16:10	45:18 61:13	60:6 63:3	45:3
okay 52:3 89:7	17:11,17	61:14 72:15	64:19 75:21	percentage
once 43:11	19:15 20:17	86:3	85:10	18:22 20:22
57:16	23:9,22	outcome 71:14	particularized	21:5,5 26:14 26:15 33:18
oncologists	28:13 30:10	71:15	66:16	33:20 34:2
30:8	30:17 31:9	outpatient	parties 61:7	34:11 38:14
one 2:4,13 5:12	32:20 37:9	57:12 76:1	62:4 92:11	42:12 43:17
6:4 8:15,15	39:2 42:7	76:13,15	92:12	45:21 46:2
10:5,6 11:4	46:16 47:13	outside 23:13	party 40:9,21	47:12 55:10
23:1,3 39:11	50:19 55:9	56:9	pass 66:10,14	59:9 73:11
39:12 48:2	59:4 61:11	over 4:21,22	past 72:5 89:15	1 1
51:3 52:17	64:12 65:18	37:4 46:3	patients 63:20	73:18 82:3,4 83:4,10
55:19 61:13	69:14 71:2,4	57:7 59:11.	84:14,21,22	90:15
61:14 63:14	72:13,14	66:3 76:2	Patterson 2:7	
69:18 81:11	73:6 77:13	78:9 79:12	4:14	percentages 21:1
81:14 82:8	79:1,16 83:6	overall 62:3	pay 47:20	· '
	12.1,10 02.0	O Y CL ALL UZ.J	£J - 1,122 V	perhaps 7:19
		<u>i</u>		j

Henderson Legal Services (202) 220-4158

Bloomfield, CT

January 14, 2005

14				
7:22 28:5	pharmacy 20:4	89:22 90:17	80:4,18,19	10:21 11:2,2
49:5 69:9	25:7,10,14,17	91:2	81:7 82:13	33:5 38:4
period 10:4,15	25:22 26:3	Phoenix 63:17	82:13,17	80:17
14:11,13	26:17 39:4	physician 15:7	1.	points 11:5
18:9,15	52:21 53:8	15:7,8,8,13	87:21 88:1	policy 6:9 9:8
27:12 59:11	56:13 64:15	16:3,11	89:12	population
81:11,15,17	72:16	19:19 22:19	physician's	72:14
81:21 82:1	pharmacy's	22:21 24:7	13:16 14:10	position 6:7,15
82:10,22	67:13	24:11 28:3,5	15:14 16:7	7:7 8:2,11
90:7,9	PHILLIP 2:12	29:5 30:9	16:10,20	36:13 79:10
periods 81:11	5:18 13:17	31:3,4,10,11	26:8 27:16	positions 7:12
81:14	17:7,12 18:9	34:10 35:14	28:10,20	7:16
person 6:4	21:18 25:3	35:21 36:1	29:3 31:17	possible 49:5
personally	25:19 26:10	39:15 43:3	31:21 33:5	68:14
49:4	26:16 27:1,8	58:1 63:12	34:22 35:3,9	potential 23:3
PETER 2:12	28:15 31:1	63:19,22	37:8 48:9	62:18
pharmaceuti	32:3,12 33:9	64:5 70:8	53:20 54:6	potentially
1:9 13:15	34:6,13 36:7	73:7 75:13	57:21 59:3	68:14,20
14:9,17	36:15 37:15	80:19,19	59:17 60:7	power 28:6
15:14 16:6	38:2 40:11	81:7 82:2	62:8 68:8	PPO 11.9
16:21,22	42:4,21	84:6,15 85:6	70:6,7 73:7	practice 16:10
17:2,5 19:21	43:21 44:6	85:17,19	75:22 76:8	52.12 57:21
20:2,4 22:8	44:15 46:6	86:16 88:2	76:12,19	practices 16:12
24:8 25:9	46:11 47:8	89:1	piecemeal 29:1	practitioner
27:15 28:7	47:22 49:3,9	physicians	place 13:19	6:10,13,16
28:12 29:6	49:17 50:13	10:19,22	31:14 33:8	8:16,20 9:1,8
35:6 42:8	51:8 52:3,8	11:21 12:10	39:2	9:9 10:12,14
44:14 47:2	52:16 53:2	13:4,11,14	Plains 2:14	practitioners
50:11 54:20	53:16,22	14:9,17 15:2	Plaintiff 80:14	9:11,13
56:2,4,12	55:14,17	15:3 16:16	PLAINTIFFS	46:19 56:11
63:19 64:1,6	56:4,20	17:19 22:15	2:2	85:5
67:17 68:3	58:10,22	25:9 30:4,7	plan 22:5	precisely 60:20
68:19 71:22	59:11,19	30:12,22	58:19	preference
72:6 73:3,12	60:15 61:10	34:1 36:5,10	play 11:1,1,4	75:12 76:2,6
73:19	61:15 62:10	42:8 46:10	please 4:7 5:3	preparation
pharmaceuti	64:21 67:20	46:20 47:20	5:11 14:6	6:2
16:18 17:20	68:7 69:1,12	49:2,8 50:18	37:14 52:10	preparatory
26:8 33:7	72:1,10,19	53:1 54:8	55:21 73:15	81:5
42:18 57:12	73:14 74:14	58:15,16	84:17 88:16	prepare 5:17
pharmacies	75:1,14 76:3	59:18 63:18	plus 33:20	prescription
54:4 66:20	76:21 77:1	68:10 69:10	35:15	85:1
67:4,7,9,16	77:19 78:4	71:2 72:8,18	PM 1:20 63:10	presence 92:7
pharmacist 53:12	78:19 79:6	72:21 74:21	63:11 91:3	present 14:11
33.12	80:3 82:7	79:12,14	point 7:15	26:21 27:12
			•	

Bloomfield, CT

January 14, 2005

		•		
31:10 59:14	pricing 11:9,11	27:15-28:7	65:2,8 67:19	put 18:15
62:20	12:5,19 37:4	28:12 29:6	68:3,4,18,21	putting 20:14
preserve 62:15	64.9,12	33:7 42:8	69:13,16	P.C 2:12
President 6:13	65:20 83:7	44:14 47:2	70:21 71:15	<u>.</u>
6:16 8:10,12	83:10	52:20 56:3,5	75:8 79:9	Q
8:15,16,19,22	primarily 27:6	59:1 63:19	90:22	qualified 92:4
9:6	81:16 84:13	64:1,6 66:11	providers	question 5:2,3
presumably	84:21	66:12,12	13:14 44:13	5:4,6 14:2,6
50:10	prior 6:5 7:4	67:18 72:6	45:21 46:15	25:12,15
presume 25:1	18:13 27:11	73:12,19	50:5 51:7,21	28:17 29:14
67:16,21	37:1 38:19	87:9 88:14	52:13 58:21	37:19,21
68:4	44:12,22	88:21 89:2,3	59:17 67:13	40:17,19
pretty 66:5	45:2,20 49:6	89:9,13	67.17 69:4	50:1 52:7,10
prevailing	54:13 60:9	Professional	69:19 71:7	53:7 55:21
26:18	80:13 81:18	1:17 92:2,18	71:11 73:3	60:20 62:11
previously	82:17 89:4	profit 74:12,15	73:10,17	62:14 63:2
26:6 44:4	90:7,16	75:8 85:7	74:12,15,20	67:22 73.15
pre-2002 81:11	probably 78:8	projected	75:5,9 77:5	74:15 75:3
81:15,21	Procedure	57:22	78:18,22	80:22 81:5
price 1:10	1:14	projections	79:1,4 87:11	84:17 88:17
17:16,18,21	process 11:17	12:20,22	88:8	89:14 90:12
19:11,13,14	15:7 16:15	proposal 58:4	provides 22:7	questions 4:17
21:14 27:19	30:3 34:8,10	59:21	25:11 40:22	78:10,15
27:20 40:1,3	53:20 57:17	proposed	43:19.60:5	80:5,15
40:7 41:21	58:5 59:10	10:18 58:2	74:20 87:1,3	89:21 90:3
42:1 47:3	60:13 61:5	70:2	providing 22:5	91:1
54:10,12,18	62:19 65:7,8	proposition	72:13 84:8	quote 65:5,12
55:5,6 56:2	69:5 71:16	32:19	84:14,21,22	R
56:16 64:9	72:8,17	protocols	provision 25:8	ii
65:20 66:1	produced	75:18	pstphillip@l	R 2:1 4:11 92:1
67:4,5,10,12	51:11,20	provide 21:21	2:15	range 21:8
67:15,18,18	product 15:14	23:8 24:10	Public 2:16	29:10,12
68:5 73:11	16:21 24:8,9	36:10 39:17	92:3,17	61:17
73:17,18	24:11,12,19	53:11,14	pulling 61:13	ranked 87:18
77:18 82:5	53:19 68:3,5	58:19 61:18	61:14	rate 11:19
82:13,14	68:19 76:20	77:3 89:12	purchase	15:21 16:1,2
83:3,3,11	86:11	provided 57:11	22:21 87:5	16:9,11,14,20
	production	- 69:19 80:20	purchased	17:10,19
86:21 87:1	51:12 52:2	81:17	68:5	19:3 20:16
	products 13:15	provider 15:1	purchases 64:1	20:18 21:10
90:10,13	14:10,17	23:5 53:14	purchasing	21:17 22:13
prices 41:12,13	16:6,22 17:3	54:3 58:5,6	68:11	23:2,11 26:5
48:18 66:20	17:5 19:21	58:13 60:3	purposes 77:14	27:14,19
78:3 83:9	20:2,4 25:9	61:1,17,20	pursuant 1:13	28:14,21,22

Bloomfield, CT

January 14, 2005

16		<u> </u>	· · · · · · · · · · · · · · · · · · ·	· ·
29:11,15,15	reaction 86:8	Redbook 64:14	21:10,17	87:20 88:10
29:18,20	read 36:15,17	64:20 65:9	22:13,20,22	89:12,19
31:11, 18,19	37:20,22	REDIRECT	23:1,2,8,10	90:8,12,15
32:19 33:6	40:18,20	3:4 90:5	23:11,20	reimbursem
33:13,16	52:11 75:4	reduced 35:22	24:12,17	13:4,6 29:13
38:8 3 9:9	75:15,16	92:7	26:7 27:15	86:16
42:12,18,19	81:4	refer 85:13	27:18 28:6	reimburses
42:20 43:6	reads 51:9	referenced	28:12,13	34:4 67:19
44:3 47:1,2,3	77:2	43:7	29:5,7 30:7	68:3 82:2,12
47:7,1451:4	really 44:7	referred 47:15	- 30:13,15,17	reimbursing
57:22 58:2	57:6 71:14	referring 22:4	31:6 32:11	42:8 71:2
61:9,12	79:8 81:5	83:14 85:15	32:19 33:6	relate 24:18,18
68:21 69:6	88:7	85:16	33:15,16	related 10:5,7
69:10 70:14	Realtime 1:17	reflect 37:3	34:1,21	37:17 75:19
70:16 74:4	92:2,18	reflecting	35:17 37:2	81:16,18
79:19 82:2,3	reason 21:7	87.14	37:10 38:8,8	89:5 92:10
82:3 87:3	50:2,7.51:3	regard 48:13	39:8,15,17,18	relates 42:1
rates 11:12,15	86:2	Registered	40:2 41:22	72:21 80:3
11:16,18	reasonable	1:16 92:2,18	42:15,20	relation 17:20
16:5 21:9	36:11,13	regular 51:7	43:7,8,17	relationship
23:10 24:16	74:21	reimburse	44:19 45:5	49:11 55:5,8
26:7,13,18,19	reasoning	16:19 19:13	45:21 47:1,3	55:12 56:1
28:7 30:7,10	24:22 35:16	24:14 35:9	47:6 50:11	56:17 57:1
30:20 31:5,9	35:18	35:12 38:19	50:17,18	67:5,9,12
31:10,12,13 31:22 32:1	reasons 50:19	44:13	51:4 53:11	72:21 74:10
II	rebates 71:21 72:5 73:3	reimbursed	53:13,21	relative 56:13
32:11,15,20 33:3,15		13:14 14:9	54:6,7 56:10	92:12
37:10 38:9	recall 17:17 receive 15:13	14:17 17:6	57:11,14	relatively
39:3 41:22	73:3	34:11,18	58:12 60:6	36:19
53:18,21	received 72:5	35:14 38:16	60:11,18	relevant 66:9.
57:16,22	receives 24:7	47:10 71:15	61:1 62:3,6,8	rely 62:21
62:21,22	33:6 71:21	82:13,17 reimbursem	62:21,22	remainder
68:11 69:6	receiving	6:11,14,17	63:4 68:6,14	20:18
69:11,19	22:20 -	8:16,20 9:2,8	68:19,20	remember 88:15
70:20 74:20	recent 89:15	9:10 10:13	69:6,10,14,19	
77:4 79:12	recently 48:4,4	10:15 11:21	70:2,2 71:7,8 74:20 75:5,7	repeat 14:6
79:13 82:18	64:16	12:10,12	74:20 75:5,7 76:17,18	40:17 52:9
82:18	Recess 38:6	13:10,12	70.17,18	73:15 75:2 80:22 81:13
rather 22:15	63:10	15:13 16:2,6	79:4,18 83:1	84:17 88:16
38:16 77:6	record 4:8	17:4,10,19	83:21 84:6,9	
79:9	13:20 32:16	18:2,3,4,7,18	85:4,12	rephrase 5:4 28:17-68:1
rationale 77:7	62:16 63:9	19:3,12,18	86:14,22	reporter 1:17
RE 1:9	92:7	20:15,18	87:3,4,13,16	1:17,18 5:7
	, , ,	,20,10,10	,,T,1J,1U	1.11,10 3.1
<u> </u>				

January 14, 2005

Bloomfield, CT

				1
36:17 37:22	12:19	says 42:12	sellable 59:1	50:19
40:20 52:11	retrospective ·	scenarios	separate 47:6	side 26:18 54:6
75:4,16 81:4	79:22	70:11	47:6 56:19	significantly
92:2,2,3,18	revenues 12:22	schedule 15:18	September	35:22 86:22
92:18,19	right 8:19 33:8	15:19 28:14	19:17 20:10	similar 48:12
reporters 64:9	42:14 62:11	28:21	34:17	79:1
64:12	62:15 65:6	Schoen 2:7 3:3	service 21:22	simplify 19:7
represent 4:15	1.	3:4 4:6,12	22:18 25:10	since 6:18,20
80:14	Road 1:15 2:18	18:11 26:20	29:7 46:21	7:16 9:17,21
represents	role 1:1:1,1	27:5,9 37:14	60:12,20	14:15,16
74:4	12:4 69:17	37:20 38:5.	65:20 85:10	18:12,15,17
require 46:20		40:13,18	services 10:10	19:17 20:10
required 66:16	7 - 7 -	45:10,13	10:11 13:11	20:16.24:6
requirements	rough 29:21,22	46:7 49:15	16:2,2 22:5,8	27:5 34:17
43:4	rounds 70:13	49:22 51:18	29:3 54:8	singled 86:3
respect 85:4	routine 9:14	52:6 53:4	61:5,17 63:1	site 7:14 75:12
88:13,19	rules 1:14 4:22	56:6 59:13	71:3 79:2	76:2
89:8,10	ruling 51:14	62:16 72:2	85:5	situation 57:21
respond 5:7		77:11 78:7	servicing 75:10	74:8
52:19	<u>.S</u> -	. 78:14 80:5	set 11:15 19:3	situations 36:3
response 51:11	S 1:13 2:1,11	82:6,15	19:12,18	60:2
52:17	4:1 92:4	84:16 85:3	20:21,22	small 19:1
responses	said 24:2 83:1	87:6 90:2,6	21:14 26:14	33:22 34:5
37:16	92:6	91:1	27:19,21	solicit 59:18
responsibilit	same 47:11	school 6:22	33:15 38:9	solution 61:6
9:5,7,18,21	52:16 53:13	sciences 7:2	38:10,11,17	61:20
10:1,3,5 11:8	54:8 61:15	scope 19:10	39:18 42:15	some 4:16 15:6
11:20 12:3,8	65:13,14	37:13 56:9	42:20 44:9	17:1,5,6,9
12:16 13:3	66:8 67:16	66:13	47:4 55:10	19:11 21:13
responsibility	68:7,13 71:3	second 40:12	62:2 88:7	23:21 28:5,7
9:1 10:12	76:19 78:4	53:3	89:18`92:15	29:4 41:4
responsible 6:9	79:1,22 83:2	see 33:14 72:16	setting 11:12	48:7 52:20
11:9	savings 50:10	72:20	11:15 19:4	66:11,16
responsive	50:20	seeing 17:17	20:17 37:10	69:4 73:11
51:13	say 13:9,22	seek 22:22	50:16	73:17 83:12
restate 55:21	22:1 29:4	24:11 28:11	shake 5:9	83:13 88:13
result 51:15	30:19 40:8	seems 24:6	she 18:13 27:2	88:13,20,20
54:5 75:6	42:17 53:7	seen 25:18	27:5 45:8,11	89:3 90:21
86:8 90:22	58:18 59:21	47:9,11	shifted.7:11,17	somebody
results 32:10	74:11 80:21	segment.61:14	8:1	68:13
53:21	84:12,19	SELINGER	Shorthand	someone 13:21
resumed 63:11	85:18	2:12	1:18 92:3,19	24:22 25:1,4
retail 52:21	saying 15:6	sell 48:6 50:19	should 22:13	65:9
retirement	65:10	87:9	38:15,16	something
				, ,

January 14, 2005

Bloomfield, CT

1	٠.
	e
•	•

18	· · · · · · · · · · · · · · · · · · ·	•		
11:3 3 6:12	28:15 31:1	75:18 83:7	77:4	taking 54:13
83:18	32:3,12 33:9	83:10 87:1	submit 85:17	talk 25:5 61:22
sometimes	34:6,13 36:7	standards 15:3	submits 39:15	talked 81:10
18:1 20:21	36:15 37:15	18:19,20	subpoena	81:14 85:22
20:22 47:5	38:2 40:11	31:19	51:11	talking 18:10
71:1 78:21	42:4,21	start 4:21 19:6	subsidiary	18:11 23:12
79:15	43:21 44:6	19:10 27:7	21:21 22:1,3	25:8,10
sorry 11:13	44:15 46:6	49:22 56:6	22:4,7,9 24:3	26:22 29:15
45:13 46:7	46:11 47:8	59:13 72:2	39:5 49:16	29:17 42:11
63:6 67:6	47:22 49:3,9	started 4:14	such 10:10	48:5
75:14 81:2	49:17 50:13	66:7	51:12,22	team 71:4
88:16 89:5	51:8 52:3,8	starting 11:2	65:4 68:18	technically
sort.75:19	52:16 53:2	state 1:19 4:7	sufficient 85:7	8:18 15:22
sources 19:8	53:16,22	92:4	suppose 41:17	35:5 39:5
78:20 79:3	55:14,17	stated 87:10	supposed 74:5	Tel 2:5,9,14,20
South 1:15	56:4;20	statement 61:8	sure 14:7 15:5	Telephone 2:3
speak 6:2	58:10,22	75:19	18:13 24:5	tell 4:18 5:16
speaking 5:14	59:11,19	STATES 1:1	28:18 36:1,2	5:19 6:7,21
6:1	60:15 61:10	static 66:4,5	38:18 40:13	7:3,6,20 9:4
specialties	61:15.62:10	stay 74:13,16	41:5 53:4	9:20 10:1,15
58:14	64:21 67:20	74:22 75:9	58:14 60:2	10:21 11:7
specialty 25:10	68:7 69:1,12	85:8 87:11	67:22 68:1	12:2,15
25:13,16,22	72:1,10,19	stenographic	80:13 81:1	14:14,16
26:3,3	73:14 74:14	92:6	84:18 87:7	18:6 19:2,6
specific 75:19	75:1,14 76:3	steps 87:2	. 87:11 88:18	21:8,16 25:2
79:9,21 85:9	76:21 77:1	stick 21:5	sworn 4:2 92:5	26:13 27:18
87:13 88:5,9	77:19 78:4	sticking 81:21	system 64:15	27:22 29:10
89:16 90:20	78:19 79:6	82:10	S2012:18	29:19 34:4
specifically	80:3 82:7	still 8:13 10:17	 -	35:2,12,16
23:12 83:15	89:22 90:17	22:17 81:21	T	36:21 37:12
specifics 54:21	91:2	strategy 6:9	T 92:1,1	45.5,15
specified 18:4	stage 51:19	9:8	table 70:15	46:13 52:14
speculation	standard 15:9	Street 2:4	take 5:8,8,11	54:15 59:8
54:1 69:2	18:2,16 19:2	strike 15:11	5:12 19:4	60:12 63:15
spell 4:10	20:15 21:9	22:11 31:20	31:14 32:19	65:1,8,11,13
spent 12:7	23:2,11	46:8 48:17	33:8 38:4,5	65:14 66:2
spoke 6:4 64:8	30:14,16,17	59:16 62:15	41:9,11,17	69:10,21
65:22	30:18,20	67:1	44:21 59:4	90:14
ST 2:12 5:18	31:5,9,11,16	structure	71:10,17	telling 50:22
13:17 17:7	31:22 32:15	49:19	87:2	Tel-Drug
17:12 18:9	32:18,21	student 7:8,9	taken 1:13	22:10,12,17
21:18 25:3	33:3,14 38:7	7:15 12:17	11:17 36:13	22:18 23:7
25:19 26:10	41:22 43:3	studies 66:6,9	38:6 92:6,12	23:17,19
26:16 27:1,8	44:22 52:12	subject 47:5	takes 58:9	24:2,8,9,10
				- · ·
		 		

Bloomfield, CT

January 14, 2005

· · · · · · · · · · · · · · · · · · ·			<u>. </u>	1:
24:22 25:6	82:1,12 88:4	29:12 30:9	77:5 82:19	Three 7:10
25:11 38:21	92:8	31:19 32:10	85:7 88:8	through 10:2,2
39:5 46:10	than 19:14	34:16 39:19	they'd 41:17	11:6 12:16
46:21 48:19	20:22 22:15	41:16 43:11	they're 68:12	13:3 15:6
48:22 49:16	30:7,10,17	47:14 49:13	they've 32:22	24:8 26:17
50:3	37:9 39:12	50:18,20	thing 14:2	35:4 46:14
Tel-Drug's	57:3 65:10	54:3,4,7 55:7		52:21 57:6,7
24:18,19,21	65:20 67:14	58:1,12 60:2	things 62:17	57:17 58:4
25:8 48:20	67:18 68:5	60:21 61:4	66:12	59:14 61:5
50:15,21	68:12,15	61:19 62:5	think 25:20	66:6
Tel-Med 46:10	74:9 76:18	67:11 69:14	26:20 27:5	time 7:13 9:16
tenure 49:6	77:6 86:21	69:15 70:11	39:2 50:22	9:16:10:4,15
60:8	86:22	70:13 72:15	55:9.19	12.1,6 14:12
term 25:13	Thank 29:17	76:11 85:16	62:10 63:7	18:9,15,17
54:10 55:1,3	their 13:11	86:4 90:14	65:11 78:7	21:3,3 44:18
66:1,3 73:22	14:18 22:17	90:21 92:4	80:18 88:12	46:3 54:12
74:3 85:14	25:9 34:11	THEREOF	88:19	59:12 60:9
terms 14:20,21	. 36:5,5 52:1	92:15 -	thinking 87:17	- 66:3 67:16
14:22 15:17	53:1 68:15	thereupon	third 40:8,21	72:1 73:1
23:8 26:16	73:12 78:3	92:5	those 9:17,21	79:12 80:6
26:18.44:20	84:20 85:5,8	there's 11:16	10:5 11:4	81:11,11,14
44:21 45:19	85:9 88:9	27:10 32:20	12:22 19:12	81:15,20,21
57:15 87:12	them 32:5,5,6	33:22 40:4	19:18 20:14	82:8 90:7,9
87:19	36:20 39:6	49:10 55:5	23:15 26:13	90:16,21
testified 4:3	41:10 65:13	56:1 66:13	27:21 28:1	times 79:16
18:12 26:6	65:14 71:11	71:17 72:14	30:21 31:12	title 6:12 7:17
27:6,13	72:20 83:12	these 6:6 21:9	31:12 32:1,2	7:18 8:9,18
34:16,20	83.12,13	36:22 37:5,9	32:20 34:21	. 8:22
41:3 66:19	themselves	86:3	35:8,19 38:8	titles 8:14
69:8,17 73:9	22:16	they 9:5 10:4	39:2 41:14	today 4:17
80:18 81:6	then 7:16 11:8	15:1 21:1,2,2	42:13 43:18	5:14,17 6:3
86:1 87:22	13:22 14:3	22:16 24:8	44:20 48:8	10:18 26:19
88:2,12,19	24:11 27:9	31:6 32:21 ′	52:14 53:18	77:14 80:13
90:7 92:6	31:22 33:7	32:22 33:2	54:5 61:18	81:6,16
testify 49:15	41:16 42:17	35:5,6,20	61:21 82:18	82:12
49:18 51:16	50:7 52:1	38:10,11	82:21 83:20	together 16:22
52:4	56:7,8 58:3	41:6,7,9,10	83:20,21	17:3 47:4
testifying	68:13 82:22	41:14 43:22	84:15 86:5	61:12
88:15	89:11	47:20 58:6	86:14,16,18	told 24:9 65:4
testimony 5:17	there 15:20.	61:22 63:20	87:13 89:10	71:11
6:3 34:16	16:10 19:15	63:22 64:22	89:12	too 78:12
38:19 49:20	20:6,16 21:6	65:4,11,12	thought 53:6	79:19 88:10
. 73:16 77:9	23:8 25:1,4	68:13 71:8	threatened	topic 51:9
81:16,18	26:2 27:7	71:11 75:10	69:4	60:17 77:2
				

January 14, 2005

Bloomfield, CT

20		·	<u> </u>	· · · · · · · · · · · · · · · · · · ·
77:12	83:2,15 92:7	up 21:12 40:6	30:2 31:19	32:17 79:17
topics 6:5,6	underneath	58:4 68:20	53:18 90:22	79:21 85:18
total 61:2,3,12	41:10	70:10 78:8	variations 31:8	87:17 89:1
toxoid 37:18	understand	upon 45:21	varied 21:2,10	ways 46:16
track 80:17	5:3,13 10:19	61:4	47:12	Webb 2:7 4:14
trade-o ff62:18	15:5-24:5,10	us 60:3 65:11	various 49:12	Website 46:18
trade-offs 61:4	24:21 26:4	71:3 75:7	vary 16:9	well 6:10 9:10
61:19	32:9 47:9	85:6	varying 53:21	12:22 15:2
training 57:6	67:6,22 71:3	use 11:18	54:7	18:11 19:19
treatment	80:12 81:1	17:17,18	vendor 40:4,8	25:15 51:18
84:14,21,22	88:9	24:8 30:16	vendors 10:8,9	59:13 70:2
86:3	understanding	30:20,21	verbally 5:7	71:1 76:9
trends 11:12	13:13 14:8	: 31:4 32:14	versus 18:19	77:11 87:8
tried 48:4	20:3 37:4	40:1 41:6,7	42:13 64:20	went 26:16
tries 79:13	39:21 41:8	41:14 44:2	71:8	45:8,11
true 39: 19 61:8	41:19 44:18	46:20 56:15 ·	very 19:1	were 7:9,21 8:5
83:22 92:7	47:19 53:8	.85:14	33:11 39:6	8:8 10:2,4,16
try 5:4 19:7	53:10 54:16	used 11:15	48:4 54:19	11:6 12:2,17
32:17 78:20	54:17 55:4	17:15 43:12	61:21 66:6	12:22 18:11
87:2	55:11,22	44:13 54:18	80:11 89:14	21:1 26:5
trying 51:21	57:2,4,5,10	54:20 89:11	via 14:22	29:11 33:12
65:5 87:7	64:18 65:22	useful 49:8	Vice 6:13,16	36:22 37:1
turn 34:15	66:3,11 67:1	50:4	8:10,12,15,16	45:4 49:1,5
85:21	67:3,11 73:2	uses 19:8 40:5	8:19,22 9:6	50:22 57:17
two 7:22 8:14	73:10,21	41:4 62:21	volume 82:8	82:18 86:5,9
12:21 41:14	74:3,11 88:3	64:15 65:15	W	86:12,21
53:18.81:10	understands	79:3	WAC 28:13	87:14,15,22 we'd 38:4
82:21	25:21 88:1	using 15:2	55:2,5,8,9	
Tyler 2:7 4:15	undertaken	19:19 20:11 34:18 41:20	WADE 2:16	we'll 4:21 27:7 56:8 62:12
type 69:22 73:6 79:22	48:12 78:2		45:8,11 63:6	78:21 82:9
11	underwriter	42:1 44:9	90:1	1
types 79:2	11:18	utilize 46:10	want 24:5	we're 23:12
typical 17:16	underwriting	49:1	32:22 34:15	26:20 29:17
typically 15:20	11:17'13:1	V	36:4 42:11	79:7 87:18
21:11 26:14	unfortunately	vaccinations	44:8 75:17	89:18 91:2
33:4 67:14	51:18	37:17 47:16	wanted 22:21	we've 38:2
U	unit 47:4	valid 50:19	24:21 34:11	47:12 60:14
Uh-hum 12:5	UNITED 1:1	variability	wants 33:5	65:2 whatever 43:2
23:6,14	University 7:2 unless 21:6	30:3 90:15	36:4	what's 57:8,9
ultimate 51:4	42:2	variation	wasn't 90:21	when 7:6 10:14
under 20:6	unsatisfied	16:14 21:17	way 12:10,12	
23:10 39:16	69:13	21:20 23:9	15:20 17:1	11:6 12:2,17
42:19 77:13	until 8:7 13:11	24:16 28:1	28:18 32:1,8	13:18,22
TL.17 / / 1.13	unurs:/ 15:11	ΔT.10 Δ0.1	20.10 32.1,0	22:1 28:20
				<u> </u>

. January 14, 2005

Bloomfield, CT

	· · · · · · · · · · · · · · · · · · ·	·	2	2]
30:11 32:21	72:9,12	74:21 75:7,7	20:17,20,21	year 12:7
38:3 40:1,8	81:22 87:5	77:15	20:22 21:4	years 7:10,22
41:20,20	92:5	willing 21:21	22:5,11,22	37:5 57:7
42:12 43:16	whole 28:13,22		23:1,3 24:22	yet 89:17
47:1,1 54:9	29:2 55:21	24:17 87:15	25:5,7,19	yield 17:9 49:7
56:15 60:11	67:22	87:21	26:8,13 27:1	50:10 54:5
61:2 62:2	wholesale 1:10	within 19:10	27:14,19	York2:8
65:5 66:5,7	17:16,18,21	39:4 40:10	28:1,5 29:4	your 4:7,10 5:1
68:2 77:4	19:11,13,14	46:18 70:12	29:10.22	6:1,3,7,22
78:17 80:1	21:14 27:19	without 5:18	30:3;19,20	7:3,7,17,18
84:5 85:14	27:20 40:1,3	20:3	31:3,4,10,19	8:22 9:5,17
87:22	40:6 41:12	witness 18:12	33:7,11,13,13	10:1,22 11:8
whenever 70:9	41:13,21	25:20 27:2	34:9,10	11:11,13,13
where 15:11	42:1 47:3	37:13 40:14	37:19 38:13	11:20 12:3,8
32:8,9 34:16	54:10,12,18	49:15,17	41:16 42:17	12:15 13:2
38:22 43:6	56:1,16 64:8	50:13 51:16	42:19,20	25:1,12,15
44:4 47:11	65:19 66:1	52:4,9 53:5	43:12,12	29:14 30:6
52:14 56:8	67:5,10,12,15	60:21 62:14	44:4 45:1,2,5	34:15.38:18
57:4,21	73:11,17,18	75:2 77:9	45:5,16,18	44:3 54:15
58:14 60:3	77:18 78:3	78:11-92:8	46:2,17 47:4	56:15 57:20
62:5 63:15	82:5,14 83:3	92:15	47:10,13	65:22 66:2,9
whether 14:4	83:11 84:2	wonder 66:2	49:7,7 50:4,7	69:17,18
30:12 38:19	90:10,13	won't 59:5	50:10,11,16	70:18 73:9
51:22 53:10	wholesaler	word 40:5	50:17 51:2	73:16 74:3
55:4,11,22	64:2	words 16:10	53:11,13,13	74:15 77:6
60:5 63:22	wholesalers	31:9 32:20	53:18 54:11	81:22 82:1
67:3 70:20	55:1	55:9 59:4	57:14,16	82:11;12
71:21 73:2	wholesaler's	61:11	58:18 61:8	88:4
77:2 78:16	73:22 74:5	work 7:3 13:2	69:8 70:19	you'd 5:11
79:18 88:1	Whose 55:15.	39:5 56:10	71:10 74:11	you'll 63:8
90:14	why 22:11,12	56:15 58:20	76:14,18	you're 14:4
which 4:22	31:3,4 34:4	59:1	79:8 80:1	15:5 39:7
10:17 14:14	36:22 37:12	worked 12:18	84:4,7 85:12	41:5,22
18:21 19:16	47:19 48:15	12:20	85:17,19	42:11 60:22
36:18 37:2	50:19 51:3	working 35:5	87:2 89:12	61:11 65:10
39:22 41:5	65:18 76:11	worry 22:19	90.21	70:20
51:9,12 58:8	wide 66:13	would 9:15	wrap 78:8	you've 4:18
60:17 77:2	will 18:2 19:4	11:18 13:9	writing 92:7	5:16,20 24:9
92:11	19:12,13	15:6,8,12,13	written 46:14	30:13,15
while 75:6 84:8	22:18 24:10	15:17,18	wrong 86:2	44:3 47:15
White 2:14	24:11,14	16:1,5,9,18		53:19 69:17
who 23:17 25:5	28:19 30:13	16:20,22	Y	
34:10 44:17	54:5 61:3	17:2,11,21	Yeah 40:10	0
53:14 65:3	68:4 71:2	18:7 20:16	56:22 59:7	01CV12257
		·]	-

January 14, 2005 Bloomfield, CT

2

22		<u> </u>	: '	
1:5	27:7,12	30:2	·	
021412:5	44:12 59:13	860 2:20		
06152-5026	60:9 62:20	000 2.20		ļ. : ·
2:19	2002 18:17	9		
2.17	20:16 44:22	903:4	· .	
1	45:20.46:3	900 1:15 2:18		
10 33:15	81:17,18	9127:2		
10036-6710 2:8	82:10,17,22	9142:14		
106012:14	90:7,16	997-0500 2:14		
1133 2:8	2004 6:18 9:22			
12:481:20	10:2 19:17			
120 30:1,2	20:10 34:17	 		
13 19:16,21,22	2005 1:20			
20:10,14	92:16			.*
23:13,15	2007 92:21		- '.	
34:16,21	212 2:9			
35:8 36:18	226-2457 2:20			
36:22 37:1,9	25 51:9		<i>:</i>	
83:15,16,20	25.51.5			•
85:21 86:3	3		•	
86:21	3:00 63:10	. `		
14 1:19	30 92:21			
15 21:11 38:20	336-2000 2:9			,
60:17 62:13	•			
18 77:2	4		,	
19th 92:16	43:3			,
199 1:18 92:19	4:05 63:11	. ,		٠. :
1991 14:11	45 21:12 23:21			
46:3	38:21	•		
1993 6:20 7:6	482-3700 2:5			,
12:16 13:3				
19967:11,17	5		•	
12:1,9,16	5:00 91:3			
13:3 54:14	50 26:7 27:13			
1998 8:1 11:6	43:5 83:1,6			
11:20 12:2,9	6	· '		
2	6172:5			
20 10:2 35:15	7	·		, · · · · · · · · · · · · · · · · · · ·
2001 8:7,8 9:17	720:10 34:17			
10:2 11:6,21	720:10.34:17 7th 19:17			
13:11 14:15	/ UL 17.1 /		÷	
14:16 18:12	8			
18:15 26:21	80 3:5 29:22			
			• -	